



The Following is a summary of CVS Pharmacy, Inc. item and case packaging criteria. A supplier's ability to supply items within these criteria will help ensure safe and successful distribution through the CVS supply chain.

Item Dimension Accuracy

- The Supplier Must Supply Accurate Item and Case Weight/Dimensions as Part of New Item Set Up/Introduction
- The Supplier is Responsible for Communicating Item/Case/Pallet Configuration Changes During the Products' Life at CVS

Item Criteria

- Items to be Distributed in Pieces/Eaches or Inner Packs Should Safely Fit into a CVS Tote, the Standard Size of which is 19"L x 13.50"W x 8.50"H
- Items to be Distributed in Pieces/Eaches or Inner Packs Should be Packaged to Avoid Damage/Leakage for Tote Travel (Items that Present Known Problems Include; Flip Top Lids, Trigger Bottles, Glass and Porcelain Breakage, and excessive Item Weight)
- The Supplier is Responsible to Ensure Their Items are Appropriately Packaged to be Distributed in a Tote (Selling Units Shrink Wrapped, Safety Seals, Proper Torque on Bottle Tops)

Inner Pack Criteria

- CVS Prefers No Inner Packs
- When Inner Packs are Needed, Inners that are Easily Accessible for Piece Picking and Pricing are Preferred
- Inner Packs that Allow for Easy Access and Minimize Risk of Damage When Preparing for Production are also Preferred (Open Sleeves, Bands and Corrugated Sleeves are Preferred over Shrink/Stretch Wrapped Inners)

Case Criteria

- Maximum Case Dimensions: 28"H x 20"W x 30"L
- Minimum Case Dimensions: 3"H x 8"W x 8"L
- Cases/Display Should Not Exceed 50 Pounds – Exceptions to this Rule Should be Communicated to CVS Logistics Dean Vanelli at (401) 770 – 4515 (davanelli@cvs.com) or Lisa Tomasetti (401) 770 – 5595 (ahtomasetti@cvs.com)
- Cases/Displays Should be a Minimum of 3 Pounds

Pallet Criteria

- Must Ship on 48x40 Four-Way Hardwood Pallets
- Pallet Height Should Not Exceed 48 Inches
- No Merchandise Overhang on Any Side of Pallet
- Appropriate Pallet Protection Should Also be Provided, Particularly if Merchandise is Not in Cardboard Cases (Pallet Corners, Slip Sheets, Cross Stacking Ti/Hi, Shrink/Stretch Wrap)

Questions or Help

Any Questions regarding Item, Inner Pack, Case, or Pallet Criteria Should be Directed to:

Dean Vanelli, CVS Logistics (401) 770 – 4515 davanelli@cvs.com
Lisa Tomasetti, CVS Logistics (401) 770 – 5595 ahtomasetti@cvs.com