

INVOICE APPLICATION ADVICE ERROR MESSAGES

If any of these errors occur during the Application Edit process, your invoice(s) will be rejected and NOT PAID. Please make appropriate changes and resend only the Invoices in error. It is MANDATORY to trade the Application Advice (824) when conducting electronic invoicing.

Please Note that the:

- Invoice Number for these Error(s) will be in the IT103

The TED02 IS FORMATED AS FOLLOWS:

PO #
 REF VENDOR #
 EDI SEG ID
 EDI ELEMENT
 FIELD VALUE RECEIVED
 ERROR MESSAGE

ERROR MESSAGE	DESCRIPTION
Missing Invoice #	Invoice Number must be sent
Invalid Invoice #	The Invoice Number cannot begin with a dash (-) or The invoice # contains a pipe symbol ()
Duplicate Invoice – Prev Day	the invoice already came in on a previous day
Duplicate Invoice – Same Day	the same invoice came in multiple times on the same day
All Item QYTS are Zero	All quantities sent as 0 for all line items
QYTS are both + and -	Sent line item quantities with mixed signs
Required Field Blank	Within the error msg you will receive the EDI Segment and element that is missing.
Not Valid Date	Date must be numeric and CCYY/MM/DD The invoice date cannot be greater than 1 year from current date.
NOT ON VENDOR FILE	Vendor Number Error
Field Not Numeric	Within the error msg you will receive the EDI Segment and element that are missing. Only exception to the above Note is for Product Identification sent – UPC/NDC/ITEM/CASE UPC not numeric.
PRIMARY NDC NOT NUMERIC	
SECNDRY UPC NOT NUMERIC	
PRIMARY UPC NOT NUMERIC	

<table border="1"> <tr><td>EAN CODE NOT NUMERIC</td></tr> <tr><td>ITEM NO. NOT NUMERIC</td></tr> <tr><td>CASE UPC NOT NUMERIC</td></tr> </table>	EAN CODE NOT NUMERIC	ITEM NO. NOT NUMERIC	CASE UPC NOT NUMERIC					
EAN CODE NOT NUMERIC								
ITEM NO. NOT NUMERIC								
CASE UPC NOT NUMERIC								
<p>Case Pack Error</p> <table border="1"> <tr><td>MUST BE NUMERIC</td></tr> <tr><td>MUST MATCH PO</td></tr> <tr><td>MUST BE > ZERO</td></tr> <tr><td>MUST BE > 1</td></tr> </table> <p>MUST not be > 1</p>	MUST BE NUMERIC	MUST MATCH PO	MUST BE > ZERO	MUST BE > 1	<p>Case pack field within the invoice's PO4 segment must match the PO4 segment on the corresponding PO item record.</p> <p>Case pack must be numeric and greater than ONE*.</p> <p>When UOM is EA or PC the case pack cannot be greater than 1 or can be removed</p> <p>*Display Items and Items that indeed have a Case Pack of one are the only exceptions to this rule.</p>			
MUST BE NUMERIC								
MUST MATCH PO								
MUST BE > ZERO								
MUST BE > 1								
<p>Excessive Allowances</p>	<p>Allowances are restricted to 9 occurrences at the Header level and 11 occurrence at the Item</p>							
<p>Must = A or C</p>	<p>Allowance Indicator: Only A= Allowance or C= Charge Accepted</p>							
<p>Invalid Handling Code</p> <table border="1"> <tr><td>MUST = 01, 02, OR 06</td></tr> <tr><td>MUST BE 01 OR 02</td></tr> <tr><td>MUST BE 06</td></tr> </table>	MUST = 01, 02, OR 06	MUST BE 01 OR 02	MUST BE 06	<p>Allowance Ind. = A Handling Code can only be 01 or 02. Allowance Ind. = C Handling Code can only be = 06.</p>				
MUST = 01, 02, OR 06								
MUST BE 01 OR 02								
MUST BE 06								
<p>NO WHS ID OR STORE #</p>	<p>The invoice contains blanks in both the DUNS suffix and store number fields</p>							
<p>Duns Sfx s/b Store #</p>	<p>You have been defined as a Direct Store Delivery Vendor. The suffix received was not a store number.</p>							
<p>Store Number Invalid</p> <table border="1"> <tr><td>STORE # NOT NUMERIC</td></tr> <tr><td>STORE # EQUALS ZERO</td></tr> <tr><td>STORE # NOT < 69999</td></tr> <tr><td>STORE IS BYPASSED</td></tr> <tr><td>STORE NOT OPEN</td></tr> <tr><td>STORE CLOSED</td></tr> <tr><td>NOT ON STORE FILE</td></tr> </table>	STORE # NOT NUMERIC	STORE # EQUALS ZERO	STORE # NOT < 69999	STORE IS BYPASSED	STORE NOT OPEN	STORE CLOSED	NOT ON STORE FILE	<p>Store Number received was not numeric, zero, greater than 8499, not Active or not on our Store File.</p>
STORE # NOT NUMERIC								
STORE # EQUALS ZERO								
STORE # NOT < 69999								
STORE IS BYPASSED								
STORE NOT OPEN								
STORE CLOSED								
NOT ON STORE FILE								
<p>DSD Vendor # Error</p>	<p>For a Direct Store Delivery vendor we need the</p>							

<table border="1"> <tr><td>MISSING DSD VENDOR #</td></tr> <tr><td>1ST CHAR. MUST BE ALPHA</td></tr> <tr><td>NOT ON VENDOR FILE</td></tr> <tr><td>VENDOR/TP INCOMPATABLE</td></tr> </table>	MISSING DSD VENDOR #	1ST CHAR. MUST BE ALPHA	NOT ON VENDOR FILE	VENDOR/TP INCOMPATABLE	<p>vendor number that represents you as such. It is either missing or not correct. It should be a 4 Char. Field beginning with an Alpha character. This is usually sent to us in the REF Segment of the Invoice.</p>		
MISSING DSD VENDOR #							
1ST CHAR. MUST BE ALPHA							
NOT ON VENDOR FILE							
VENDOR/TP INCOMPATABLE							
<p>Purchase Order Invalid</p> <table border="1"> <tr><td>PO# NOT > SPACES</td></tr> <tr><td>SUPERVALUE PO#</td></tr> <tr><td>PO# NOT NUMERIC</td></tr> <tr><td>PO CANCELLED</td></tr> <tr><td>PO# NOT ON PO FILES</td></tr> <tr><td>PO HAS INVALID VENDOR #</td></tr> </table>	PO# NOT > SPACES	SUPERVALUE PO#	PO# NOT NUMERIC	PO CANCELLED	PO# NOT ON PO FILES	PO HAS INVALID VENDOR #	<p>Field sent was either blank or non-numeric. For a Warehouse vendor we need a Purchase Order supplied back to us. This PO needs to be all numeric and 7 digits in length, it will be checked against our PO file for validity.</p>
PO# NOT > SPACES							
SUPERVALUE PO#							
PO# NOT NUMERIC							
PO CANCELLED							
PO# NOT ON PO FILES							
PO HAS INVALID VENDOR #							
<p>Warehouse Invalid</p> <table border="1"> <tr><td>NOT VALID RX WHSE</td></tr> <tr><td>NOT FOUND ON WHSE FILE</td></tr> </table>	NOT VALID RX WHSE	NOT FOUND ON WHSE FILE	<p>Warehouse ID sent did not match any of the Warehouse codes listed on our Warehouse Ship to Table.</p>				
NOT VALID RX WHSE							
NOT FOUND ON WHSE FILE							
<p>Unit of Measure Error</p> <table border="1"> <tr><td>MUST = PC,DZ,CA,EA,SP</td></tr> <tr><td>MUST BE PC,DZ,CA,OR EA</td></tr> <tr><td>MUST BE WHOLE #</td></tr> <tr><td>CANNOT BE BETWEEN +/- 0 & 1</td></tr> </table>	MUST = PC,DZ,CA,EA,SP	MUST BE PC,DZ,CA,OR EA	MUST BE WHOLE #	CANNOT BE BETWEEN +/- 0 & 1	<p>PC, DZ, CA or EA (SP for Pharmacy ONLY)</p> <p>Cannot accept quantities as decimal #s Must be whole #, cannot accept quantities as decimal #s</p>		
MUST = PC,DZ,CA,EA,SP							
MUST BE PC,DZ,CA,OR EA							
MUST BE WHOLE #							
CANNOT BE BETWEEN +/- 0 & 1							
<p>Product ID not on File</p> <table border="1"> <tr><td>NOT ON UPC FILE</td></tr> <tr><td>NOT ON NDC FILE</td></tr> <tr><td>NOT ON ITEM FILE</td></tr> <tr><td>PRIMARY UPC = ZERO</td></tr> <tr><td>EAN CODE = ZERO</td></tr> </table>	NOT ON UPC FILE	NOT ON NDC FILE	NOT ON ITEM FILE	PRIMARY UPC = ZERO	EAN CODE = ZERO	<p>Product ID sent to us, Item UPC, CVS Item number or NDC Number was not found on our system. For warehouse vendors, we want the same codes we sent to you on the Purchase Order sent back to us on the Invoice.</p>	
NOT ON UPC FILE							
NOT ON NDC FILE							
NOT ON ITEM FILE							
PRIMARY UPC = ZERO							
EAN CODE = ZERO							
<p>Missing Product ID</p>	<p>Within the IT1 Segment Product ID's missing. No Item UPC, No CVS Item, No NDC.</p>						
<p>Missing Record</p>	<p>Record missing will be shown in the EDI Segment Field.</p>						
<p>UPC (EAN) / Item # Mismatch</p>	<p>Invoice contains multiple item records with the same UPC (EAN) or NDC numbers but with different item numbers.</p>						
<p>Invoice Out of Balance</p>	<p>Please note that the "Out of Balance" critical error will not be applicable to credits.</p> <p>Sum of the Item Extended Costs do not add up</p>						

	<p>to the TDS-01.</p> <p>For warehouse invoices only, if the sum of the line items add up to 0 and the invoice amount is not equal to 0 (even if the difference was within the \$10 tolerance).</p>
BANK OPEN ACCNT (BOA)	BOA vendors should not send invoices via EDI.
ITEM COST DISCREPANCY	<p>IT1 04 Segment and is applicable to warehouse invoices only.</p> <p>If an invoice contains duplicate items but the unit prices are not equal, the invoice will reject.</p>
DUE DATE < INV DATE	The discount and/or net due date cannot be less than the invoice date.
DISC. AMT. = INV. AMT.	The discount amt. in the TDS cannot be equal to the invoice amt.