New Supplier: Self On-Boarding



New Supplier: Self On-Boarding





New Supplier Email - Introduction

New Supplier Email

From: CVSHealth@cloudmail.stibo.com < CVSHealth@cloudmail.stibo.com>

Subject: [EXTERNAL] CVS Health - Invitation to register as a new CVS Health supplier

**** External Email - Use Caution ****

Hi Test Supplier,

Your merchandising partner at CVS Health has initiated an invitation for you to register as an agent on our Stibo platform. This platform will allow you to provide all required information to be set-up as a CVS Health supplier.

In the near future you will receive two emails, one with your user name details and instructions and other with your password and one time verification token.

In the interim, please review the information contained at: https://cvssuppliers.com/ to begin preparing for the registration process.

Thanks,

CVS Team

Description / Steps

 When an invitation to a new supplier has been finalized an email is sent informing the supplier of two future emails containing the user's ID, temporary password and token for one-time verification.



^{***}Important: This is a system-generated notification.Please do not reply this email.

New Supplier Email - Username

New Supplier Email

From: CVSHealth@cloudmail.stibo.com <CVSHealth@cloudmail.stibo.com>

Subject: [EXTERNAL] CVS Health - Supplier registration credentials

**** External Email - Use Caution ****

Hi Test Supplier,

We have created a new user in our Stibo system. Below are the details

Username: TSUPPLIER

Note: We recommend that you change your password after your first login.

URL Details https://cvs-production.scloud.stibo.com/webui/WEBUI CVSSupplierPortal *Requires Google Chrome (Preferred), Microsoft Edge or Mozilla Firefox browser

Thanks,

CVS Team

***Important: This is a system-generated notification.Please do not reply this email.

Description / Steps

 When an invitation to a new supplier has been finalized and the user has been created, an email will be sent to the new supplier with the Username and URL details

Tips

A separate email is sent containing the user's temporary password and token for one-time verification



New Supplier Email - Password and Verification Token

New Supplier Email

From: CVSHealth@cloudmail.stibo.com < CVSHealth@cloudmail.stibo.com>

Subject: [EXTERNAL] CVS Health - Supplier verification token

**** External Email - Use Caution ****

Hi Test Supplier,

We have created a new user in our Stibo system. Below are the password and one time verification token details

Password: A&2UZkv1kDd

One Time Verification Token: 205990813

Note: We recommend that you change your password after your first login.

URL Details https://cvs-production.scloud.stibo.com/webui/WEBUI_CVSSupplierPortal **Requires Google Chrome (Preferred), Microsoft Edge or Mozilla Firefox browser

Thanks,

CVS Team

***Important: This is a system-generated notification. Please do not reply this email.

Description / Steps

- When an invitation to a new supplier has been finalized and the user has been created, an email will be sent to the new supplier with the following:
- Temporary password
- · Verification Token
- URI Details

Tips

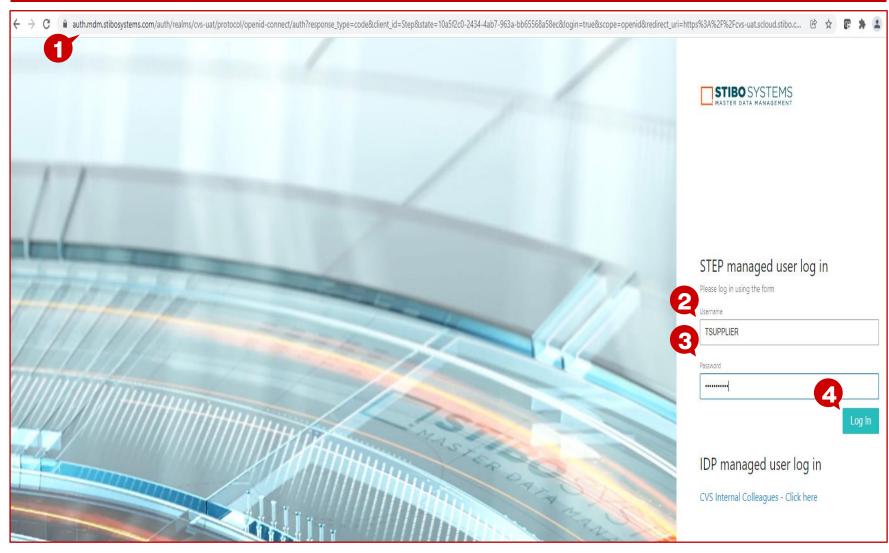
A separate email is sent containing the username

User should change the password after first login



User Login

User Login



Description / Steps

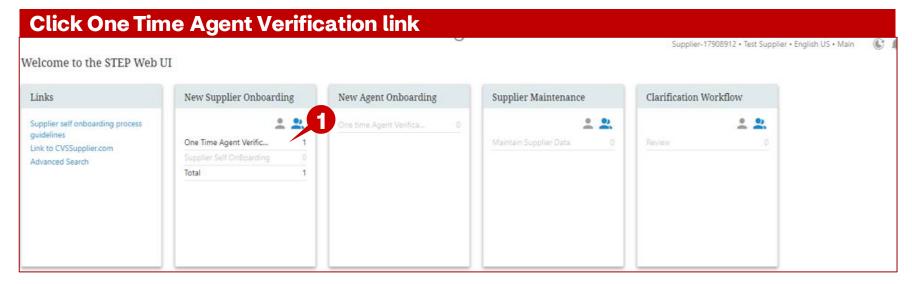
- 1. Enter URL for Stibo
- 2. Enter Username from email
- 3. Enter temporary password from email
- 4. Click "Log In"

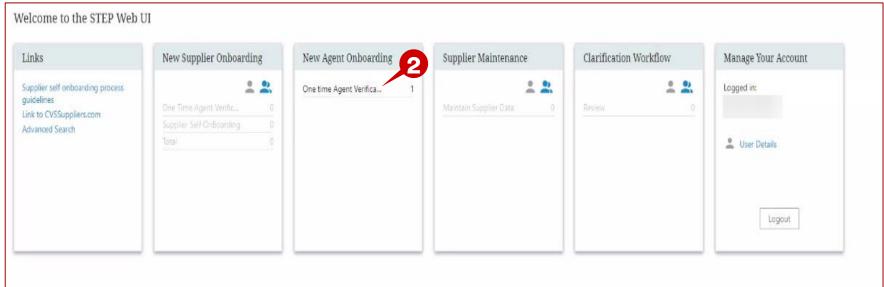
Tips

Do not save the temporary password in Google/browser password manager pop-up.

Next pages will provide direction on changing your temporary password.







Description / Steps

One Time Agent Verification link will be enabled in one of two places -

1. New Supplier Onboarding – click One Time Agent Verification

<u>OR</u>

2. New Agent Onboarding – click One Time Agent Verification

- **New Supplier Onboarding** is initiated thru CM Invite
- New Agent Onboarding New user Id created by MDM Stibo Team



Password change

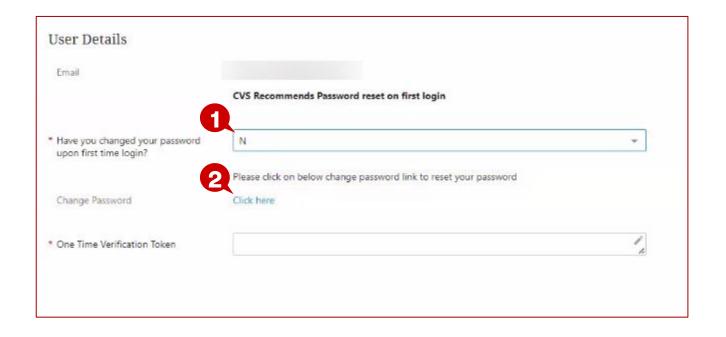


Description / Steps

1. Click on the hyperlink 'Supplier - xxxxxxxx'



Password change



Description / Steps

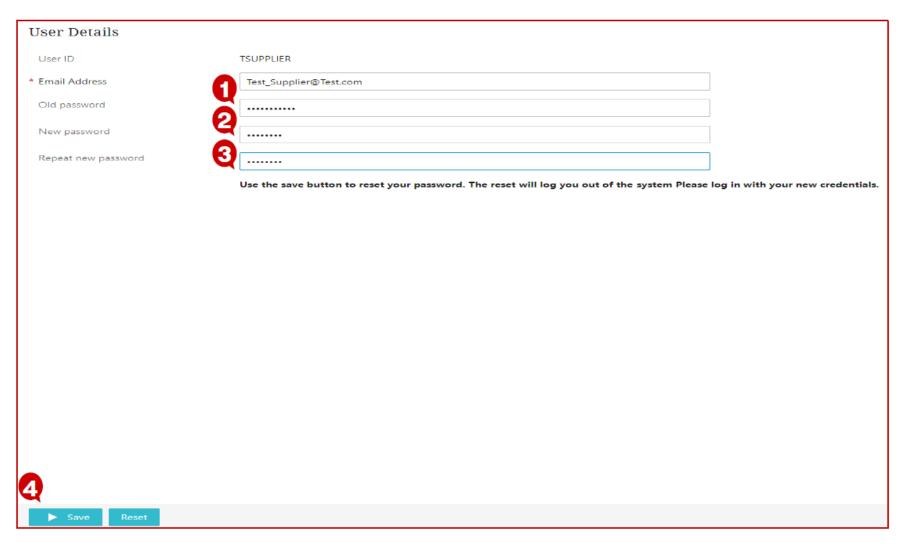
- 1. Enter 'N' against the question "Have you changed your password upon first time login?"
 - Entering 'N' will populate the section to change your password
- 2. Click on "Click here" (a new window will be opened to change your password)

Tips

 Do not enter 'Y' if you have not changed your password. The system will not allow successful one-time verification until the password has been changed



Password change



Description / Steps

- 1. Enter temporary password from email
- 2. Enter new password of your choice
- 3. Re-enter new password
- 4. Click 'Save' (do not click 'Reset')

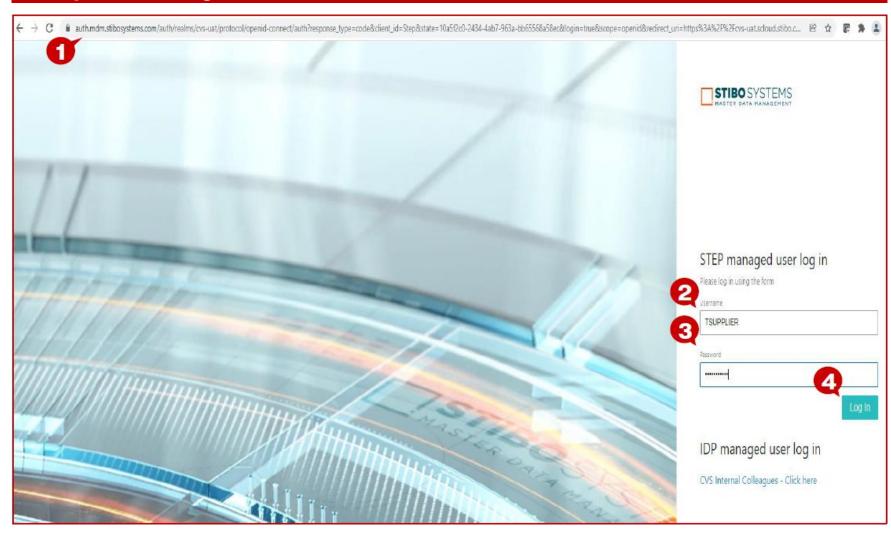
You will be logged out and redirected to the login screen and are required to log in with your new password

Tips

The next page outlines steps to complete One-time agent verification using the token



New password login



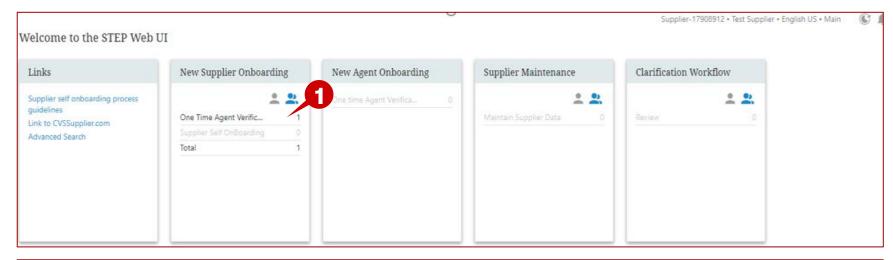
Description / Steps

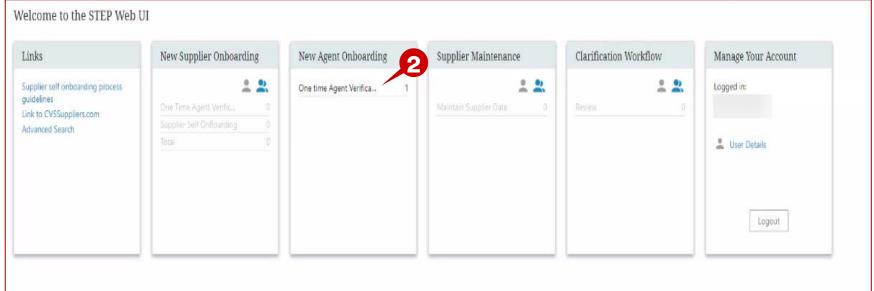
Once the password has been changed and you have been redirected to login screen -

- 1. Enter URL for Stibo
- 2. Enter Username from email
- 3. Enter newly created password
- 4. Click 'Log-in'



Select One-time agent verification link





Description / Steps

One Time Agent Verification link will be enabled in one of two places -

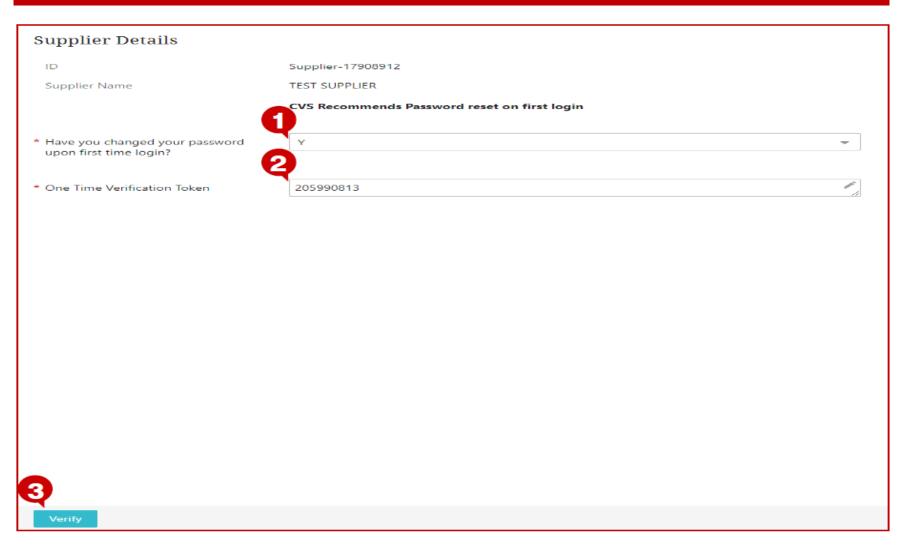
1. New Supplier Onboarding – click One Time Agent Verification

<u>OR</u>

2. New Agent Onboarding – click One Time Agent Verification



Enter One-time verification token



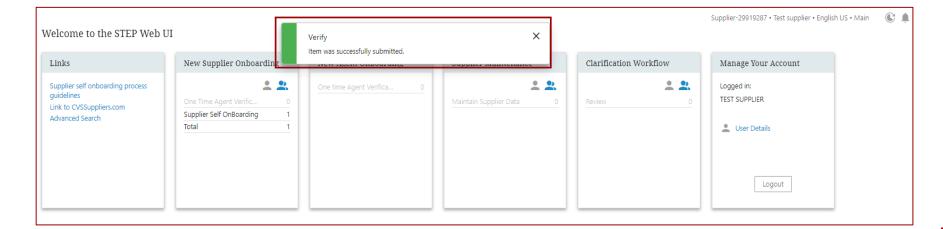
Description / Steps

- 1. Select 'Y' from the dropdown to verify that the password was changed after first login
- 2. Enter the token number provided in the email and click outside the box/anywhere on the page
- 3. Click 'Verify'

- One-time verification token should be typed in to avoid extra spaces being copied in if copied and pasted directly from email
- Supplier data will not be accessible until One-time verification has been completed



One-time verification token – successful



Description / Steps

You will be navigated back to the main screen with a pop-up which indicates that verification was completed successfully.

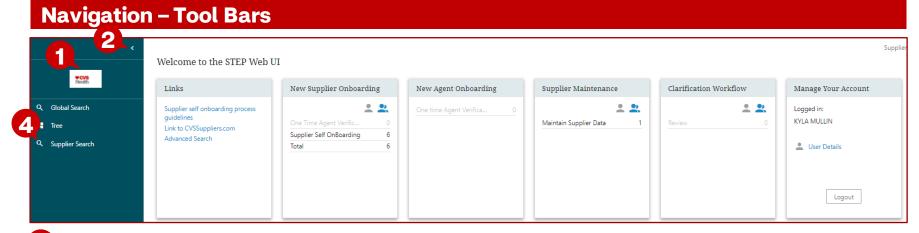
Tips

User setup is completed.

Next slides will provide an overview of Stibo Homepage Navigation



STIBO - Navigation Overview



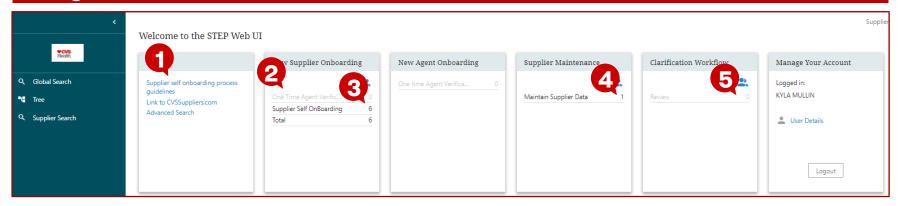
Description / Steps

- 1. Click CVS logo to get to this homepage
- 2. Click the Arrow to collapse the menu for additional workspace
- 3. Click the 3 stacked lines to expand the menu back to size
- 4. Click the Supplier Search to search for a vendor



STIBO - Navigation Overview

Navigation - Workflow



Description / Steps

- 1. Self onboarding training documents
- 2. One Time verification first time sign in only
- 3. Self Onboarding to complete
- 4. Supplier Maintenance to complete
- 5. Clarification workflow

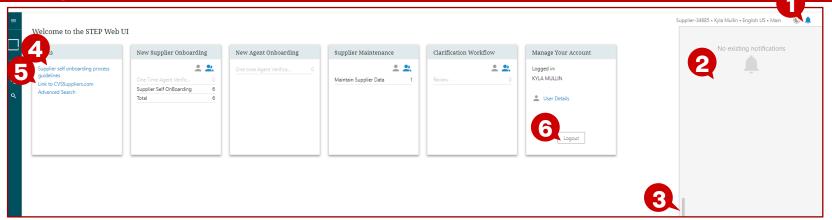
Tips

Each section will show the number of requests with outstanding tasks



STIBO – Navigation Overview

Navigation - Notifications

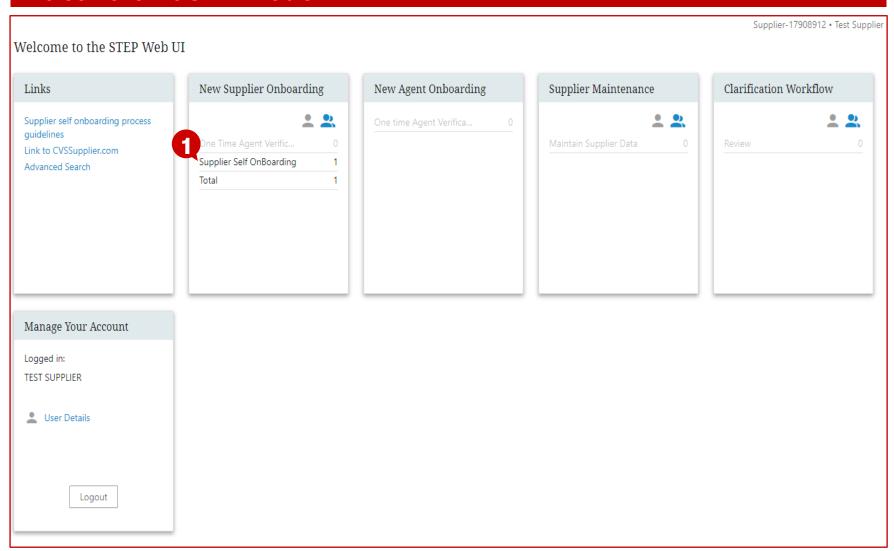


Description / Steps

- Notifications will be identified by a Red Bell
- 2. Click the bell to expand the notification box
 - Click the Bell again to collapse the notification box
- 3. Drag the bar to close the Notification box
- 4. Supplier training document link Available for download
- 5. Link to CVSSuppliers.com site short cut to the vendor set up section
- 6. Log out of Stibo



Welcome to the STEP Web UI



Description / Steps

1. Click "Supplier Self Onboarding" within the New Supplier Onboarding option

Tips

The number next to the Supplier Self Onboarding option indicates that there is 1 task to perform



Supplier Creation – Supplier Self Onboarding



Description / Steps

1. Click the "Supplier-######" hyperlink

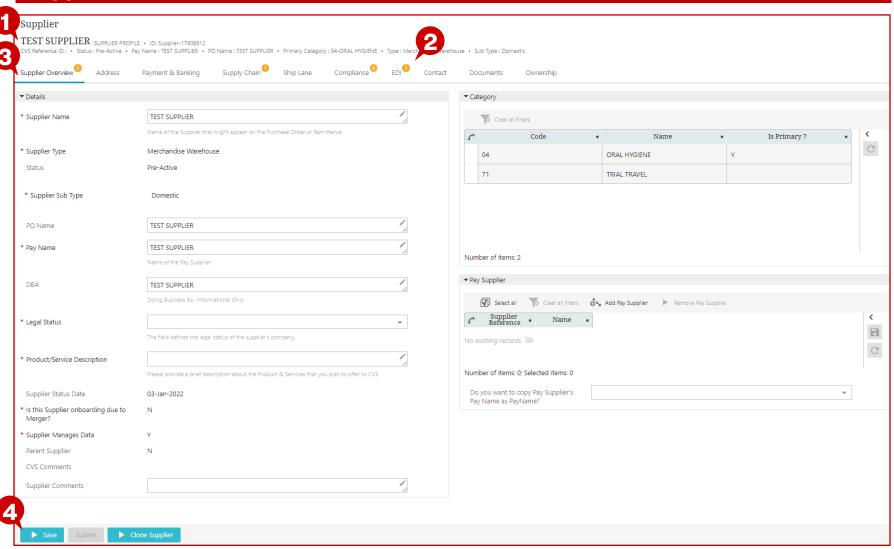
Tips

The next page will provide continued guidance to begin the Supplier Self Onboarding process



Supplier Self Onboarding – Navigation Tips

Supplier Overview



Description / Steps

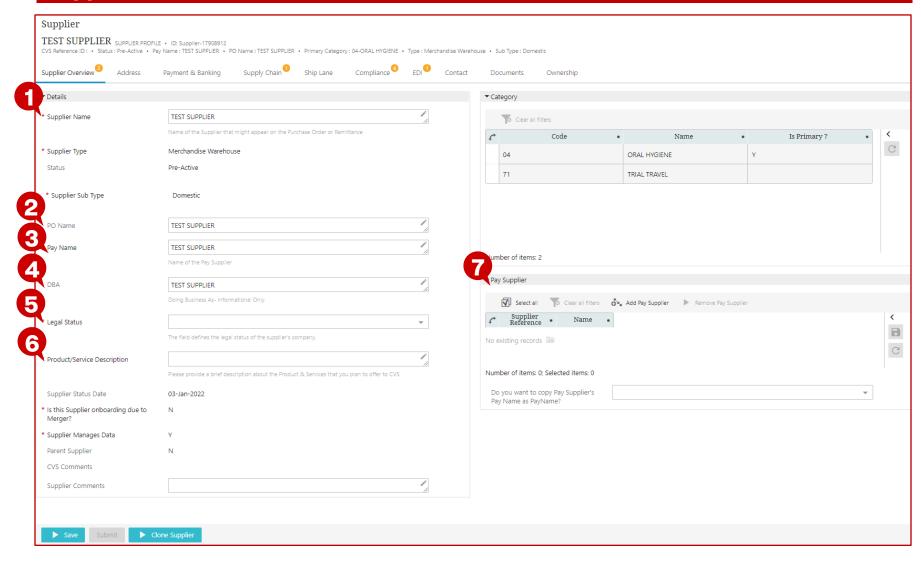
- **1. Supplier Profile** provides general information about the supplier
- 2. Blurbs these call-outs are guides and DO NOT indicate all mandatory entries to complete the Self Onboarding
- **3. Worksheets / Tabs** System is designed to navigate to each worksheet from left to right prior to submitting the registration
- **4. Save** provides the ability to save your progress as you go

Tips

The next page will provide continued guidance to begin the Supplier Self Onboarding process



Supplier Overview



Description / Steps

Required entries:

- 1. Supplier Name review / update
- 2. PO Name review / update
- 3. Pay Name review / update
- 4. DBA review / update
- **5.** Legal Status select from dropdown
- **6. Product/Service Description** enter a brief description about the product you plan to offer

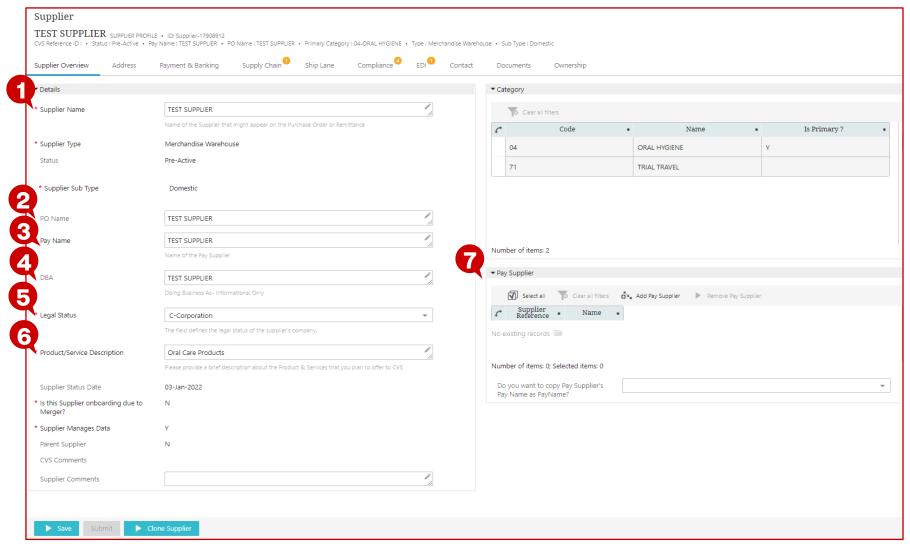
Best Practice:

7. Pay Supplier (for existing vendors self-onboarding a new PO Vendor number) – Add the Pay Supplier number associated with your company

Tips

The next page will provide continued guidance to begin the Supplier Self Onboarding process

Supplier Overview - Complete



Description / Steps

Required entries:

- 1. Supplier Name review / update
- 2. PO Name review / update
- 3. Pay Name review / update
- 4. DBA review / update
- 5. Legal Status select from dropdown
- **6. Product/Service Description** enter a brief description about the product you plan to offer

Optional entry:

7. Pay Supplier (for existing vendors self-onboarding a new PO Vendor number) – Add the Pay Supplier number associated with your company

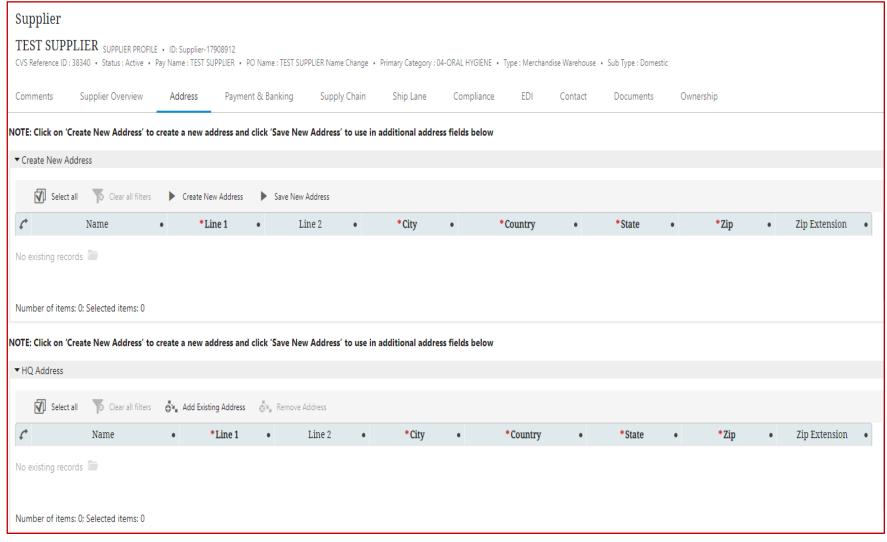
Tips

Click "Save" to save your progress before updating the next worksheet / tab

The next page will provide continued guidance to enter addresses



Address



Description / Steps

Required Addresses:

- HQ (Headquarters)
- Remit / Pay
- PO Address (if shipping to our Distribution Center)
- Ship From Address (if shipping to our Distribution Center --- Multiple addresses can be added if shipping from multiple locations)
- W9 Address

Tips

Use the scroll bar on the right to move down the page to different address types

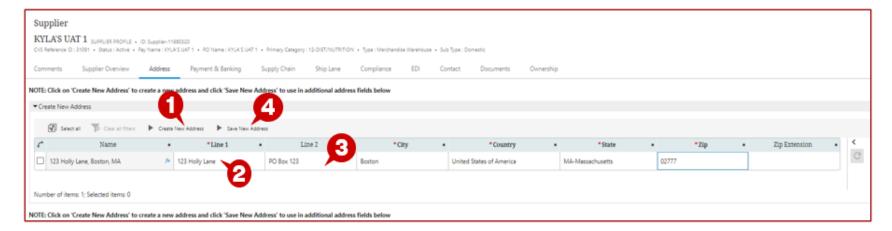
Use the triangle to the left of the address type to compress / expand the section

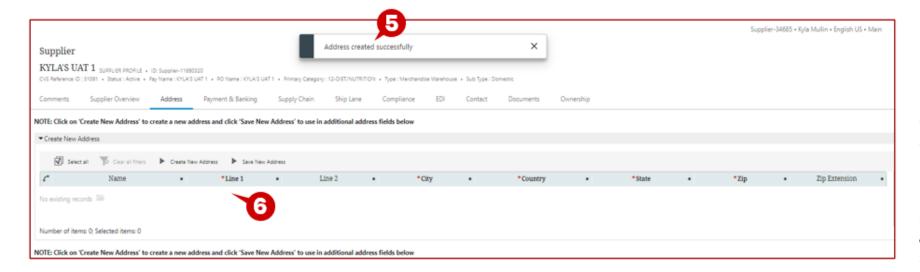
MCR address is optional



Supplier Self Onboarding - Create New Address

Address





Description / Steps

- Click Create new Address
- 2. Double click in the line 1 box to begin adding the address
- 3. Line 2 can be used for PO Box information or skipped
- City, State and Zip Code are required
- 4. Click Save address when done
- 5. Pop-up to indicate that the address was created successfully.
- 6. Address info will then clear out
- Repeat steps 1 thru 6 for each address that is needed to represent your company

Tips

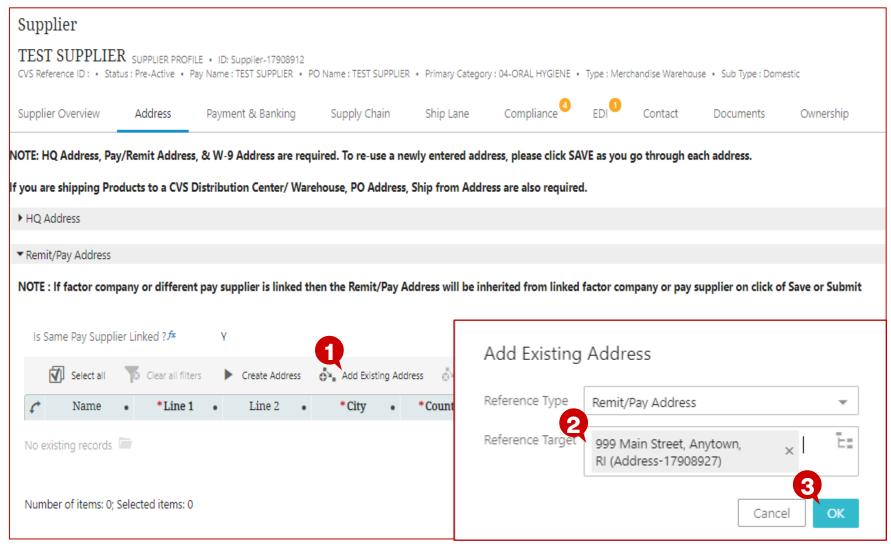
Once address is saved you are ready to add the new existing address

Upon clicking "Save New Address", the address will disappear from the Create New Address section but will be available to be reused in other address fields on this page.



Supplier Self Onboarding – Add Existing Address

Address



Description / Steps

For the address that was previously created apply it to all required address types

- 1. Click "Add Existing Address"
- 2. Enter the address that was previously created by typing in the "Reference Target" field.
- 3. Select the address and click "OK"

Tips

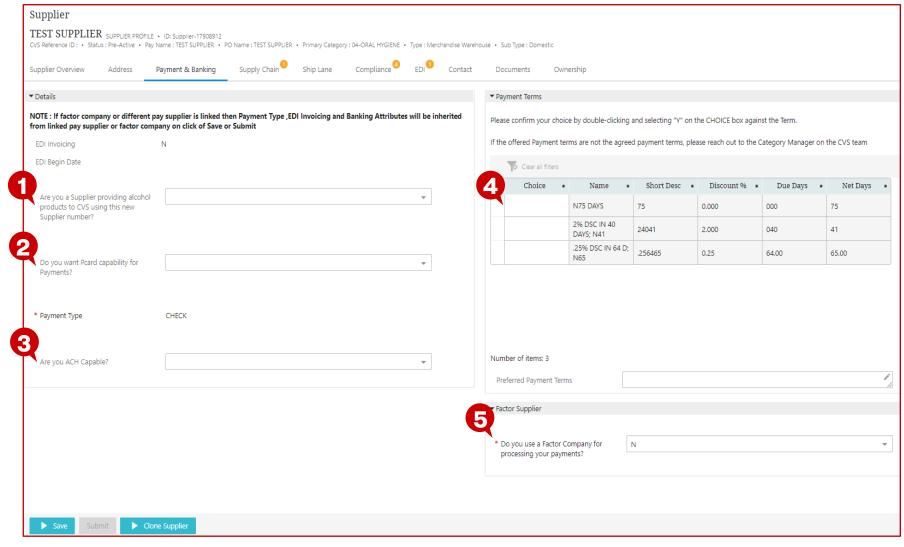
Continue adding addresses for the remaining required address types

When complete, click "Save"

Guidance on completing the "Payment & Banking" worksheet begins on the next page



Payment & Banking



Description / Steps

Required entries:

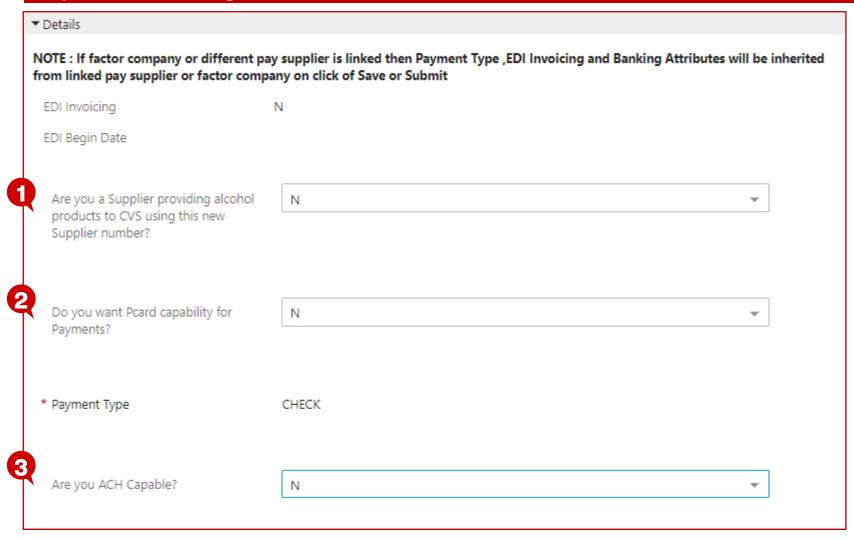
- 1. Alcohol Supplier update
- 2. PCard Capability update
- 3. Are you ACH Capable review / update
- 4. Payment Terms select one
- 5. Factor Company review / update

Tips

The next page provides guidance to complete the "Details" section of the "Payment & Banking" worksheet.



Payment & Banking - Details



Description / Steps

Required entries:

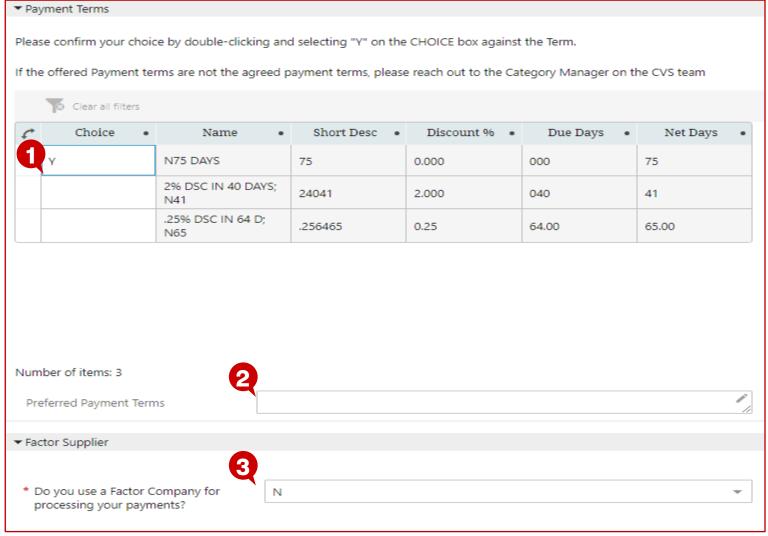
- 1. Alcohol Supplier update
- 2. PCard Capability update
- 3. Are you ACH Capable review / update (If the selection = "Y", then you will be prompted to provide additional banking information and IAT Affirmation

Tips

The next page provides guidance to complete the "Payment Terms" and "Factor Company" sections



Payment & Banking – Payment Terms and Factor Company



Description / Steps

Required entries:

- 1. Payment Terms (Required) doubleclick in the "Choice" field of the payment terms that the supplier accepts and select "Y".
- 2. Preferred Payment Terms (Not Required) If a Supplier would like to request alternate payment terms, supplier must indicate "Y" on an existing payment term and enter a comment requesting alternate payment terms for CVS Health to consider.
- **3. Factor Company** change to "Y" if the supplier uses a Factor Company to process payments. You will be prompted to details

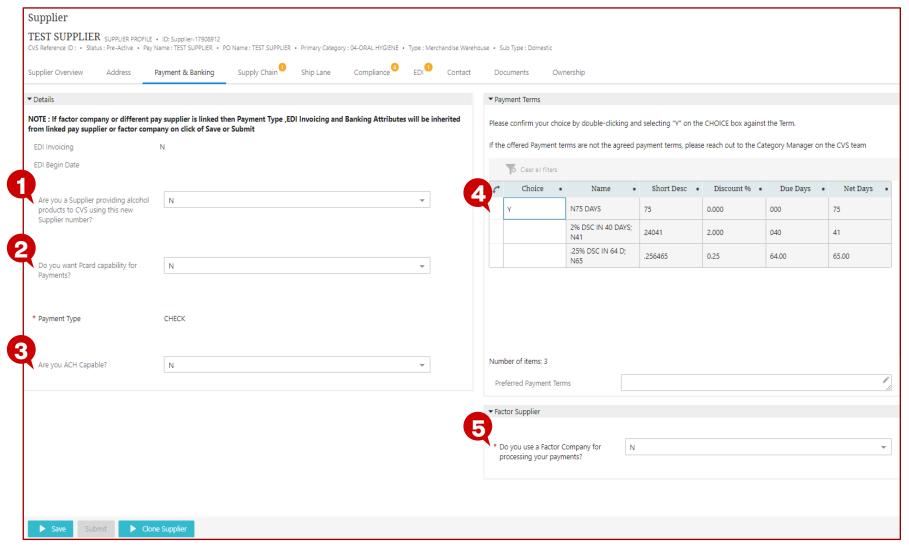
Tips

The next page shows the completed "Payment & Banking" worksheet



Supplier Self Onboarding - Payment & Banking Completed

Payment & Banking - Complete



Description / Steps

Completed Required entries:

- 1. Alcohol Supplier update
- 2. PCard Capability update
- 3. Are you ACH Capable review / update
- 4. Payment Terms select one
- **5.** Factor Company review / update

Tips

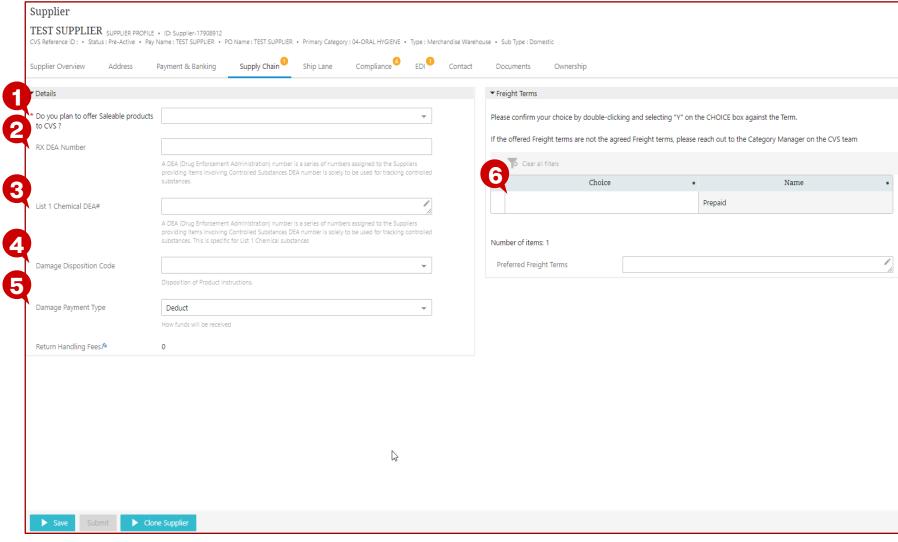
Click "Save" to save progress.

Refer steps outlined in 'Clarification flow' to change your Payment Terms

The next page provides guidance to complete the "Supply Chain" worksheet



Supply Chain



Description / Steps

Required entries:

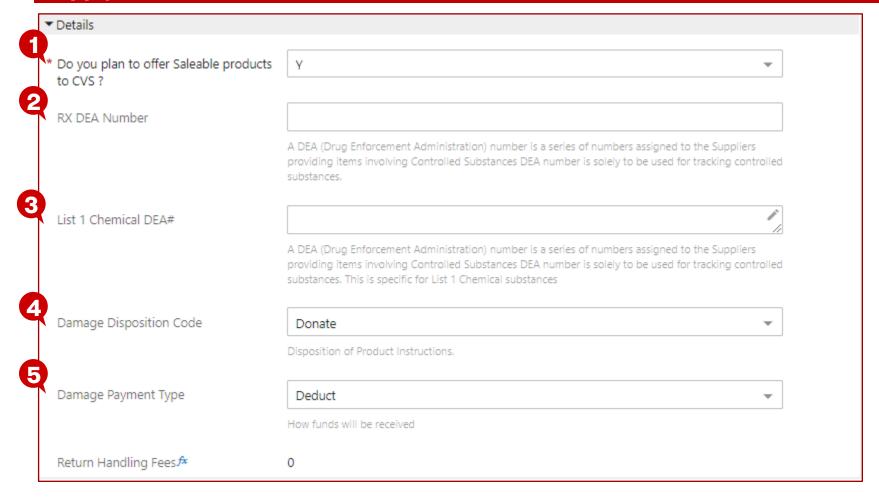
- 1. Saleable Products select Y or N
- 2. Rx DEA Number (if applicable)
- 3. List 1 Chemical DEA # (if applicable)
- 4. Damage Disposition Code options based on the Damage Payment Type selected
- 5. Damage Payment Type select from options
- **6. Freight Terms** enter "Choice" of Y or leave blank and complete the "Preferred Freight Terms"

Tips

The next page provides guidance to complete the "Details" section of the "Supply Chain" worksheet



Supply Chain - Details



Description / Steps

Completed required entries:

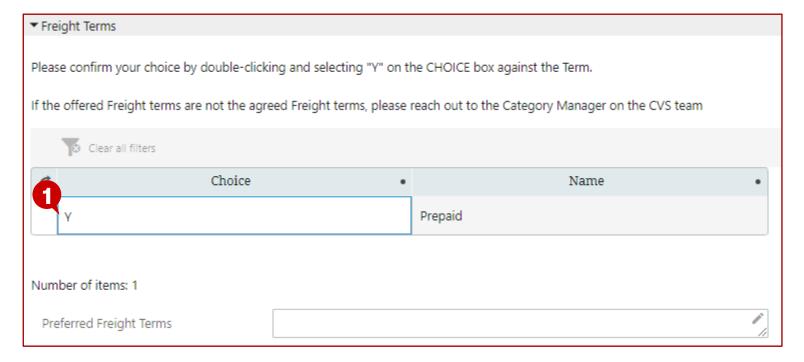
- 1. Saleable Products select Y or N
- 2. Rx DEA Number (if applicable)
- 3. List 1 Chemical DEA # (if applicable)
- **4. Damage Disposition Code** options based on the Damage Payment Type selected
- **5. Damage Payment Type** select from options

Tips

The next page provides guidance to complete the "Freight Terms" section of the "Supply Chain" worksheet



Supply Chain - Freight Terms



Description / Steps

Completed required entries:

- 1. Freight Terms double-click in the "Choice" box and enter your choice of Y or enter "Preferred Freight Terms". Please enter a choice only if Supplier accepts the offered Freight term.
- 2. Preferred Freight Terms (Not Required) If Supplier would like to request an alternate freight term, supplier may enter a comment requesting alternate freight terms for CVS Health to consider

Tips

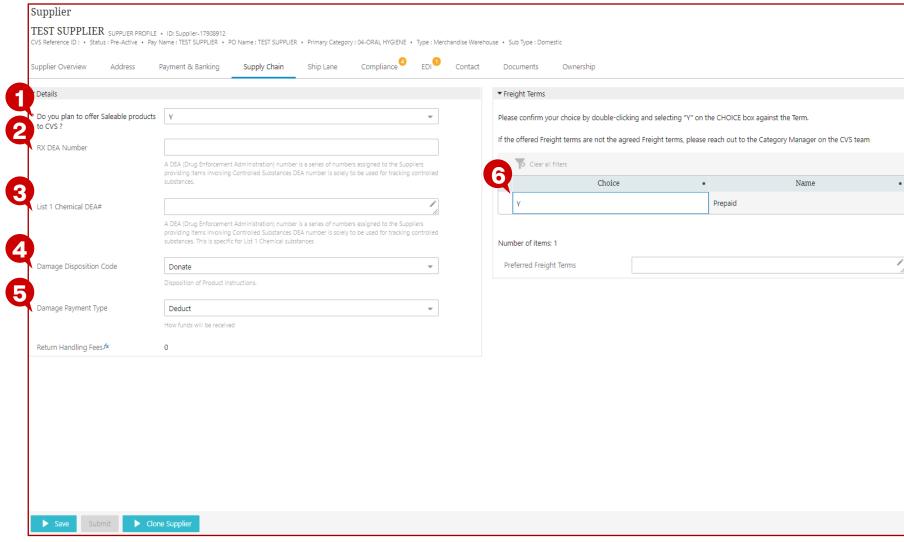
If only one Freight Term is presented a selection of Y or N is still required

The next page shows the completed "Supply Chain" worksheet



Supplier Self Onboarding - Supply Chain Completed

Supply Chain - Complete



Description / Steps

Completed required entries:

- 1. Saleable Products
- 2. Rx DEA Number
- 3. List 1 Chemical DEA #
- 4. Damage Disposition Code
- 5. Damage Payment Type
- 6. Freight Terms

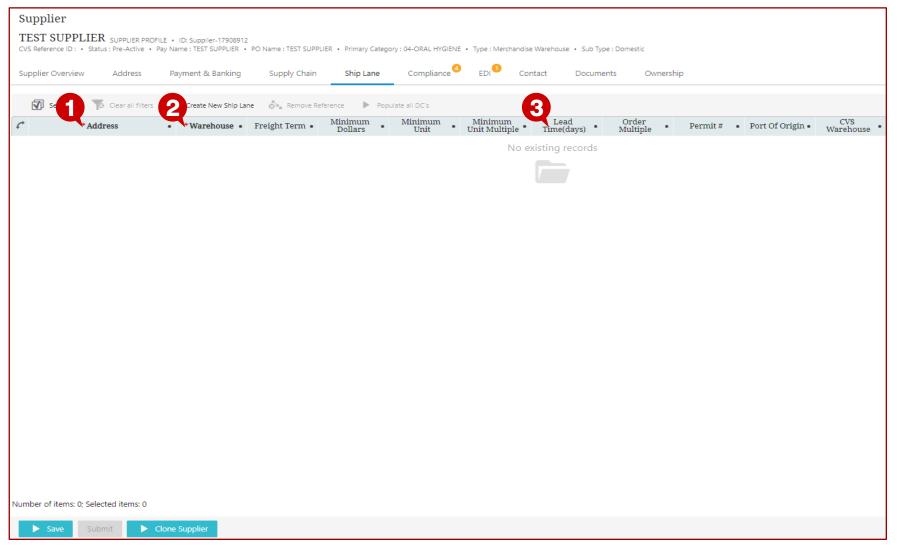
Tips

Click "Save" to save progress

The next page provides guidance to complete the "Ship Lane" worksheet



Ship Lane



Description / Steps

The "Ship Lane" worksheet allows the new supplier to indicate which CVS Warehouses will be shipped.

Required field entries:

- 1. Address (where the supplier ships from)
- 2. Warehouse (CVS Distribution center)
- 3. Lead Time (days) in calendar days

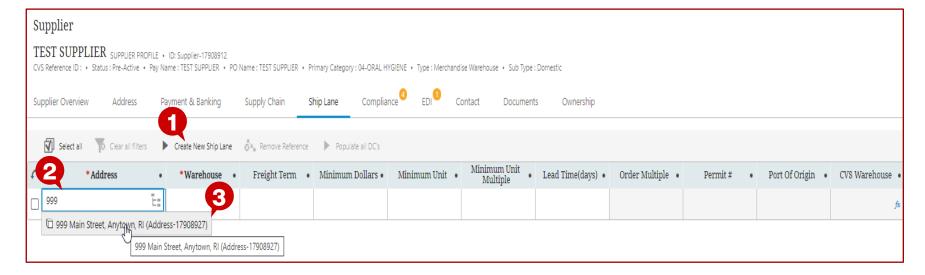
Tips

The next page provides continued guidance to complete the "Ship Lane" worksheet



Supplier Self Onboarding – Add Ship From Address

Ship Lane



Description / Steps

- 1. Click "Create New Ship Lane"
- 2. Double-click in "Address" field
 - Begin typing an address that was previously created and added to the Ship From address type
- 3. Select Address that was found

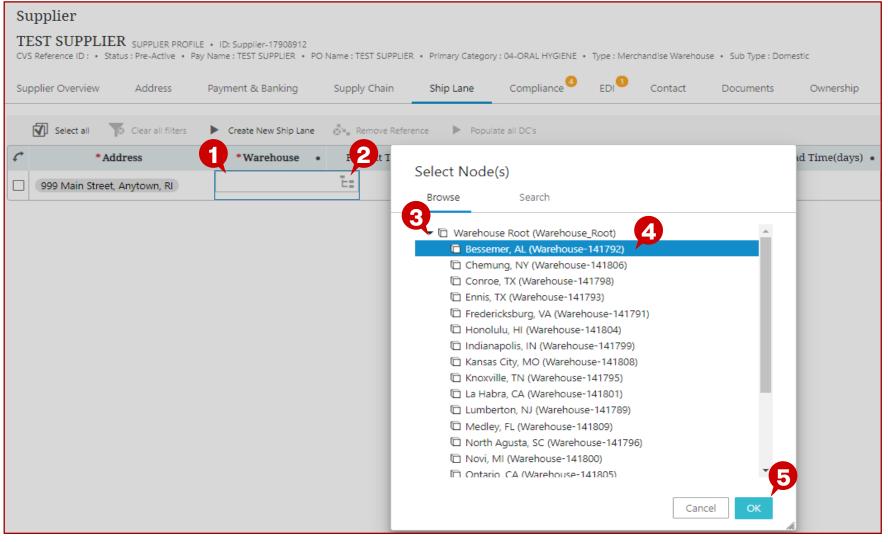
Tips

The next page provides guidance to add a "Warehouse" to complete the "Ship Lane" worksheet



Supplier Self Onboarding – Add Warehouse

Ship Lane



Description / Steps

- 1. Double-click in "Warehouse" field
- 2. Click the "tree" icon within the field
- 3. Expand "Warehouse Root"
- 4. Select a CVS distribution center
- 5. Click "OK" to add the location

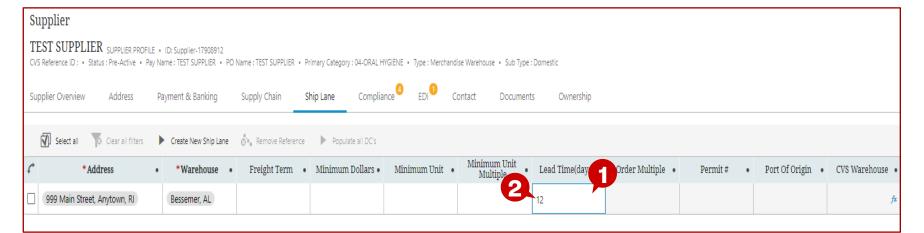
Tips

The next page provides guidance to add "Lead Time (days)" to complete the "Ship Lane" worksheet



Supplier Self Onboarding - Add Lead Time

Ship Lane



Description / Steps

- 1. Double-click in "Lead Time" field
- 2. Type in the number of calendar days the supplier requires to have the product arrive at the CVS warehouse from the day that the purchase order is received

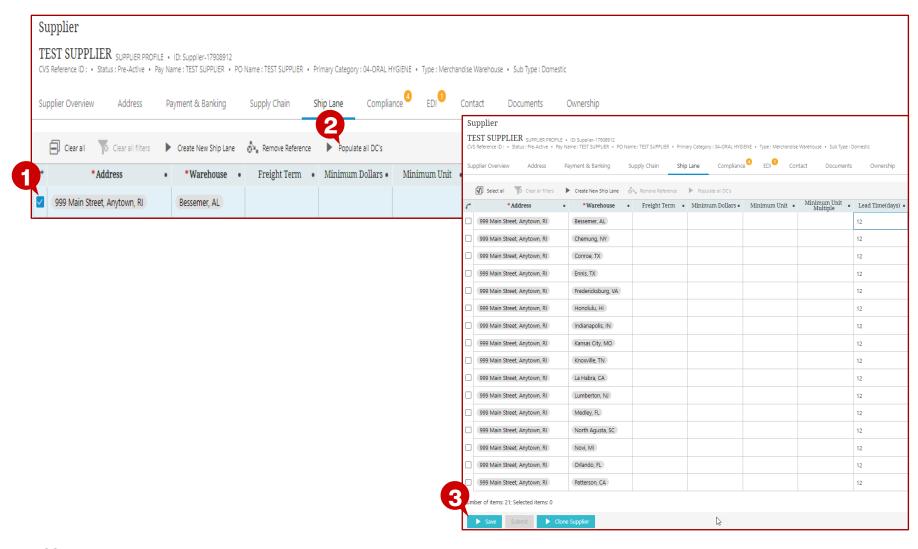
Tips

If the supplier will be shipping to more than one warehouse, the next page will show how to add multiple warehouses



Supplier Self Onboarding - Add Additional Warehouses

Ship Lane



Description / Steps

- Select the check box at the beginning of the record
- 2. Click "Populate all DC's"
- 3. All warehouses will be populated with the same information as entered for the first warehouse. Click "Save"
- If the ship from address or lead time is different by warehouse, enter the updated information for each warehouse

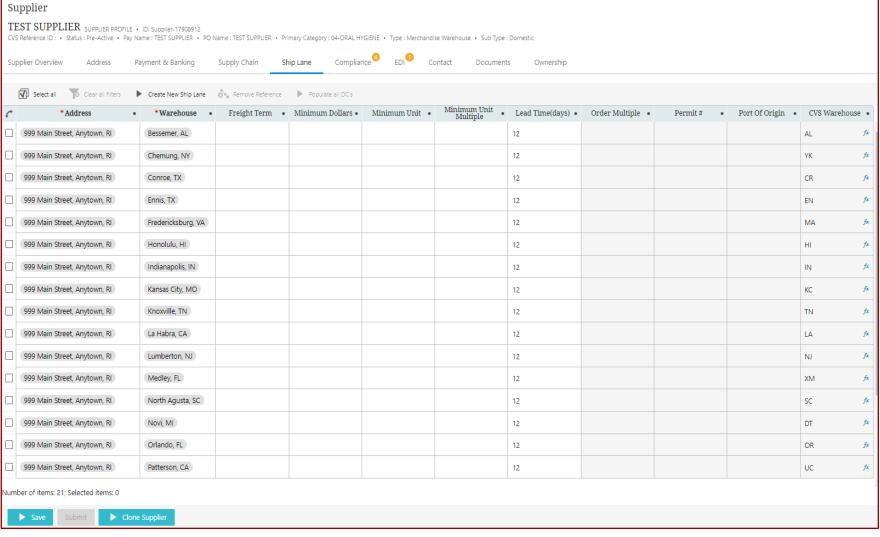
Tips

The next page shows a completed "Ship Lane" worksheet



Supplier Self Onboarding - Completed

Ship Lane



Description / Steps

Required entries completed for all warehouses

Tips

If you want to remove a record, select the check box at the beginning of the record and click "Remove Reference"

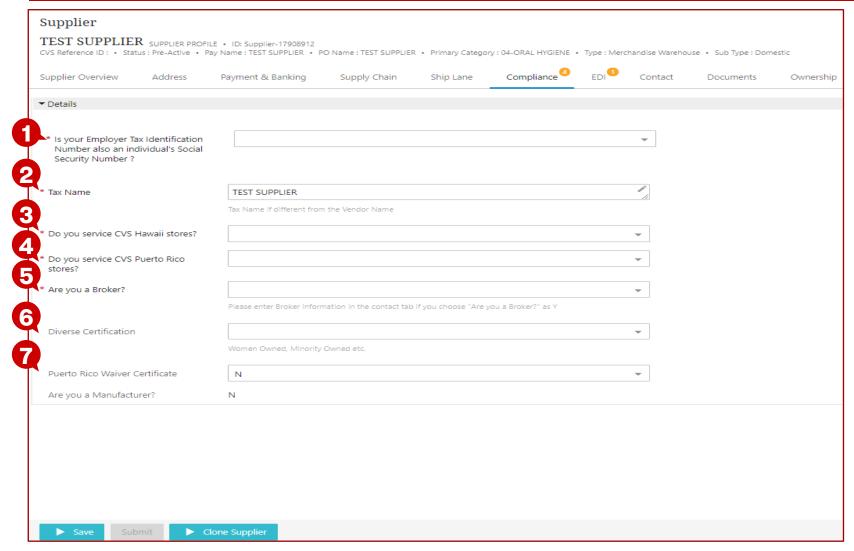
Click "Save" when ready to move to next worksheet

The next page will provide guidance on the "Compliance" worksheet.



Supplier Self Onboarding

Compliance



Description / Steps

Required entries:

- 1. Tax ID # also Social Security # select Y or N
- 2. Tax Name review / update
- 3. Hawaii Supplier? select Y or N
- **4. Puerto Rico Supplier?** select Y or N
- 5. Are you a Broker? select Y or N
- 6. Diverse Certification leave blank unless you are a certified diverse supplier
- 7. Puerto Rico Waiver Certificate review /update

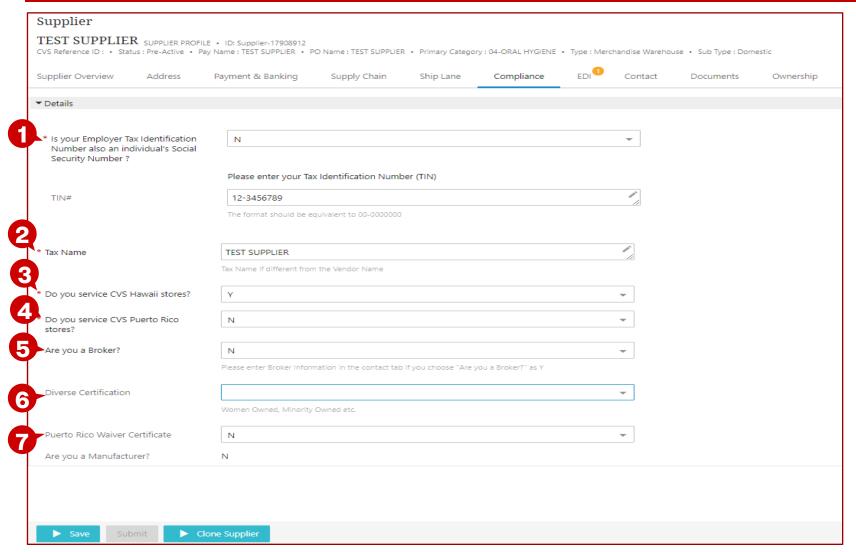
Tips

The next page will provide continued guidance on completing the "Compliance" worksheet



Supplier Self Onboarding - Completed

Compliance



Description / Steps

Completed Required entries:

- 1. Tax ID # also Social Security # If "N" enter TIN#
- 2. Tax Name review / update
- 3. Hawaii Supplier? select Y or N
- 4. Puerto Rico Supplier? select Y or N
- 5. Are you a Broker? select Y or N
- **6. Diverse Certification** select Y or N
- 7. Puerto Rico Waiver Certificate review / update

Tips

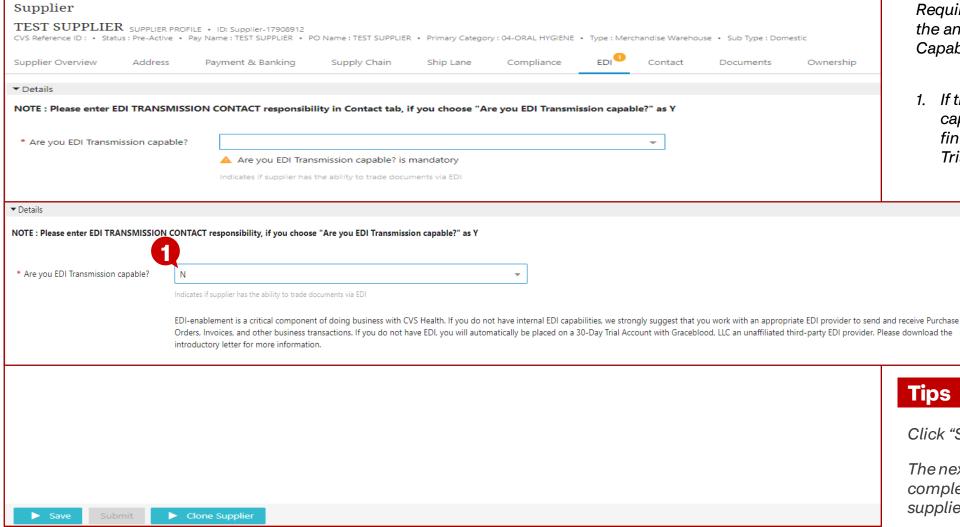
Click "Save"

The next page will provide guidance on completing the "EDI" worksheet



Supplier Self Onboarding - EDI Capable = "N"

EDI



Description / Steps

Required entries - conditional based on the answer to "Are you EDI Transmission Capable"?

1. If the supplier is not EDI Transmission capable, supplier will be directed to find an EDI provider or use a 30-Day Trial Account with Graceblood, LLC.

Tips

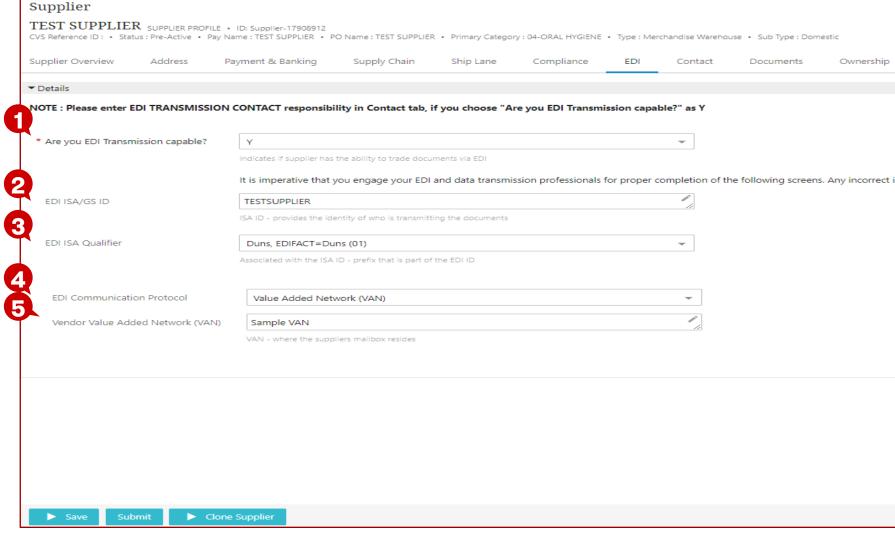
Click "Save"

The next page will provide guidance on completing the "EDI" worksheet for suppliers that are EDI Capable



Supplier Self Onboarding - EDI Capable = "Y" using a VAN

EDI



Description / Steps

Required entries – conditional based on the answer to "Are you EDI Transmission Capable"?

- If the supplier is EDI Transmission capable, additional information is required
- 2. EDI ISA/GS ID
- 3. EDI ISA Qualifier
- 4. EDI Communication Protocol
- 5. Vendor Value Added Network

Tips

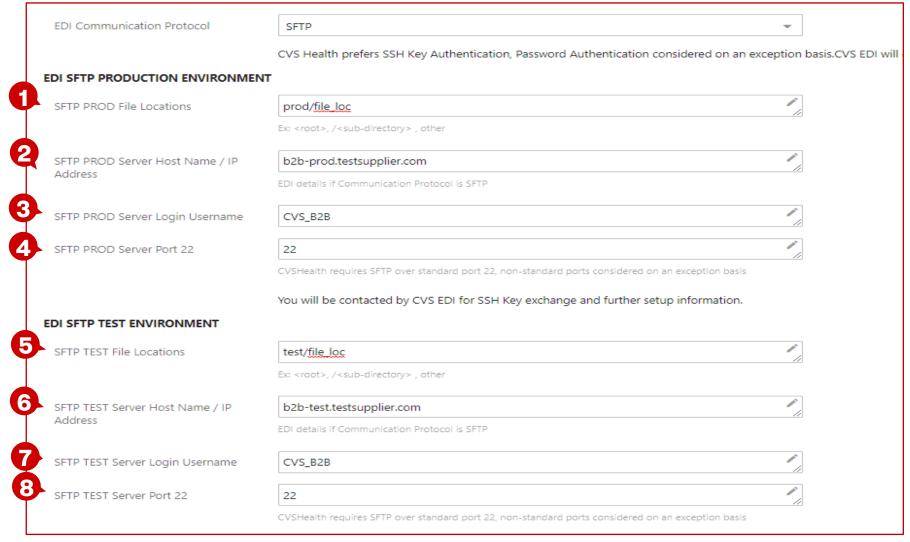
Click "Save"

The next page will provide guidance on completing the "EDI" worksheet for suppliers that use SFTP



Supplier Self Onboarding - EDI Capable = "Y" using SFTP

EDI



Description / Steps

If the supplier is using SFTP as the EDI Communication Protocol

- SFTP PROD File Locations
- 2. SFTP PROD Server Host Name / IP
- 3. SFTP PROD Server Login Username
- 4. SFTP PROD Server Port 22
- 5. SFTP Test File Locations
- 6. SFTP Test Server Host Name / IP
- 7. SFTP TEST Server Login Username
- 8. SFTP Test Server Port 22

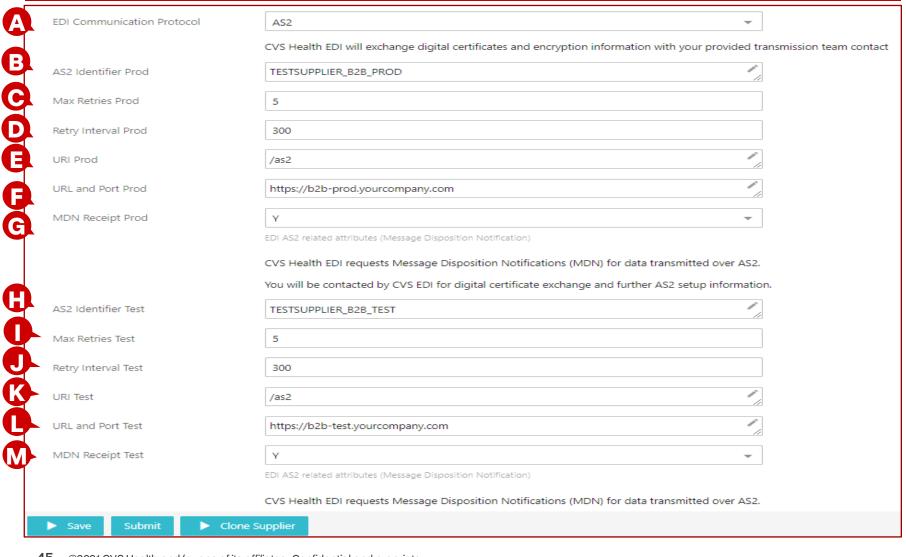
Tips

Click "Save"

The next page will provide guidance on completing the "EDI" worksheet for suppliers that use AS2



Supplier Self Onboarding – EDI Capable = "Y" using AS2



Description / Steps

If the supplier is using AS2 as the EDI Communication Protocol

- A. EDI Communication Protocol
- B. AS2 Identifier Prod
- C. Max Retries Prod
- D. Retry Interval Prod
- E. URL Prod
- F. URL and Port Prod
- G. MDN Receipt Prod
- H. AS2 Identifier Test
- I. Max Retries Test
- J. Retry Interval Test
- K. URL Test
- L. URL and Port Test
- M. MDN Receipt Test

Tips

Click "Save"

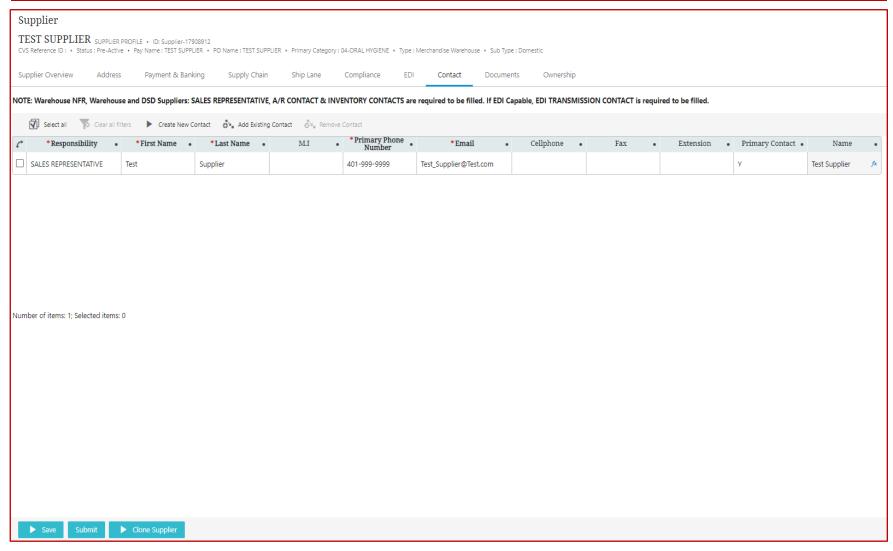
Guidance on completing the "Contact" tab begins on the next page



EDI

Supplier Self Onboarding

Contact



Description / Steps

Required Contacts (Responsibility):

- Sales Representative
- A/R Contact
- Inventory Contacts
- EDI Transmission Contact (if supplier is EDI Capable)

Tips

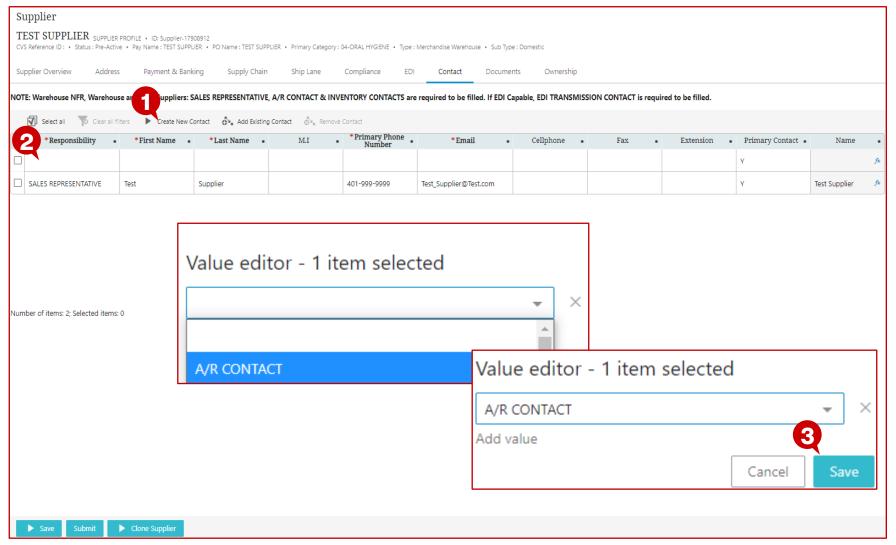
The Sales Representative contact is typically used when CVS invites a new supplier to self onboard, if it is not present, if must be added

The next page shows the steps to create a new contact



Supplier Self Onboarding - Create New Contact

Contact



Description / Steps

- Click "Create New Contact"
- 2. Double-click in the "Responsibility" field and select the type of contact
- 3. Click "Save"
- Enter required fields:
 - First Name.
 - · Last Name,
 - Primary Phone Number
 - Email

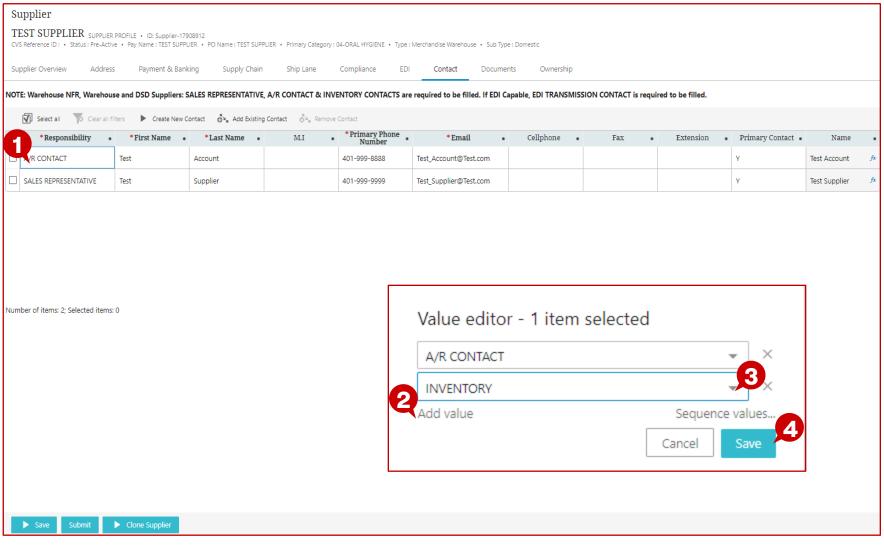
Tips

The next page shows the steps to Add Multiple Responsibilities to a contact



Supplier Self Onboarding - Add multiple responsibilities

Contact



Description / Steps

There exists the ability to add multiple responsibilities to the same contact

- Double-click the "Responsibility" of the contact to add
- 2. Click "Add Value"
- 3. Select value from the dropdown
- 4. Click "Save"

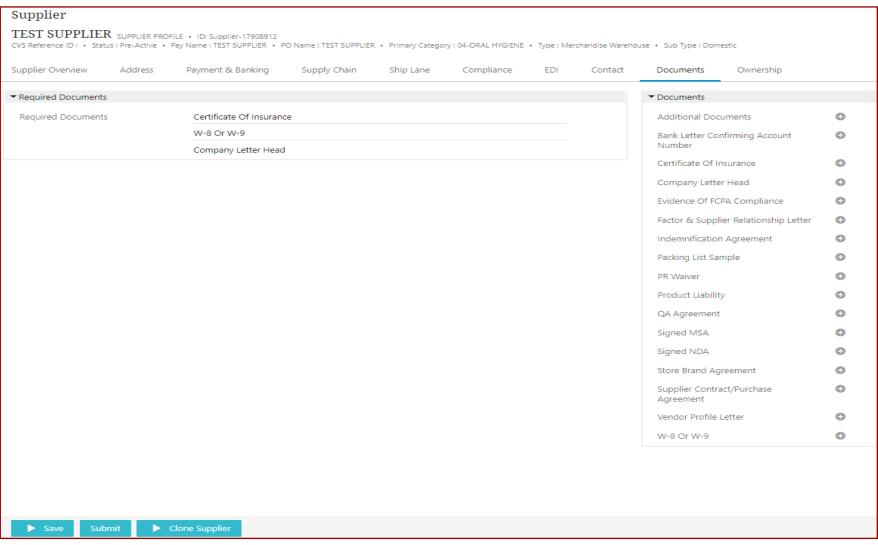
Tips

The next page shows the steps to complete the "Documents" worksheet



Supplier Self Onboarding

Documents



Description / Steps

The "Documents" worksheet identifies required documents that must be uploaded to CVS to activate a new supplier.

The required documents are identified by Category Management and listed in the "Required Documents" section on the left

Tips

The next page will provide guidance on uploading required documents



Supplier Self Onboarding - upload required documents

Documents Supplier TEST SUPPLIER SUPPLIER PROFILE . ID: Supplier-17908912 CVS Reference ID: • Status: Pre-Active • Pay Name: TEST SUPPLIER • PO Name: TEST SUPPLIER • Primary Category: 04-ORAL HYGIENE • Type: Merchandise Warehouse • Sub Type: Domestic Supplier Overview Address Payment & Banking Supply Chain Ship Lane Compliance Contact Documents Ownership ▼ Required Documents ▼ Documents 0 Required Documents Certificate Of Insurance Additional Documents W-8 Or W-9 Bank Letter Confirming Account Number Company Letter Head Certificate Of Insurance Company Letter H Insert asset Evidence Of FCPA Upload and insert asset Factor & Supplier 0 Indemnification Agreement Packing List Sample PR Waiver 0 0 Product Liability 0 0 Select file 0 0 Classification Supplier-70757 0 Choose File No file chosen File 0 Cancel Clone Supplier

Description / Steps

- 1. For each required document, one at a time, click the "plus" icon
- 2. Select "Upload and insert asset" option
- 3. Click the "Choose File" option

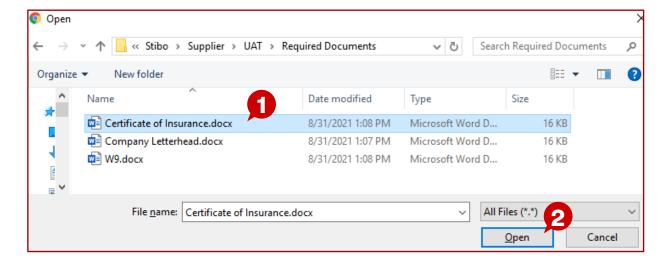
Tips

The next page will provide continued guidance on uploading required documents



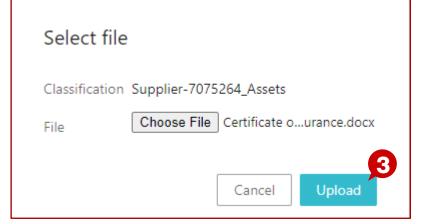
Supplier Self Onboarding - upload required documents

Documents



Description / Steps

- Browse for the document on your local computer or company's network to upload and select it
- 2. Click the "Open" option
- 3. Click "Upload"



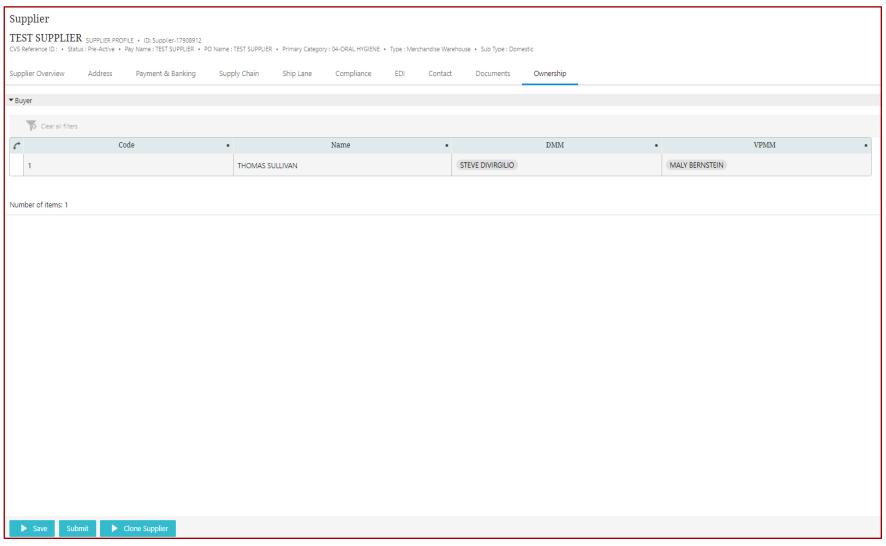
Tips

The next page will provide guidance on the "Ownership" worksheet



Supplier Self Onboarding

Ownership



Description / Steps

The "Ownership" worksheet is for reference only and will provide the names of the:

- Category Manager
- Divisional Merchandise Manager
- Vice President Merchandise Manager

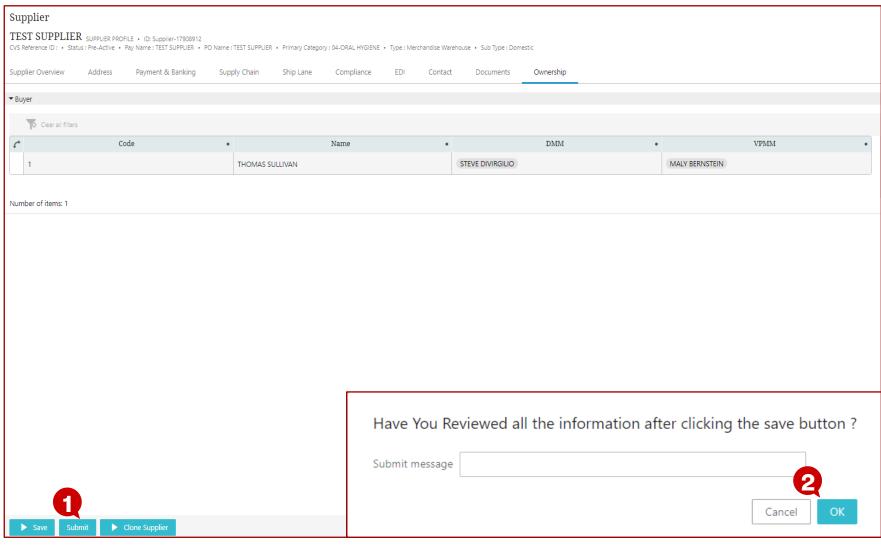
Tips

The next page will provide guidance to "Submit" the information for CVS Health's review



Supplier Self Onboarding - "Submit"

SUBMIT



Description / Steps

When all required entries have been completed:

- 1. Click "Submit"
- 2. Click "OK"

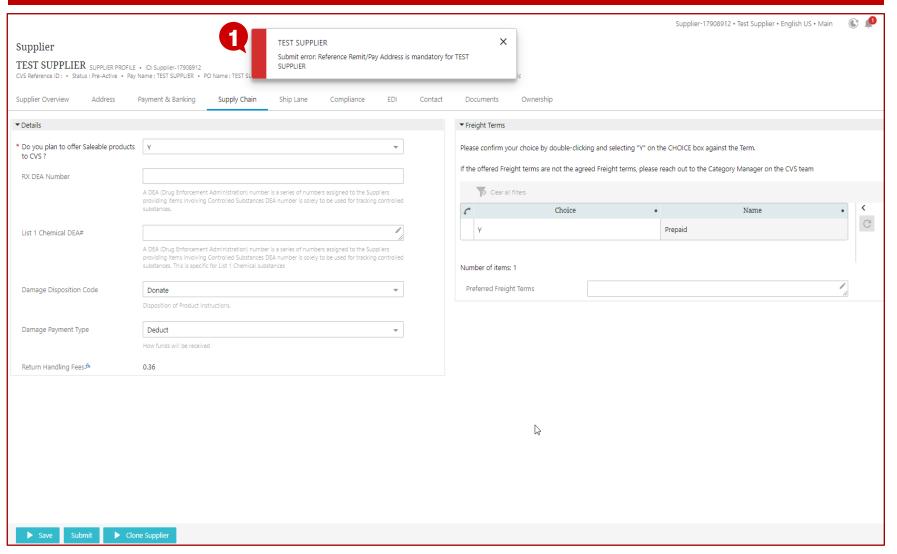
Tips

The next page will provide guidance if information was not provided



Supplier Self Onboarding - Missing one piece of information

SUBMIT



Description / Steps

If information was not provided prior to clicking "Submit" you will be alerted to the information to provide

 If only one piece of information is missing it will indicate the requirement on the main screen

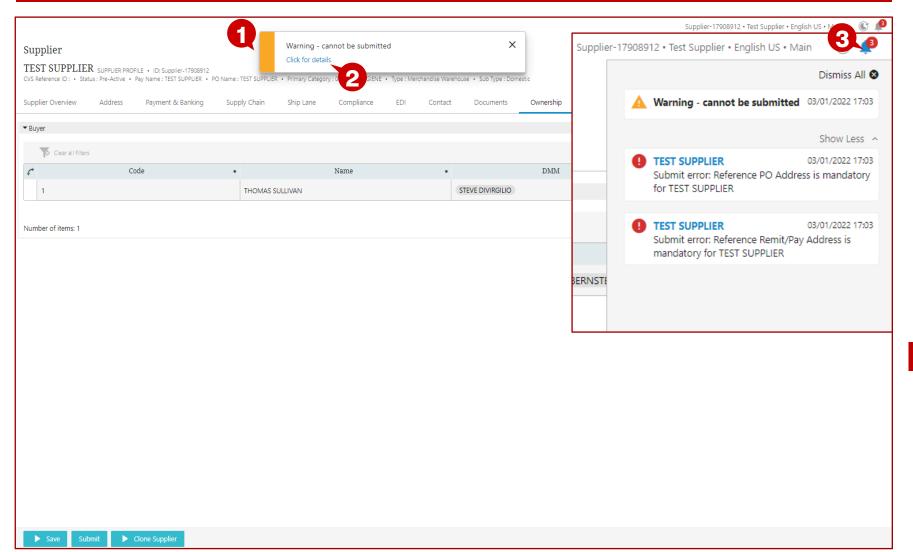
Tips

The next page will provide guidance on missing multiple pieces of information



Supplier Self Onboarding - Missing multiple information

SUBMIT



Description / Steps

If information was not provided prior to clicking "Submit" you will be alerted to the information to provide

- If multiple pieces of information are missing it will display a warning
- 2. Select "Click for details"
- 3. Clicking the "bell" or the "Click for details" will display the messages for correction

Tips

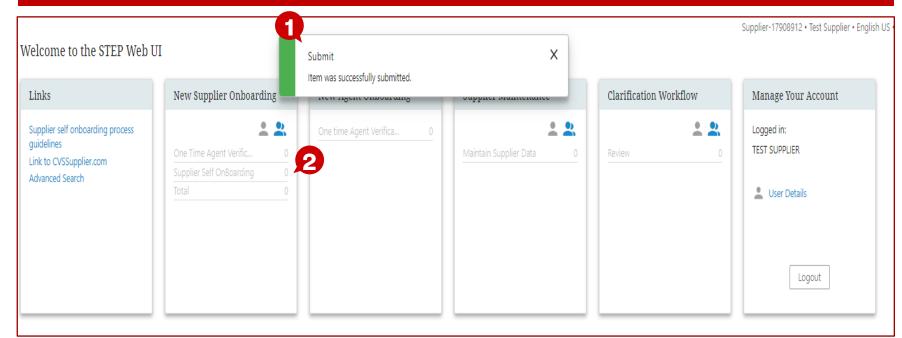
If the messages are being displayed, clicking the "bell" will hide the messages

The next page will provide guidance on a successful submission



Supplier Self Onboarding - "Submit" Successful

SUBMIT



Description / Steps

When all required entries have been completed and the new supplier has successfully submitted the self onboarding:

- "Item was successfully submitted" message presented
- "Supplier Self Onboarding" has zero tasks to be performed

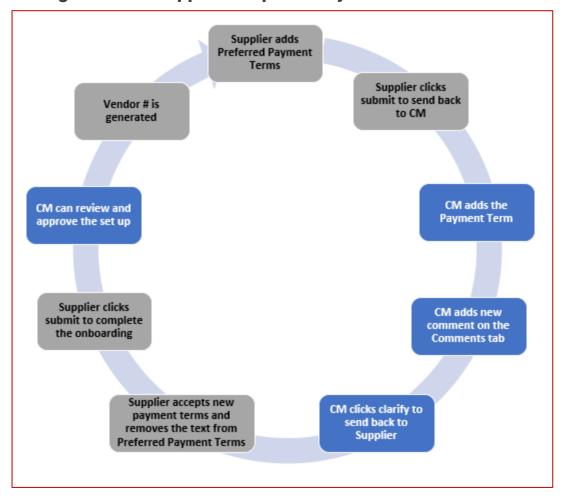
Tips

A workflow notification will be sent to the Category Manager to either:

- Approve the self onboarding information
- Review and indicate updates that are required before it can be approved

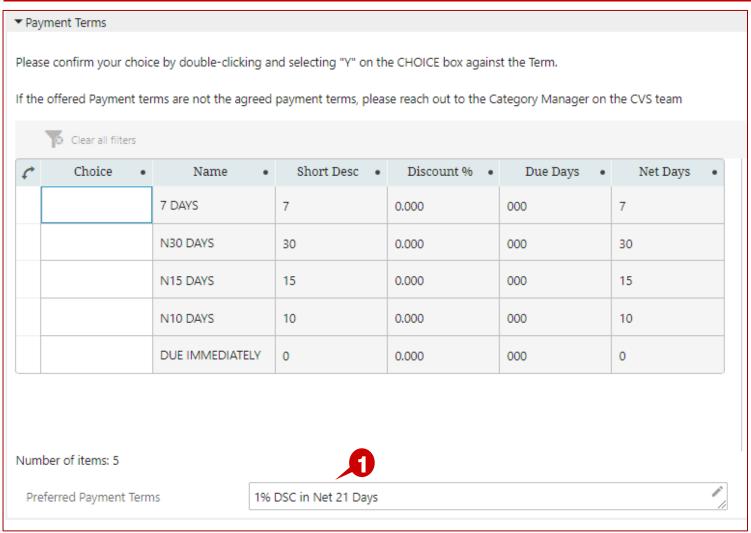


The process illustrates how the clarify option works as a communication tool between the Category Manager and the supplier to update Payment Terms





Adding Preferred Payment Terms



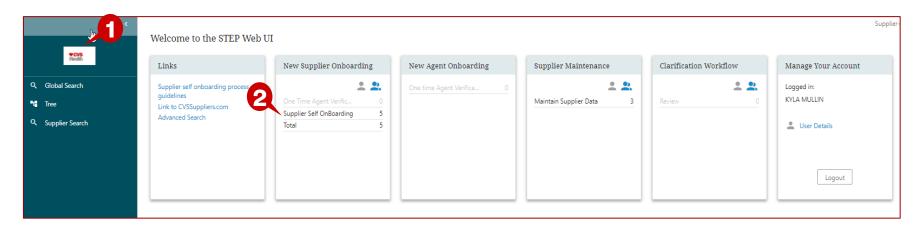
Description / Steps

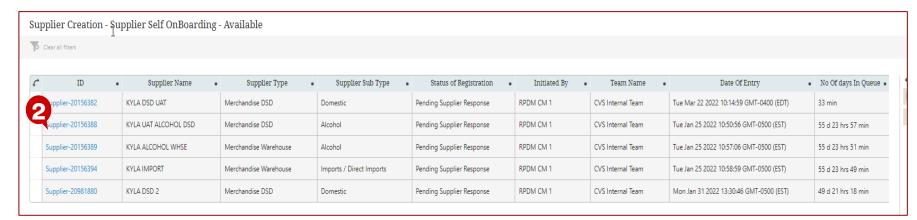
1. Enter details in 'Preferred Payment Terms'

Click 'Submit' to send back to Category Manager



Clarify after CM Review - Supplier approve Changes



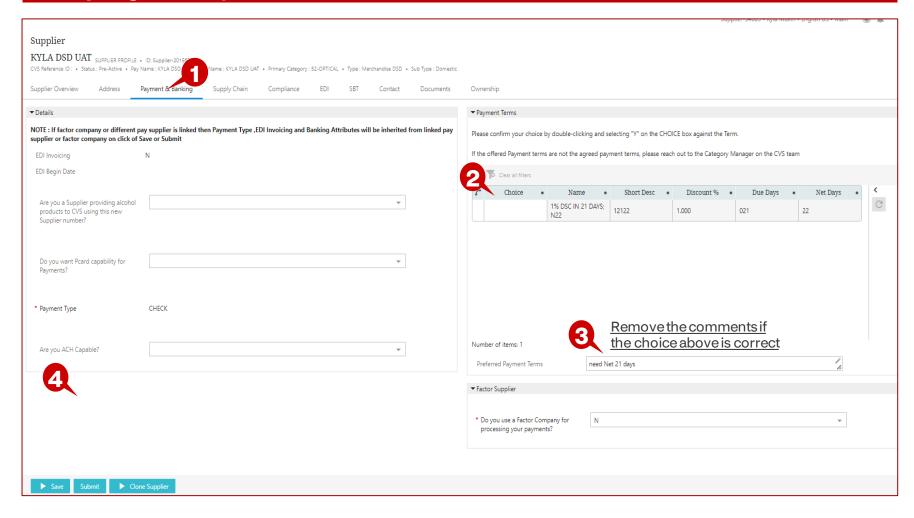


Description / Steps

Below steps are applicable after the CM has added new Payment Terms and sent the workflow back to you

- 1. Click CVS logo to get to this home page
- 2. Click supplier Self Onboarding link
- 3. Click the supplier link to complete the onboarding

Accepting new Payment Terms



Description / Steps

- 1. Click Payment & Banking
- 2. Click in choice and select Y
- 3. Remove the comments
- 4. Click submit

Set up will go back to the CM for Review and approval

Tips

Comments need to be removed before you click submit

The system will generate an error if the comments are not removed.



Supplier Self Onboarding - Additional information needed

Comments

From: CVSHealth@cloudmail.stibo.com < CVSHealth@cloudmail.stibo.com >

Subject: [EXTERNAL] CVS Health - Supplier registration updates needed

**** External Email - Use Caution ****

Hi Test Supplier,

One or more supplier attributes requires your attention. Please login using your Stibo credentials and update your information.

URL Details: https://cvs-production.scloud.stibo.com/webui/WEBUI_CVSSupplierPortal_*Requires Google Chrome (Preferred), Microsoft Edge or Mozilla Firefox browser

Thanks,

CVS Team

***Important: This is a system-generated notification.Please do not reply this email.

Description / Steps

Example of email sent to supplier indicating clarification is needed to "Approve"

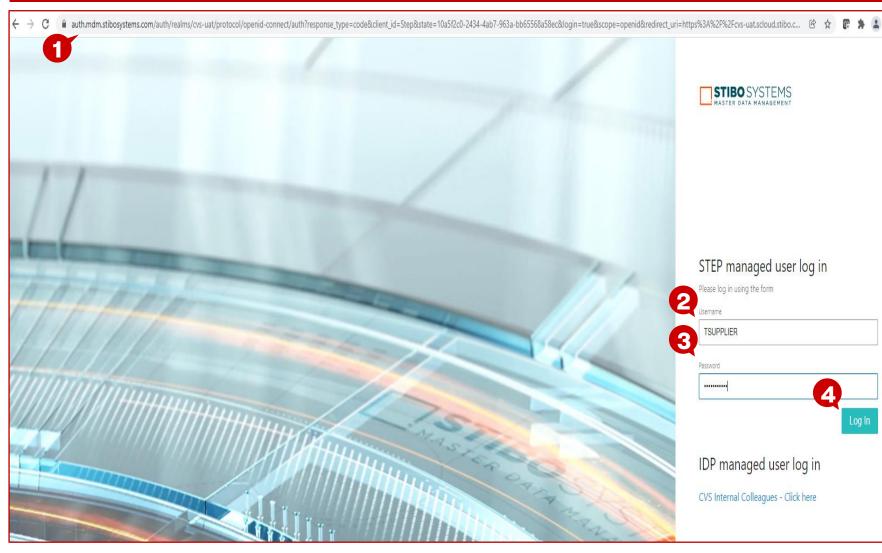
Tips

Login and provide updates based on the comments from the Category Manager



User Login

User Login



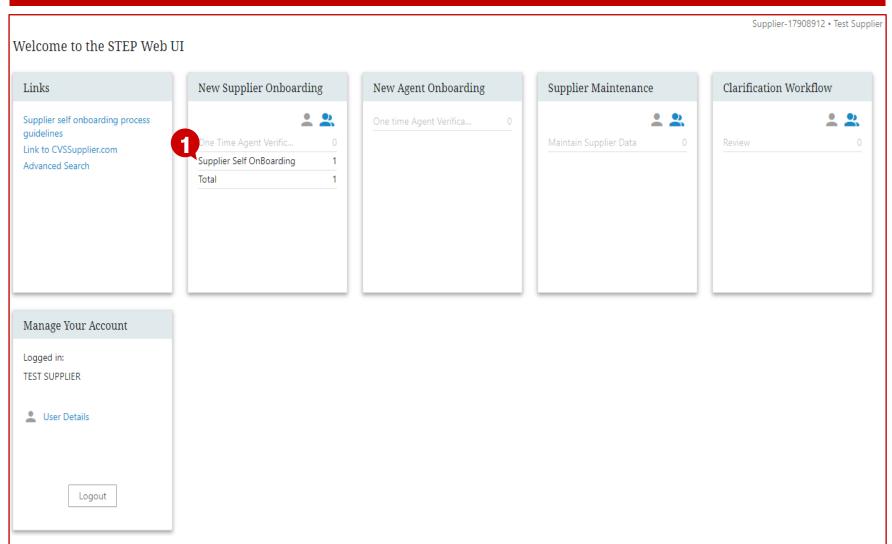
Description / Steps

- 1. Enter URL for Stibo
- 2. Enter Username from email
- 3. Enter password
- 4. Click "Log In"



Supplier Self Onboarding

Welcome to the STEP Web UI



Description / Steps

1. Click "Supplier Self Onboarding" within the New Supplier Onboarding section

Tips

The number next to the Supplier Self Onboarding option indicates that there is 1 task to perform



Supplier Self Onboarding

Supplier Creation – Supplier Self Onboarding



Description / Steps

1. Click the "Supplier-######" hyperlink

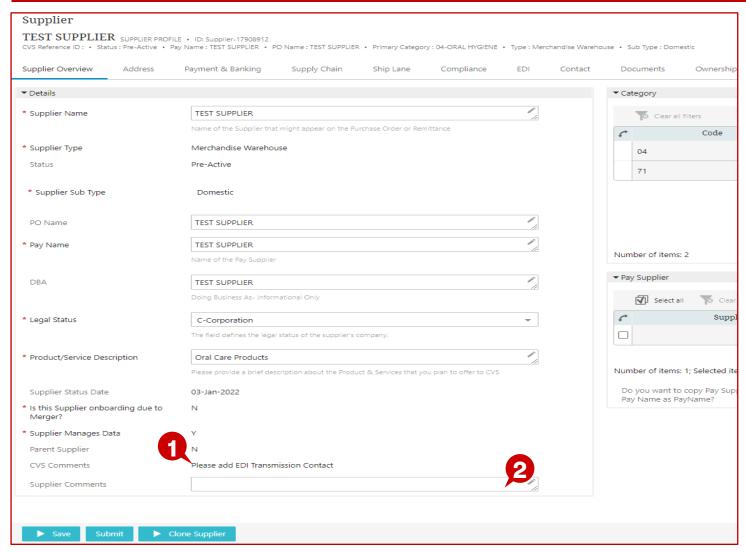
Tips

The next page will provide continued guidance to continue the Supplier Self Onboarding process



Supplier Self Onboarding - Review "CVS Comments"

Supplier Creation



Description / Steps

1. Scroll to the bottom of the page and review the "CVS Comments"

Tips

2. New Supplier has the ability to send comments back to CVS

Based on the comments, update the requested information.

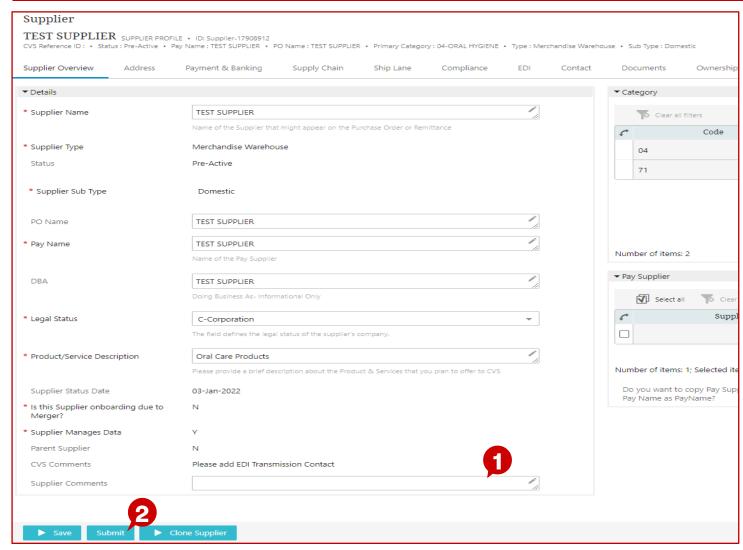
When update has been made, click "Save"

After clicking "Save" then click "Submit"



Supplier Self Onboarding - "Submit" again

Supplier Overview



Description / Steps

- 1. Scroll to the bottom of the page and enter "Supplier Comments" if needed
- 2. Click "Submit"

Tips

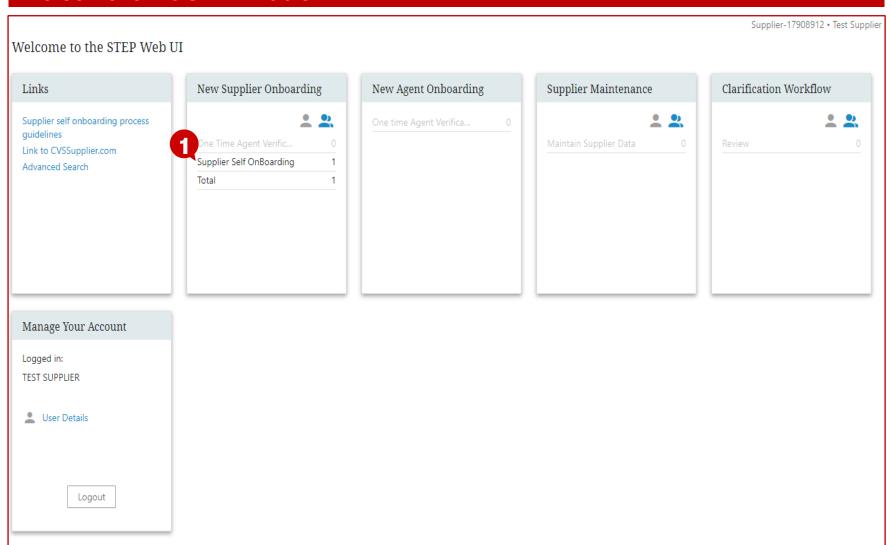
CVS Category Management will review the updates and Approve if correct



New Supplier: Cloning the attributes of an existing supplier

Supplier Self Onboarding

Welcome to the STEP Web UI



Description / Steps

1. Click "Supplier Self Onboarding" within the New Supplier Onboarding section

Tips

The number next to the Supplier Self Onboarding option indicates that there is 1 task to perform



Supplier Self Onboarding - "Clone Supplier"

Supplier Creation - Supplier Self Onboarding



Description / Steps

Click the "Supplier-######"
 hyperlink

Tips

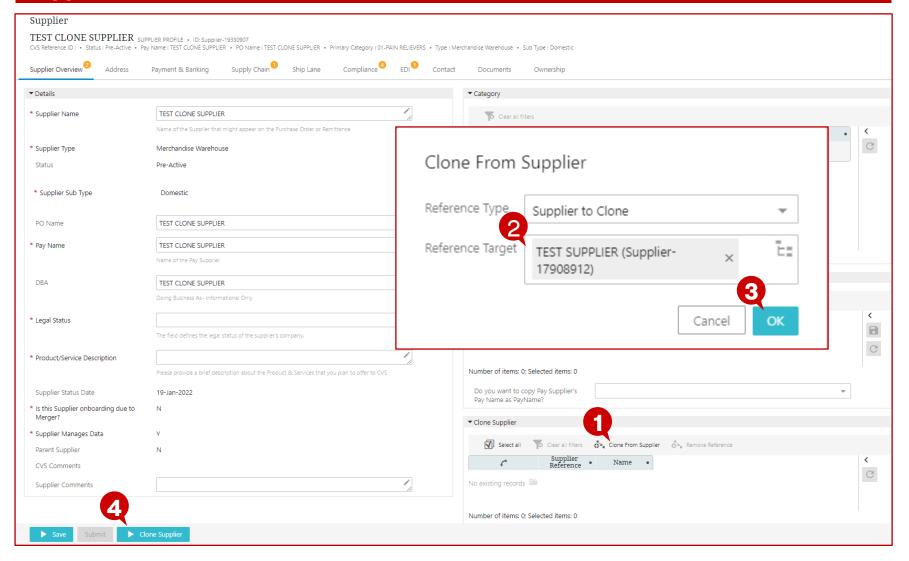
Best Practices for cloning a supplier:

- Select a supplier that is **NOT** a Pay Supplier to clone
- Select a supplier whose attributes are complete and accurate and most closely matches the new supplier's attributes



Supplier Self Onboarding - "Clone Supplier"

Supplier Overview



Description / Steps

If you have access to another supplier number (**Not a Pay Supplier**) you may "Clone" the attributes of another supplier to save time onboarding

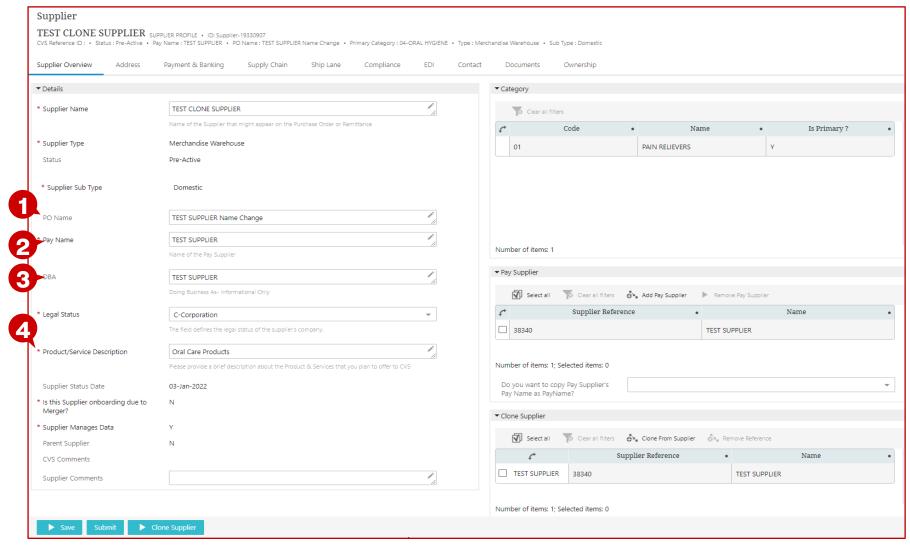
- 1. Click "Clone From Supplier"
- 2. Enter Supplier Name that is to be cloned
- 3. Click OK
- 4. Click "Clone Supplier"

Tips

The next page will provide continued guidance to "Clone" the attributes of another supplier

Supplier Self Onboarding - "Clone Supplier"

Supplier Overview



Description / Steps

All of the information from the cloned supplier has populated across all worksheets

- PO Name this should be **renamed** as the Supplier Name
- 2. Pay Name this should remain as the associated Pay Name
- 3. DBA this should be **renamed** as the Supplier Name
- 4. Product/Service this should be **changed** to reflect the new supplier's products

Tips

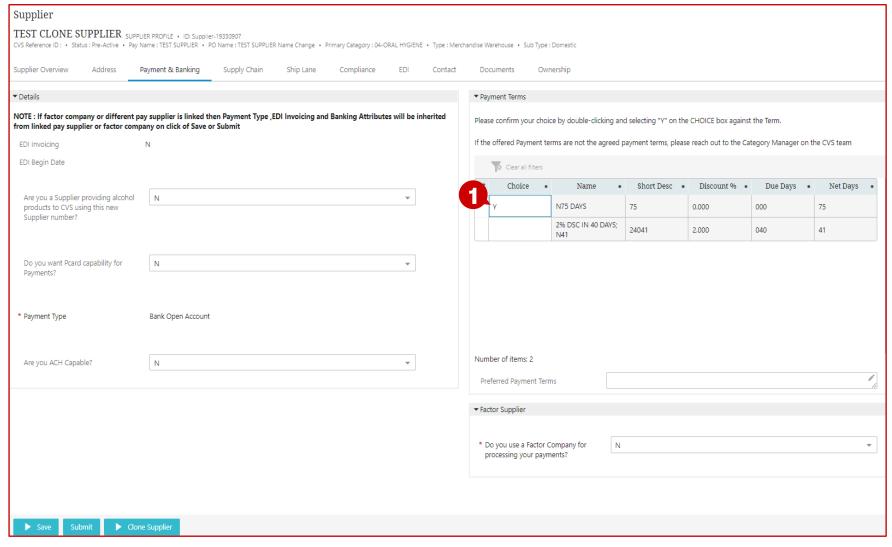
Any attribute can be updated from the "cloned" version (Reviewing all attributes before submission is strongly encouraged)

The following pages indicate attributes that require confirmation before submission



Supplier Self Onboarding - Payment & Banking

Supplier Overview



Description / Steps

1. A Payment Term must be confirmed

Tips

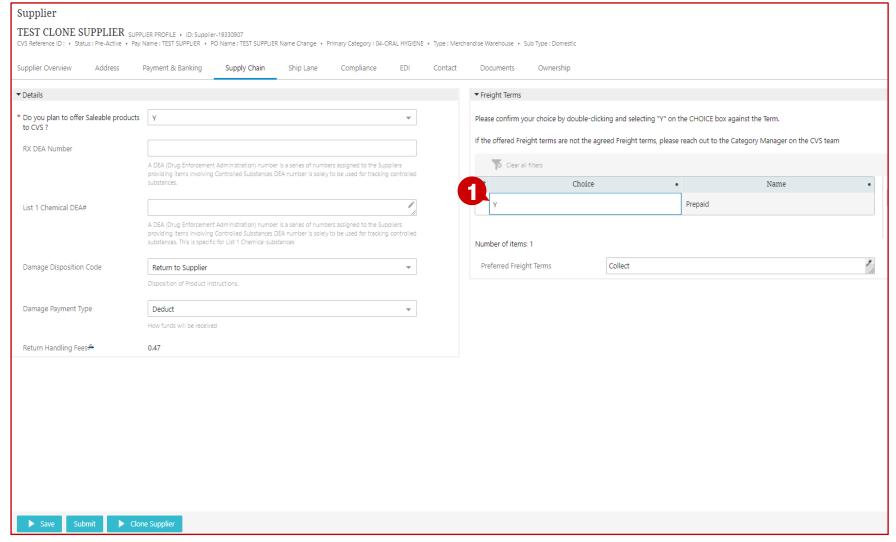
Any attribute can be updated from the "cloned" version

The following pages indicate attributes that require confirmation before submission



Supplier Self Onboarding - Supply Chain

Supplier Overview



Description / Steps

1. A Freight Term must be confirmed

Tips

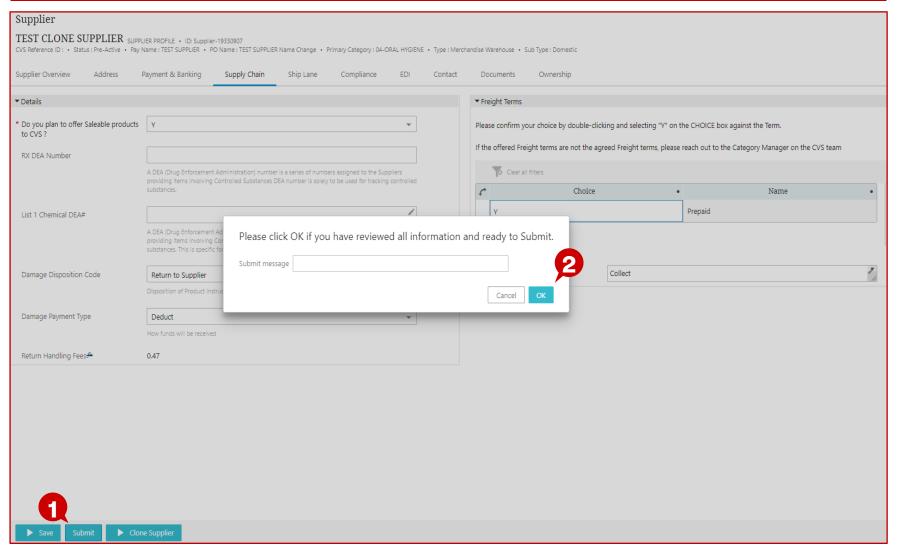
Any attribute can be updated from the "cloned" version

The following pages indicate attributes that require confirmation before submission



Supplier Self Onboarding - Submit

Supplier Overview



Description / Steps

- 1. After all information has been updated / reviewed click "Submit"
- 2. A message will appear and click "OK"

Tips

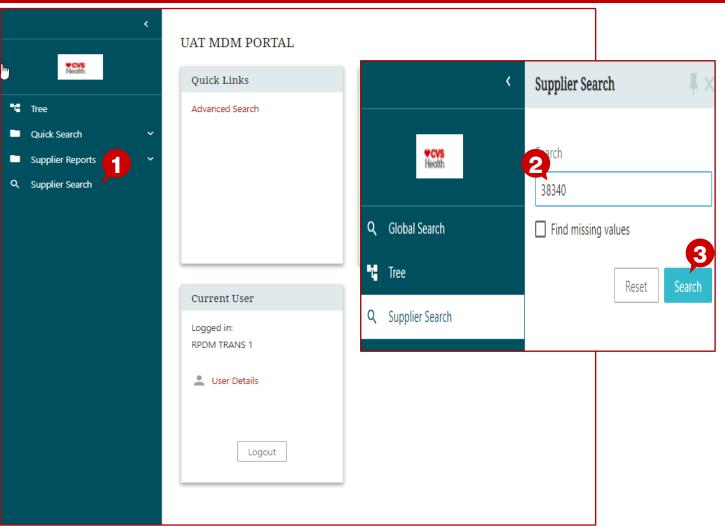
Supplier has been submitted to CVS for review and approval



Supplier: Data Enrichment & Maintenance

Supplier Data Enrichment - Search for a supplier

Stibo Home Screen



Description / Steps

Upon login the user will be in the Stibo home screen

- 1. Click "Supplier Search"
- 2. Enter supplier number or name in the "Search" box
- 3. Click "Search"

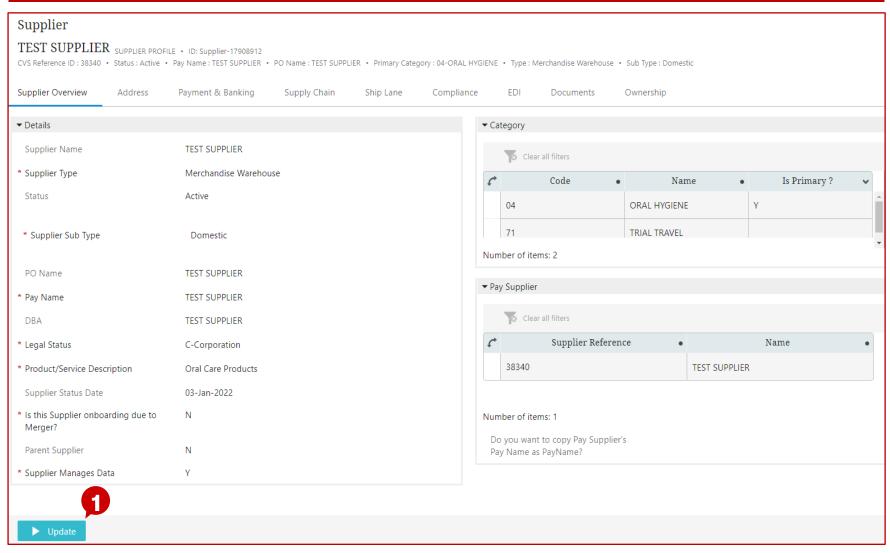
Tips

The next page will provide guidance to update / enrich supplier attributes



Supplier Data Enrichment

Supplier Overview



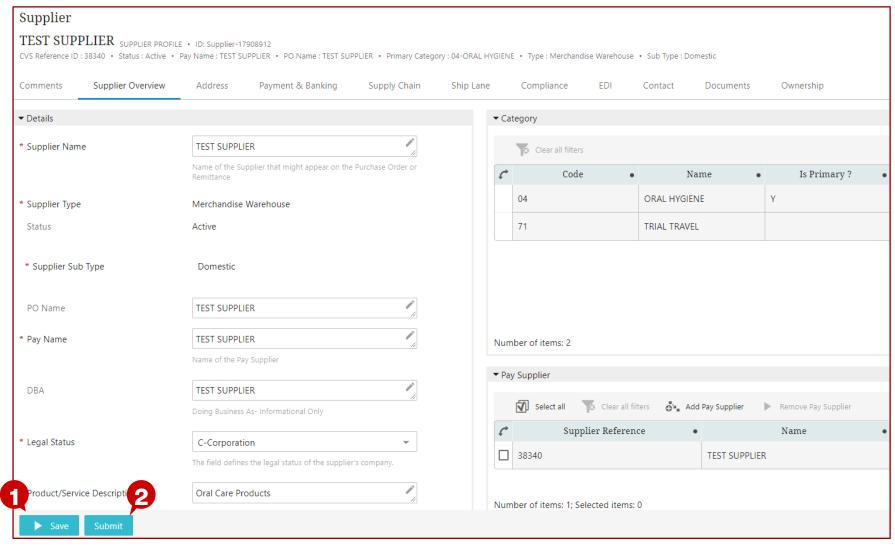
Description / Steps

1. Click "Update"



Supplier Data Enrichment – Update attributes

Supplier Profile



Description / Steps

After clicking "Update", you will be taken to the Supplier Profile

Update / Enrich desired attributes

- 1. Click "Save" to save your changes for future submission to CVS for approval
- 2. Click "Submit" to submit your changes to CVS for approval

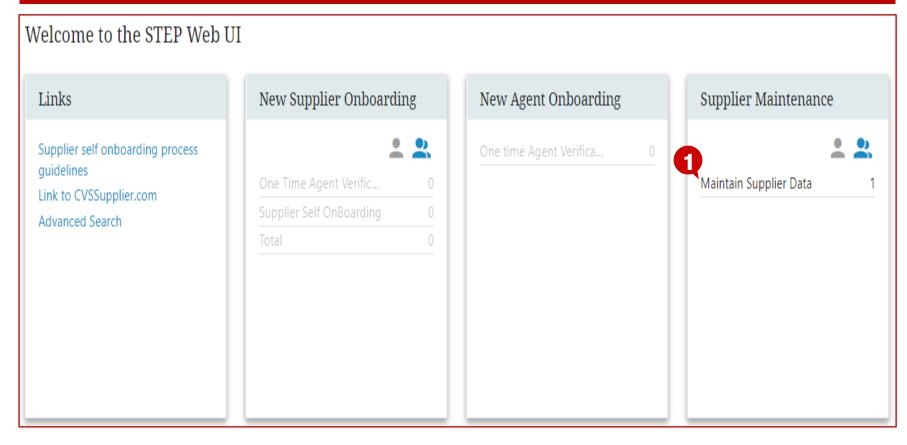
Tips

Review prior pages for guidance to update / enrich supplier attributes



Supplier Data Maintenance

Stibo Home Screen



Description / Steps

Upon login the user will be in the Stibo home screen. If CVS Health has made a change that requires attention, it will be in the "Supplier Maintenance" workflow

1. Click "Maintain Supplier Data"



Supplier Data Maintenance

Supplier Maintenance Workflow



Description / Steps

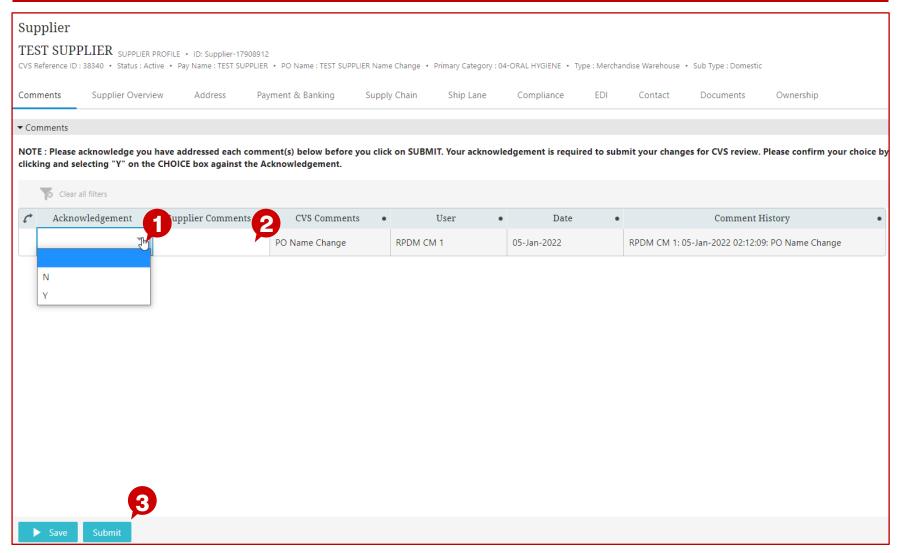
Upon login the user will be in the Stibo home screen. If CVS Health has made a change that requires attention, it will be in the "Supplier Maintenance" workflow

1. Click hyperlink



Supplier Data Maintenance

Supplier Maintenance Workflow



Description / Steps

Comments will indicate what has changed and the supplier will be asked to acknowledge the change. Additionally, comments can be sent back to CVS Health

- Based on the comment, supplier can review the change in the appropriate worksheet
- 1. Double click the Acknowledgement and select "Y" or "N"
- 2. Enter supplier comments (optional)
- "Submit" acknowledgement / comments

