

### RPDM: Supplier Maintenance





### **Contents**

- User Setup Password change
- User Setup One-time agent verification
- Homepage Overview
- Identify new Maintenance vs saved Maintenance
- Initiate New Maintenance
- Complete a Maintenance already in the workflow
- Quick Tips for common Maintenance changes



### **User Setup – Password Change**

### **New User Email**

#### **Username**

From: CVSHealth@cloudmail.stibo.com < CVSHealth@cloudmail.stibo.com >

Subject: [EXTERNAL] CVS Health - Supplier registration credentials



\*\*\*\* External Email - Use Caution \*\*\*\*

Hi Test Supplier,

We have created a new user in our Stibo system. Below are the details

Username: TSUPPLIER

Note: We recommend that you change your password after your first login.

URL Details https://cvs-production.scloud.stibo.com/webui/WEBUI\_CVSSupplierPortal \*Requires Google Chrome (Preferred), Microsoft Edge or Mozilla Firefox browser

Thanks.

CVS Team

\*\*\*Important: This is a system-generated notification.Please do not reply this email.

### **Description / Steps**

When a new User has been created. two separate system generated emails are sent from CVSHealth@cloudmail.Stibo.com -

- 1. Email containing Username
- 2. Email containing Temporary Password and One-time Verification Token (shown on the next slide)

Both emails will contain the URL for Stibo

#### **Tips**

Confirmation of Username creation will be sent from

MDM Stibo@cvshealth.com

Upon receipt of the confirmation email, but no email with the username, ensure to check your inbox for quarantined/blocked emails and permit emails from CVSHealth@cloudmail.Stibo.com



### **New User Email**

### **Temporary Password and One-time verification Token**

From: CVSHealth@cloudmail.stibo.com < CVSHealth@cloudmail.stibo.com>

Subject: [EXTERNAL] CVS Health - Supplier verification token 2



\*\*\*\* External Email - Use Caution \*\*\*\*

Hi Test Supplier,

We have created a new user in our Stibo system. Below are the password and one time verification token details

Password: A&2U7kv1kDd

One Time Verification Token: 205990813

Note: We recommend that you change your password after your first login.

URL Details <a href="https://cvs-production.scloud.stibo.com/webui/WEBUI">https://cvs-production.scloud.stibo.com/webui/WEBUI</a> CVSSupplierPortal \*\*Requires Google Chrome (Preferred), Microsoft Edge or Mozilla Firefox browser

Thanks,

CVS Team

\*\*\*Important: This is a system-generated notification.Please do not reply this email.

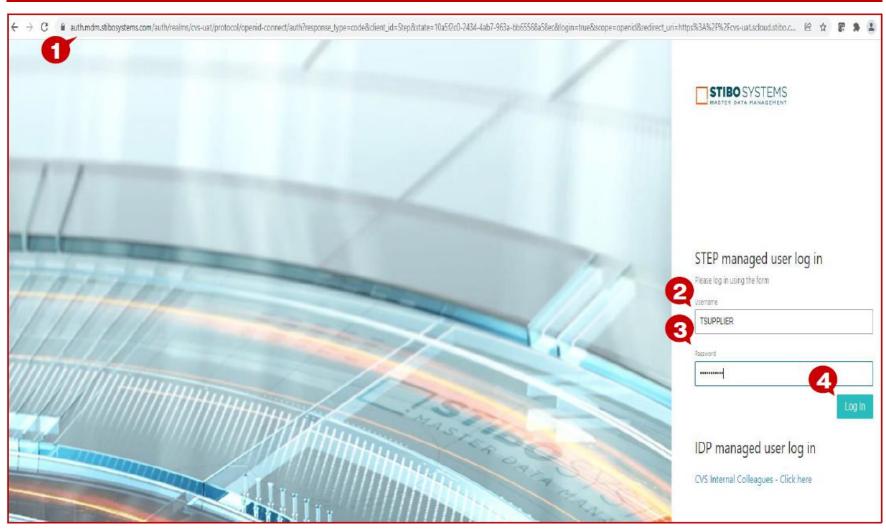
#### **Description / Steps**

When a new User has been created, an email will be sent with the Username and URL

- Ensure to change your password on first login and complete One-time verification
- Supplier data will not be accessible until One-time verification has been completed
- One-time verification token should be typed in to avoid extra spaces being copied in if copied and pasted directly from email



### **User Login with temporary password**



### **Description / Steps**

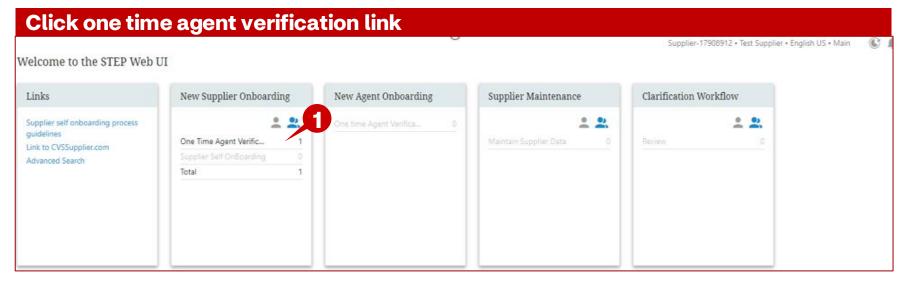
- 1. Enter URL for Stibo
- 2. Enter Username from email
- 3. Enter temporary password from email
- 4. Click 'Log-in'

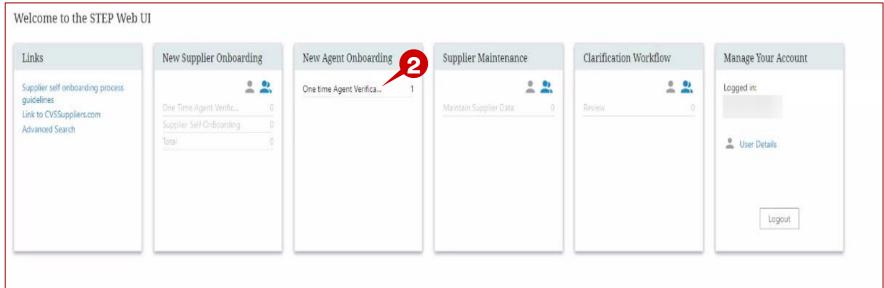
#### **Tips**

Do not save the temporary password in Google/browser password manager pop-up.

Next pages will provide direction on changing your temporary password.







### **Description / Steps**

One Time Agent Verification link will be enabled in one of two places -

**1. New Supplier Onboarding** – click One Time Agent Verification

#### <u>OR</u>

**2. New Agent Onboarding** – click One Time Agent Verification

- New Supplier Onboarding is initiated thru CM Invite
- New Agent Onboarding New user Id created by MDM Stibo Team



### Password change

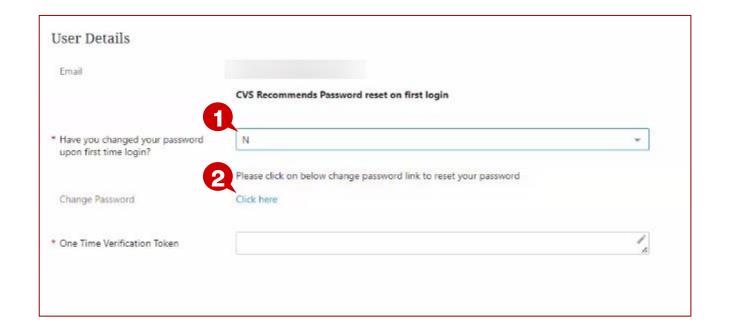


### **Description / Steps**

1. Click on the hyperlink 'Supplier - xxxxxxxx'



### Password change



### **Description / Steps**

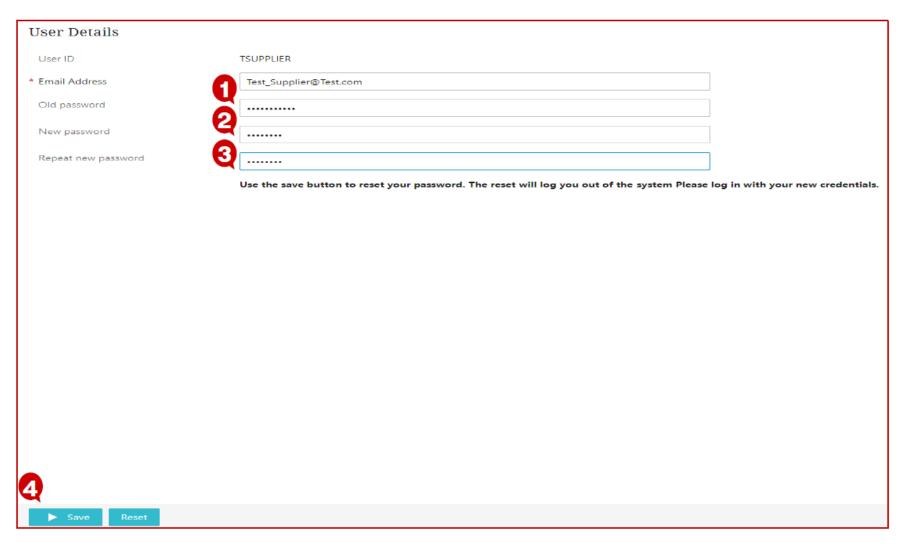
- 1. Enter 'N' against the question "Have you changed your password upon first time login?"
  - Entering 'N' will populate the section to change your password
- 2. Click on "Click here" (a new window will be opened to change your password)

#### **Tips**

 Do not enter 'Y' if you have not changed your password. The system will not allow successful one-time verification until the password has been changed



### Password change



### **Description / Steps**

- 1. Enter temporary password from email
- 2. Enter new password of your choice
- 3. Re-enter new password
- 4. Click 'Save' (do not click 'Reset')

You will be logged out and redirected to the login screen required to log in with your new password

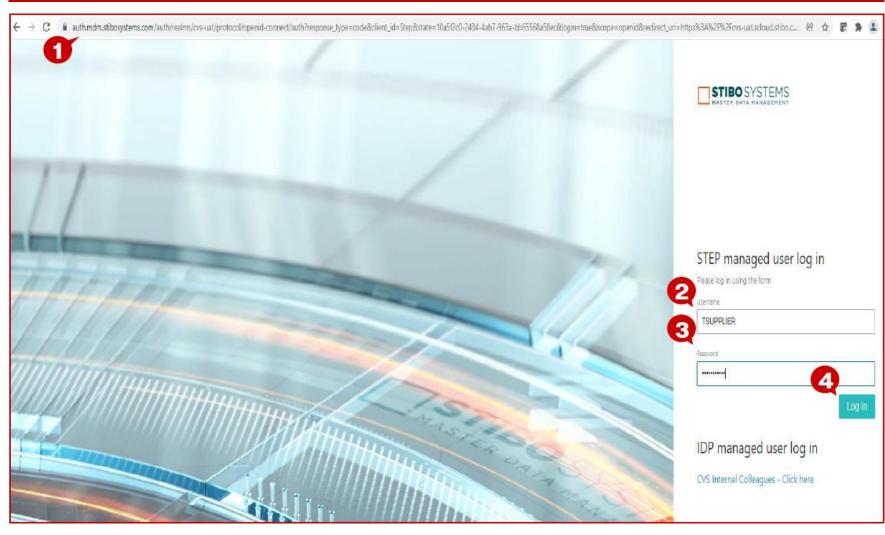
#### Tips

The next page outlines steps to complete One-time agent verification using the token



**User Setup – One-time agent verification** 

### New password login



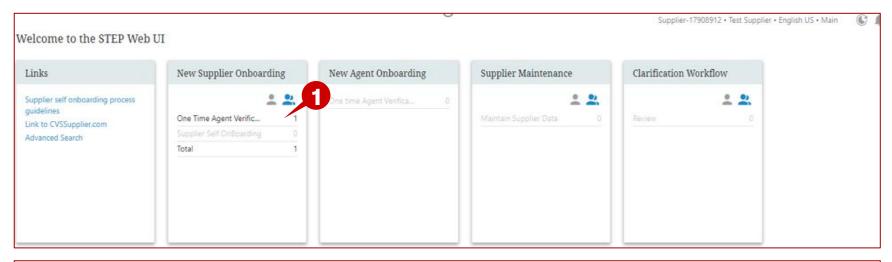
### **Description / Steps**

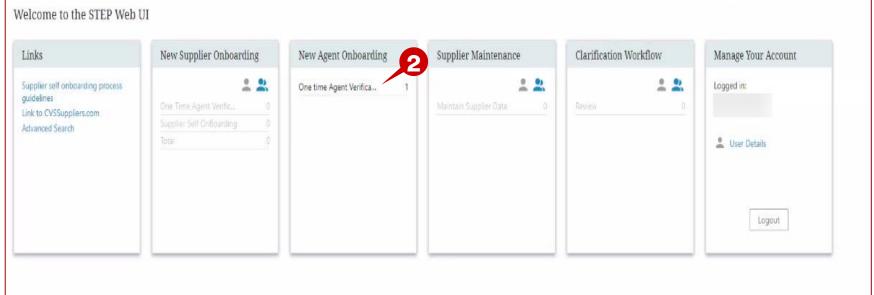
Once the password has been changed and you have been redirected to login screen -

- 1. Enter URL for Stibo
- 2. Enter Username from email
- 3. Enter newly created password
- 4. Click 'Log-in'



#### **Select One-time agent verification link**





### **Description / Steps**

One Time Agent Verification link will be enabled in one of two places -

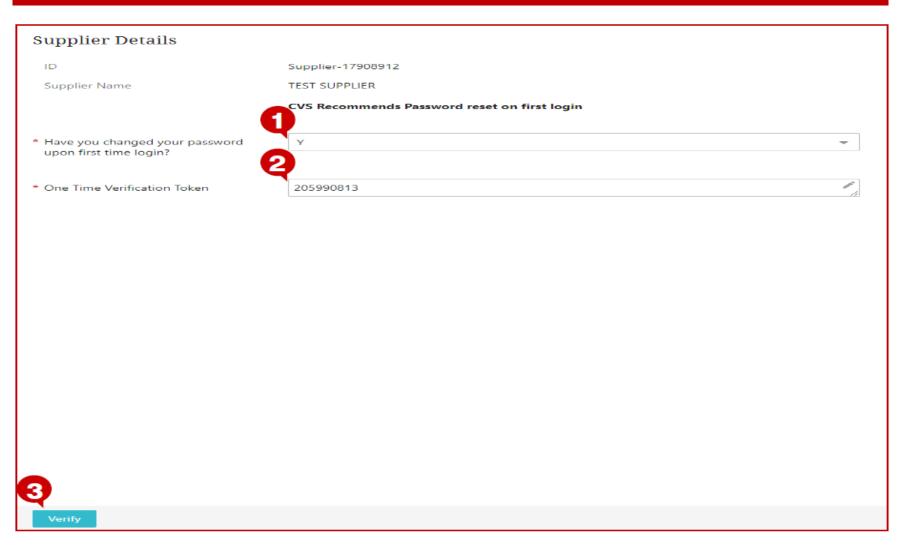
**1. New Supplier Onboarding** – click One Time Agent Verification

#### OR

**2. New Agent Onboarding** – click One Time Agent Verification



### **Enter One-time verification token**



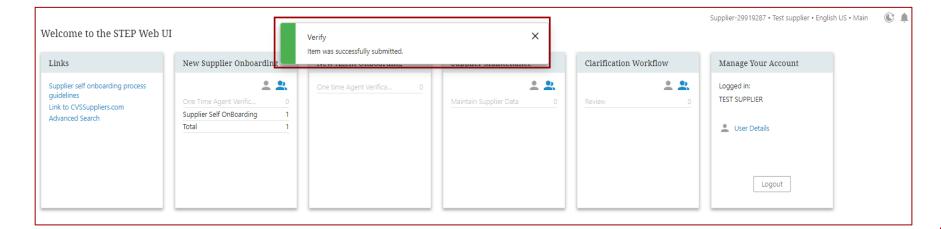
### **Description / Steps**

- 1. Select 'Y' from the dropdown to verify that the password was changed after first login
- 2. Enter the token number provided in the email and click outside the box/anywhere on the page
- 3. Click 'Verify'

- One-time verification token should be typed in to avoid extra spaces being copied in if copied and pasted directly from email
- Supplier data will not be accessible until One-time verification has been completed



### One-time verification token – successful



### **Description / Steps**

You will be navigated back to the main screen with a pop-up which indicates that verification was completed successfully.

#### **Tips**

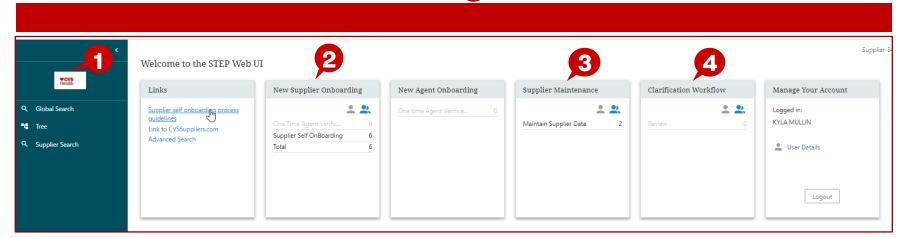
User setup is completed.

Next slides will provide an overview of Stibo Homepage



### **Maintenance – Homepage Overview**

### **Maintenance - Home Page**



### **Description / Steps**

- 1. Click on the CVS icon to get to the home page
- **2. New Supplier Onboarding** supplier invitations to be completed
- **3. Supplier Maintenance** maintenance that has been started and not submitted.
- **4. Clarification workflow** CM has made changes to your payment terms or shipment terms for you to approve

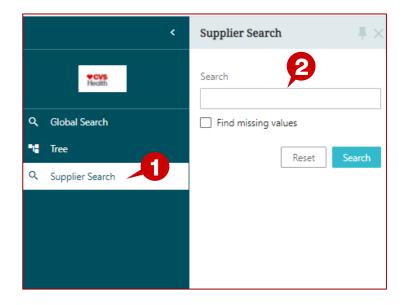
#### **Tips**

The next slide will help you determine if there is maintenance to be completed

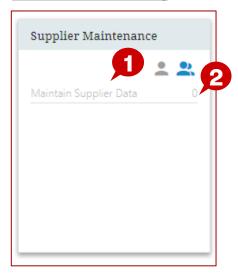


### Maintenance - Select New or Saved Maintenance

#### **New maintenance**



### Maintenance In Progress (Saved but not Submitted)



#### **New Maintenance**

### Click on the CVS icon to get to the home page

### New Maintenance (detailed in Slides 19 thru 22)

- 1. Select supplier search
- 2. Begin typing in the supplier number to select the supplier

#### **Saved Supplier Maintenance**

### Saved Supplier Maintenance (detailed in Slides 23 thru 26)

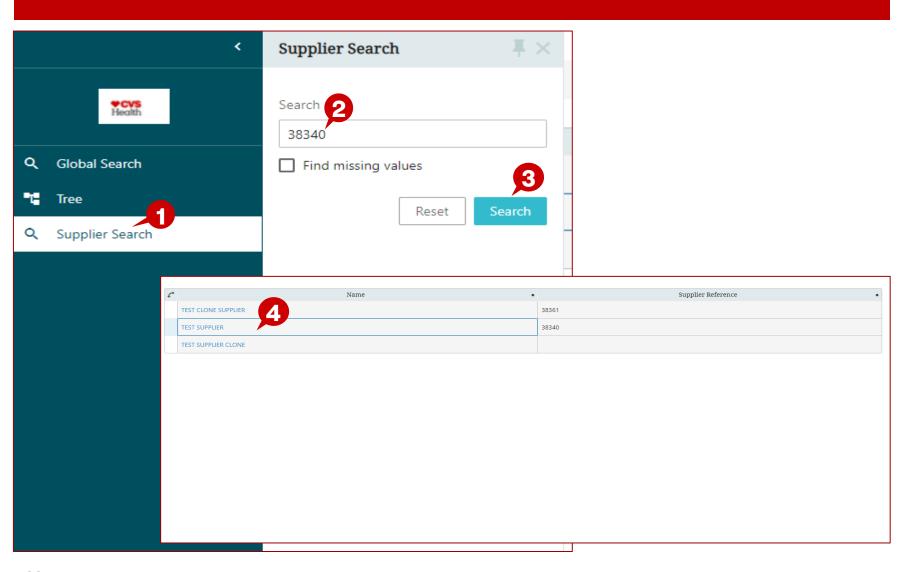
Maintenance has been started and not submitted

- 1. Hyper link will show if there is maintenance to complete
- 2. If nothing shows, there is no maintenance in your workflow



### **Maintenance – New Maintenance**

### New Maintenance - Supplier Search

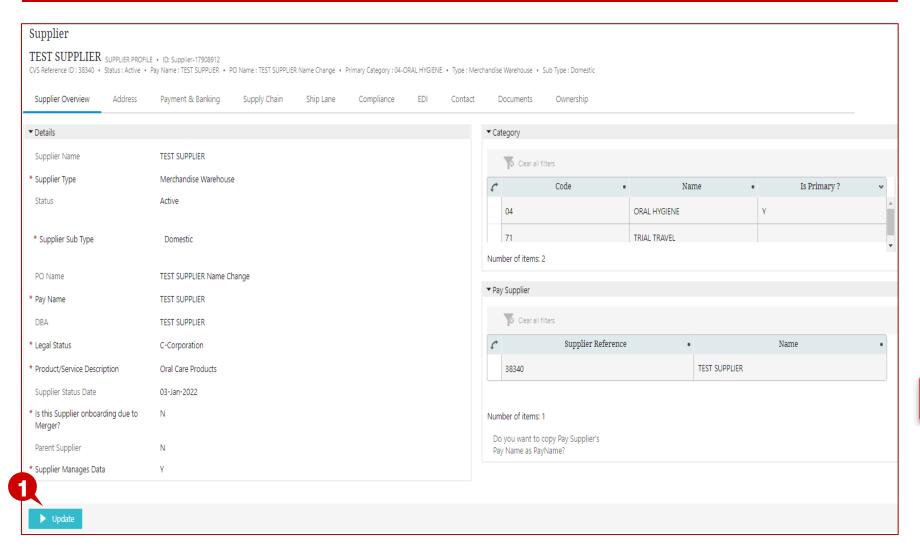


### **Description / Steps**

- 1. Click on 'Supplier Search'
- 2. Enter Supplier Name or reference number in the text box
- 3. Click 'Search'
- 4. Select the Supplier Name



### New Maintenance - Begin Update



### **Description / Steps**

1. Once the Supplier record opens, click on 'Update'

#### **Tips**

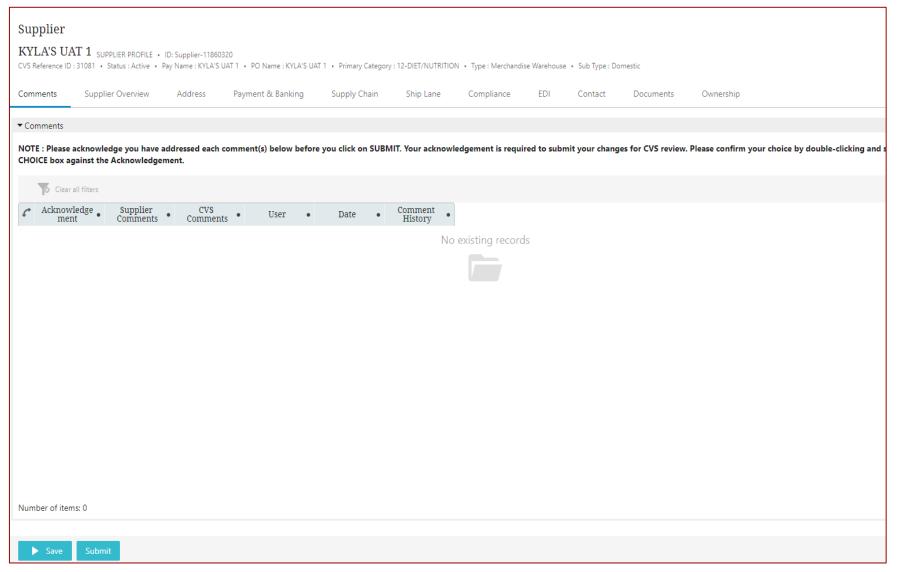
If you get below error message, skip to slide 23





### **New Maintenance - Segments to Edit**

### **Editable Segments**



### **Description / Steps**

Each section will contain attributes you can edit.

Attributes not listed are managed by CVS only

Once changes are complete you must click submit

If no changes were made, click submit to release from workflow

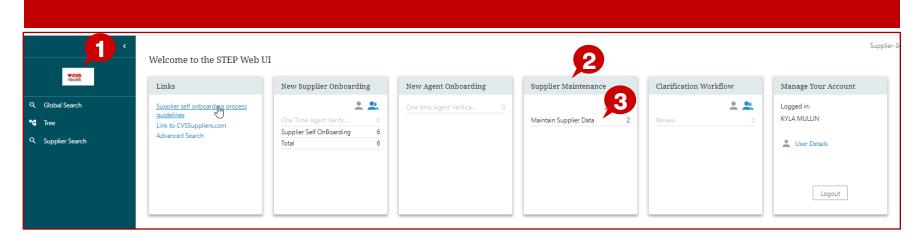
#### Supplier segment listing to review

- Comments (will be blank when initiating a new maintenance)
- Supplier Overview
- Address
- Payment and Banking
- Supply Chain
- Ship Lane
- Compliance
- EDI
- Contact
- Documents



## Maintenance – Supplier already in Maintenance Workflow

### Maintenance - Supplier is already in Maintenance Workflow



### **Description / Steps**

- 1. Click on the CVS icon to get to the home page
- 2. Supplier Maintenance maintenance that has been started and not submitted.
- **3. Maintain Supplier Data** Link identifying how many vendors have open maintenance
  - Click the link to get to the supplier listing

#### **Tips**

If no maintenance needs to be completed the link will not be active and the count will be zero



### Maintenance -Supplier is already in Maintenance Workflow



### **Description / Steps**

- Supplier ID link click to continue maintenance that was saved and not submitted
- "Initiated by" identifies who started the workflow
- Number of days it has been in the maintenance workflow

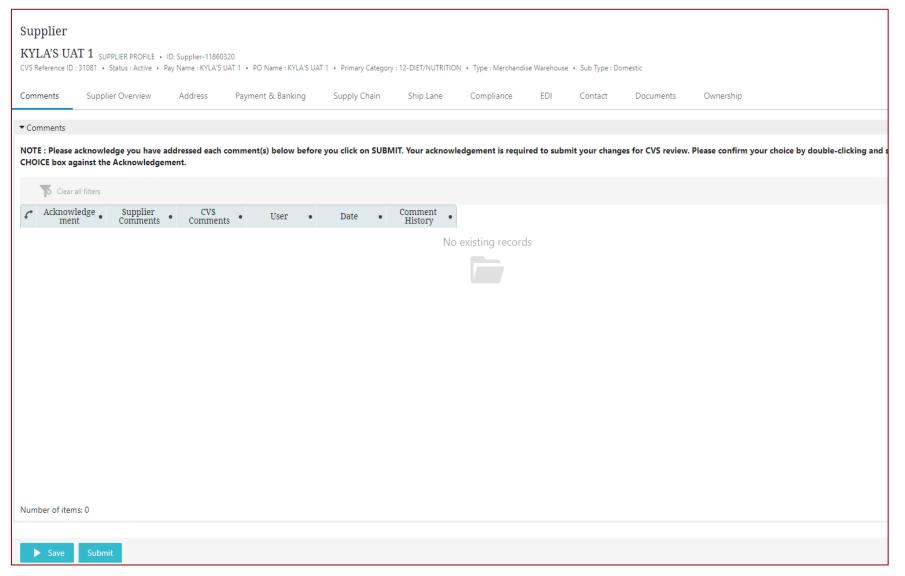
#### Tips

To start maintenance from the beginning please jump to slide 19



### Maintenance - Supplier is already in Maintenance Workflow

### **Editable Segments**



### **Description / Steps**

Each section will contain attributes you can edit.

Attributes not listed are managed by CVS only

Once changes are complete you must click submit

If no changes were made, click submit to release from workflow

#### Supplier segment listing to review

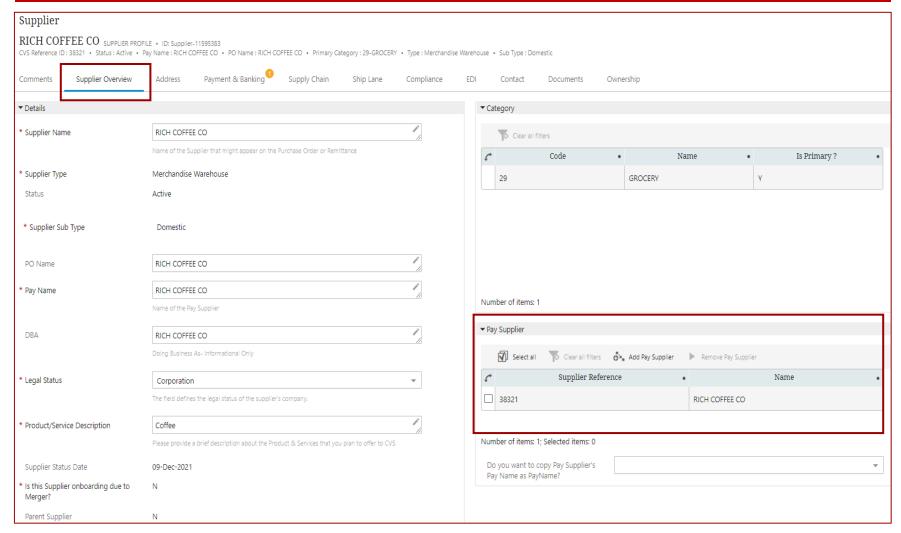
- Comments (will be blank when initiating a new maintenance)
- Supplier Overview
- Address
- Payment and Banking
- Supply Chain
- Ship Lane
- Compliance
- EDI
- Contact
- Documents



**Quick Tips for Common Maintenance Changes** 

### **Supplier Overview - Maintenance**

### **Adding a Pay Supplier**



### **Description / Steps**

This field is in 'Supplier Overview'

### Tips

Next slide will provide guidelines on adding a Pay Supplier

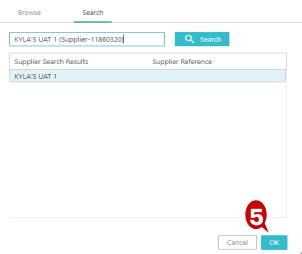


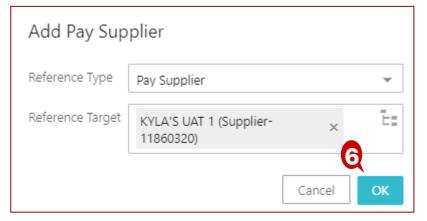
### **Supplier Overview - Maintenance**

### **Adding a Pay Supplier**



# Browse Search 31081 C Search Supplier Search Results Supplier Reference Select Node(s)





### **Description / Steps**

- 1. Click on 'Add Pay Supplier'
- 2. Click on the tree icon
- 3. In the 'Search' tab, enter the Pay Vendor #, or Supplier Reference# and select the result
- 4. Click 'OK'
- 5. Click 'OK'

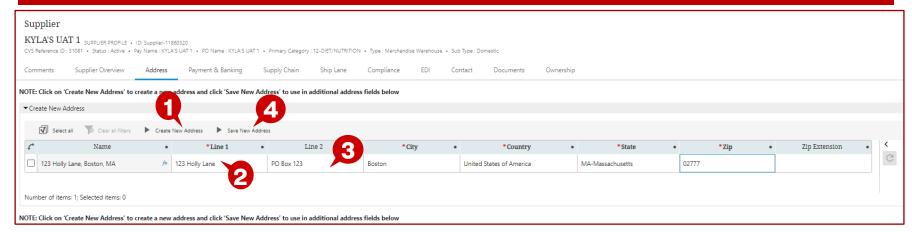
### Tips

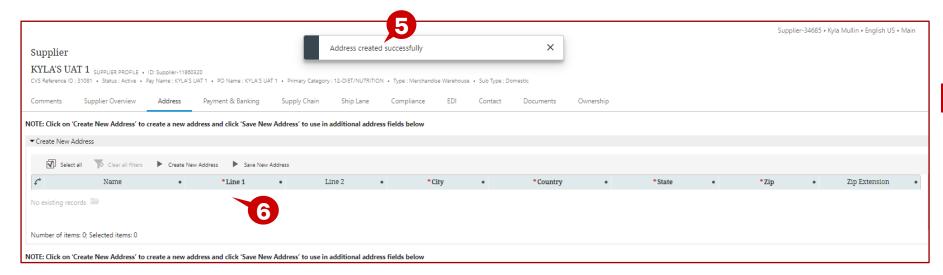
Click 'Save' to save your entries



### **Address Maintenance - Create New Address**

#### **Create an Address**





### **Description / Steps**

required

- 1. Click Create new Address
- 2. Double click in the line 1 box to begin adding the address
- Line 2 can be used for PO Box information or skipped
   City, State and Zip Code are
- 4. Click Save address when done
- 5. Pop-up to indicate that the address was created successfully.
- 6. Address info will then clear out
- Repeat steps 1 thru 6 for each address that is needed to represent your company

### Tips

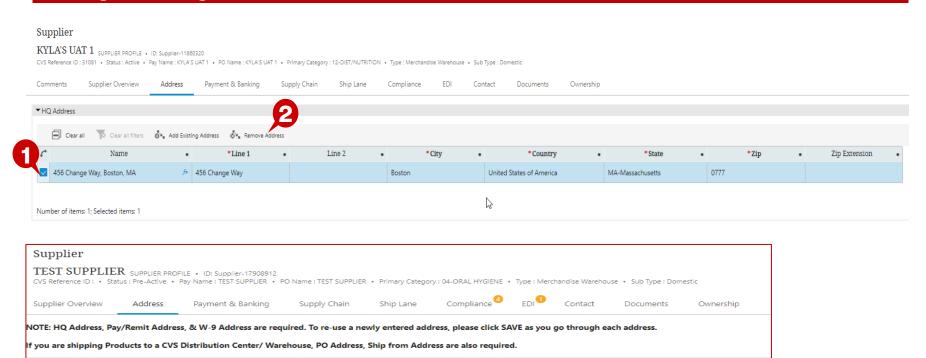
Click 'Save' to save your entries

Once address is saved you are ready to add the new existing address

Upon clicking "Save New Address", the address will disappear from the Create New Address section but will be available to be reused in other address fields on this page CVS Health.

### **Address Maintenance - Change an Address**

### **Change Existing Address – Add/Remove**



Add Existing Address

Remit/Pay Address

999 Main Street, Anytown,

Cancel

RI (Address-17908927)

Reference Type

Reference Target

### **Description / Steps**

- 1. Click the box for the address to remove
- 2. Click remove address
- 3. Click Add existing address
- 4. Enter the address that was previously created by typing in the "Reference Target" field.
- 5. Select the address and click "OK"

#### **Tips**

- Click 'Save' to save your entries
- The system will not allow you to modify an address. If its incorrect simply remove from the segment and add a newly created address



▶ HQ Address

▼ Remit/Pay Address

Is Same Pay Supplier Linked ? fx

Number of items: 0: Selected items: 0

No existing records

\*Line 1

Create Address

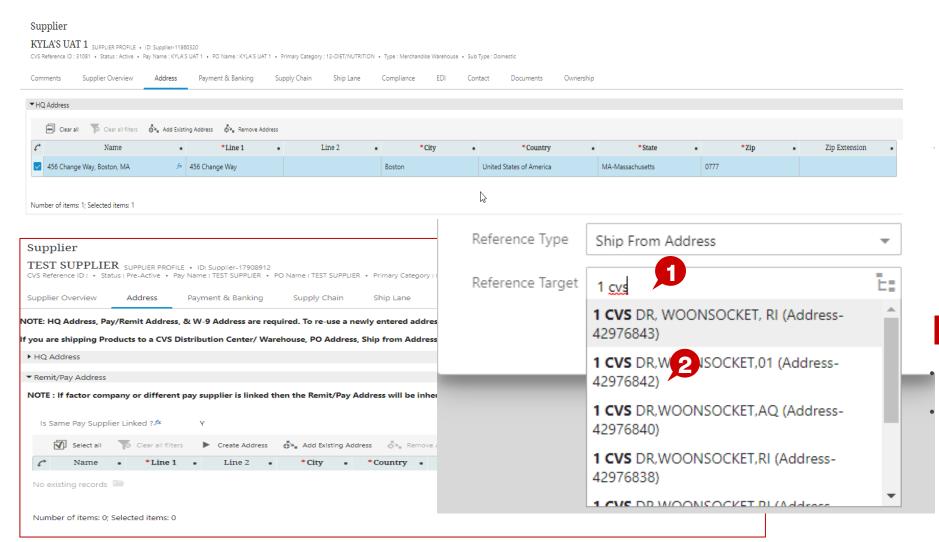
Line 2

NOTE: If factor company or different pay supplier is linked then the Remit/Pay Address will be inherited from linked factor company or pay

Add Existing Address Remove Address

### **Address Maintenance - Change an Address**

### **Change Existing Address – Add/Remove**



### **Description / Steps**

- Click in the box to add existing address
- 2. If there are multiple addresses with the same name take note of the reference number
- This will need to be the same one used on the Ship lane tab

#### **Tips**

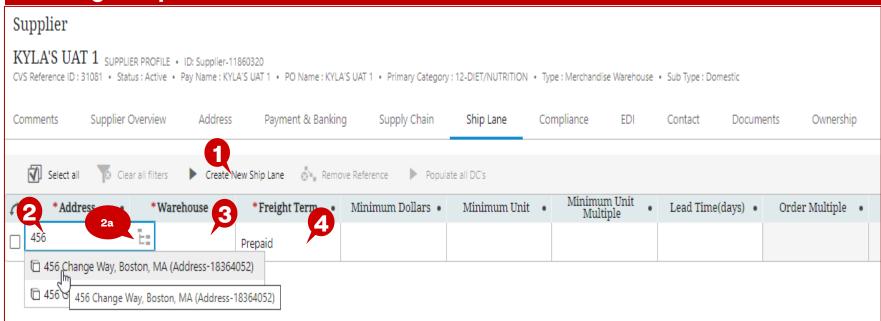
Click 'Save' to save your entries

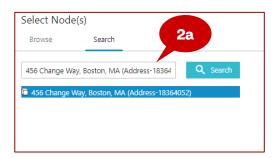
The system will not allow you to modify an address. If its incorrect simply remove from the segment and add a newly created address



### **Ship Lane Maintenance**

#### **Creating a Ship Lane**





#### **Description / Steps**

- 1. Click 'Create New Ship Lane'
- 2. Double click in 'Address'. Type the address and select it

2a. Alternate option – Click on the 'tree' icon and use the search bar to enter and select the Address

- 3. Double click in "Warehouse" to select a DC from the 'Select Node(s)' dropdown
- 4. Defaulted to Prepaid unless a different Freight Term has been approved
- 5. Double click in "Lead Time(days)" to enter a value between 1 and 999

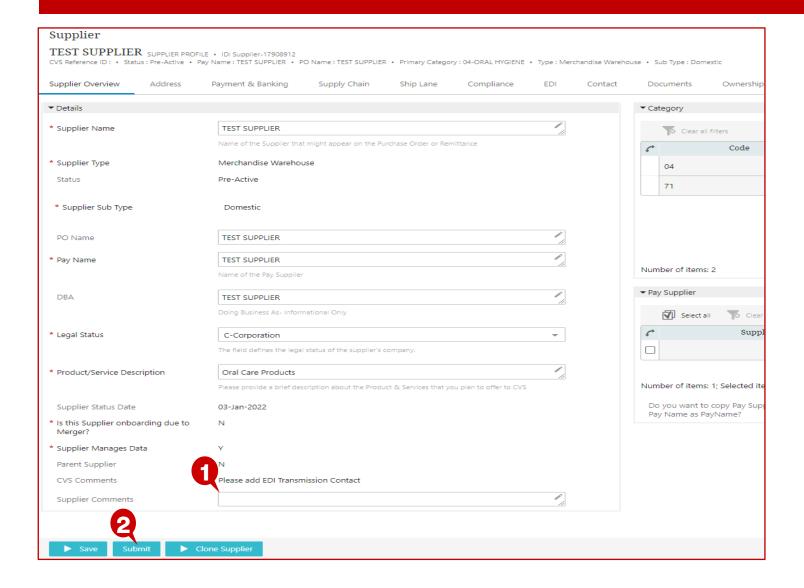
#### **Tips**

Addresses selected for 'Ship Lane' must be present under 'Ship From Address' for a particular Supplier.

If multiple addresses exist ensure the address added has the same reference # as the address tab

Click "Save" after creating the Ship Lane **♥ CVS** Heαlth.

### **Submit**



### **Description / Steps**

- 1. Scroll to the bottom of the page and enter "Supplier Comments" if needed
- 2. Click "Submit"

Changes made will not be published until 'Submit' button is clicked

