

The Following is a summary of CVS/Caremark, Inc. item and case packaging criteria. A supplier's ability to supply items within these criteria will help ensure safe and successful distribution throughout the CVS supply chain. Adherence to this information is critical to the overall success of the item(s) life cycle.

Item Dimension Accuracy

- The Supplier is responsible for communicating Item/Case/Pallet configuration changes during the products' life at CVS.

Item Criteria

- Items distributed in pieces/eaches or pre-approved inner packs must safely fit into a CVS tote.
- The standard size of a CVS tote is: 19"L x 13.5"W x 8.5"H
- Items distributed in pieces/eaches or pre-approved inner packs must be packaged to avoid damage/leakage for tote travel. Items presenting known challenges include: flip top lids, trigger bottles, glass/porcelain and/or excessive weight
- The supplier is responsible to ensure the items are appropriately packaged to ship in a CVS tote, to include safety seals under caps, proper torque on lids, etc
- **Suppliers must be aware that CVS retail locations receive 96+% of their orders in single selling units. All exterior master case and inner packaging is removed prior to shipping to the store.**

Inner Pack Criteria

- With regards to new items and/or packaging changes on existing items, when the item is distributed in pieces/eaches; **CVS accepts no Inner Packs without prior approval from:**
 - Lisa Tomasetti [401] 770-5595 [alisa.tomasetti@cvscaremark.com]
 - Jen DiSumma [401] 770-4124 [jennifer.disumma@cvscaremark.com]
- When Inner Packs are approved the previously agreed upon style of inner must be used. The inner pack style includes those where the selling unit is readily accessible for piece picking and unit pricing.
- In **all** inner pack criteria, when the selling unit is piece/each picked, **the selling unit must be immediately accessible once the master case is cut open for order selection.** Six sided inner pack styles or styles with product surrounded in plastic, cardboard, or bound together in any way are NOT acceptable.
- For more details about Inner Pack criteria refer to the CVS Domestic Warehouse New Item Form / Quantity of Children Example tab <http://cvssuppliers.com/distribution-center-suppliers>

Case Criteria

- Maximum Case Dimensions: 28"H x 20"W x 30"L
- Minimum Case Dimensions: 3"H x 8"W x 8"L
- Cases/Displays should be a minimum of 3 pounds
- Cases/Displays should not exceed 50 pounds
- Exceptions to this criteria should be requested through:
 - Lisa Tomasetti [401] 770-5595 [alisa.tomasetti@cvscaremark.com]
 - Jen DiSumma [401] 770-4124 [jennifer.disumma@cvscaremark.com]

Key Contacts

Any Questions regarding Item, Inner pack, and case criteria should be directed to:

- Lisa Tomasetti [401] 770-5595 [alisa.tomasetti@cvscaremark.com]
- Jen DiSumma [401] 770-4124 [jennifer.disumma@cvscaremark.com]