

RPDM: Supplier Maintenance





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- Homepage Overview
- Identify new Maintenance vs saved Maintenance
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- Complete a Maintenance already in the workflow
- Quick Tips for common Maintenance changes



User Setup – Password Change

New User Email

Username

From: CVSHealth@cloudmail.stibo.com < CVSHealth@cloudmail.stibo.com >

Subject: [EXTERNAL] CVS Health - Supplier registration credentials



**** External Email - Use Caution ****

Hi Test Supplier,

We have created a new user in our Stibo system. Below are the details

Username: TSUPPLIER

Note: We recommend that you change your password after your first login.

URL Details https://cvs-production.scloud.stibo.com/webui/WEBUI_CVSSupplierPortal *Requires Google Chrome (Preferred), Microsoft Edge or Mozilla Firefox browser

Thanks.

CVS Team

***Important: This is a system-generated notification.Please do not reply this email.

Description / Steps

When a new User has been created. two separate system generated emails are sent from CVSHealth@cloudmail.Stibo.com -

- 1. Email containing Username
- 2. Email containing Temporary Password and One-time Verification Token (shown on the next slide)

Both emails will contain the URL for Stibo

Tips

Confirmation of Username creation will be sent from

MDM Stibo@cvshealth.com

Upon receipt of the confirmation email, but no email with the username, ensure to check your inbox for quarantined/blocked emails and permit emails from CVSHealth@cloudmail.Stibo.com



New User Email

Temporary Password and One-time verification Token

From: CVSHealth@cloudmail.stibo.com < CVSHealth@cloudmail.stibo.com>

Subject: [EXTERNAL] CVS Health - Supplier verification token 2



**** External Email - Use Caution ****

Hi Test Supplier,

We have created a new user in our Stibo system. Below are the password and one time verification token details

Password: A&2U7kv1kDd

One Time Verification Token: 205990813

Note: We recommend that you change your password after your first login.

URL Details https://cvs-production.scloud.stibo.com/webui/WEBUI CVSSupplierPortal **Requires Google Chrome (Preferred), Microsoft Edge or Mozilla Firefox browser

Thanks,

CVS Team

***Important: This is a system-generated notification.Please do not reply this email.

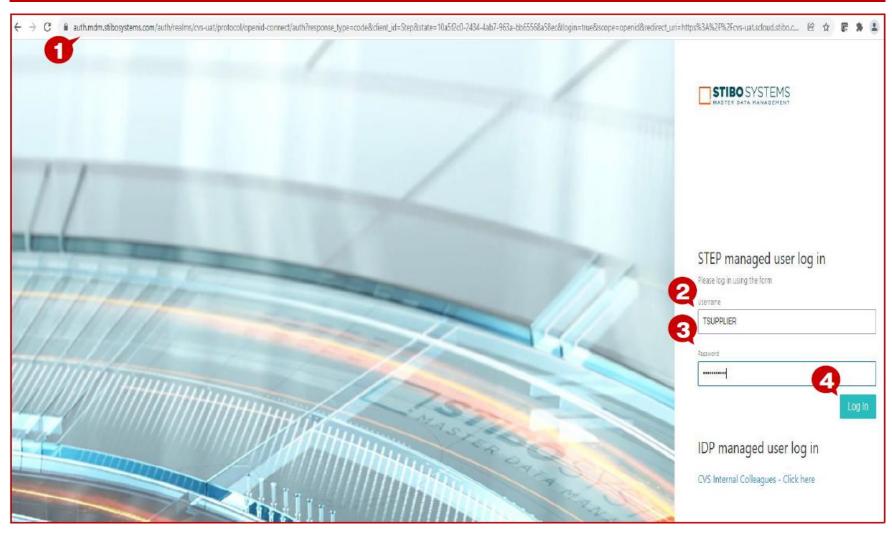
Description / Steps

When a new User has been created, an email will be sent with the Username and URL

- Ensure to change your password on first login and complete One-time verification
- Supplier data will not be accessible until One-time verification has been completed
- One-time verification token should be typed in to avoid extra spaces being copied in if copied and pasted directly from email



User Login with temporary password



Description / Steps

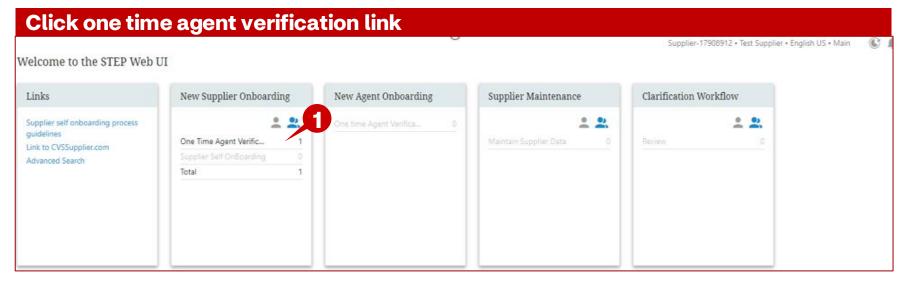
- 1. Enter URL for Stibo
- 2. Enter Username from email
- 3. Enter temporary password from email
- 4. Click 'Log-in'

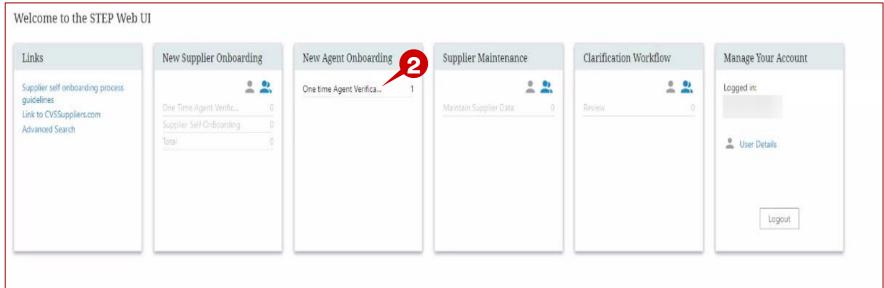
Tips

Do not save the temporary password in Google/browser password manager pop-up.

Next pages will provide direction on changing your temporary password.







Description / Steps

One Time Agent Verification link will be enabled in one of two places -

1. New Supplier Onboarding – click One Time Agent Verification

<u>OR</u>

2. New Agent Onboarding – click One Time Agent Verification

- New Supplier Onboarding is initiated thru CM Invite
- New Agent Onboarding New user Id created by MDM Stibo Team



Password change

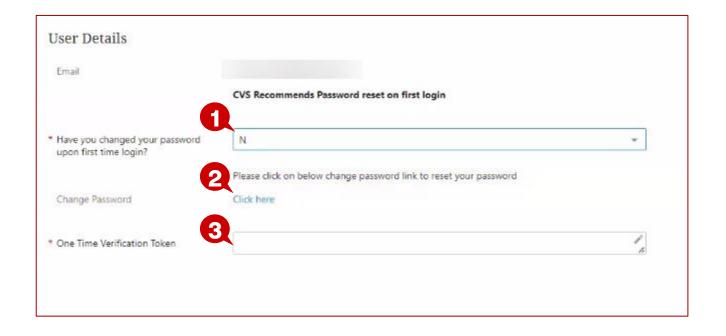


Description / Steps

1. Click on the hyperlink 'Supplier - xxxxxxxx'



Password change



Description / Steps

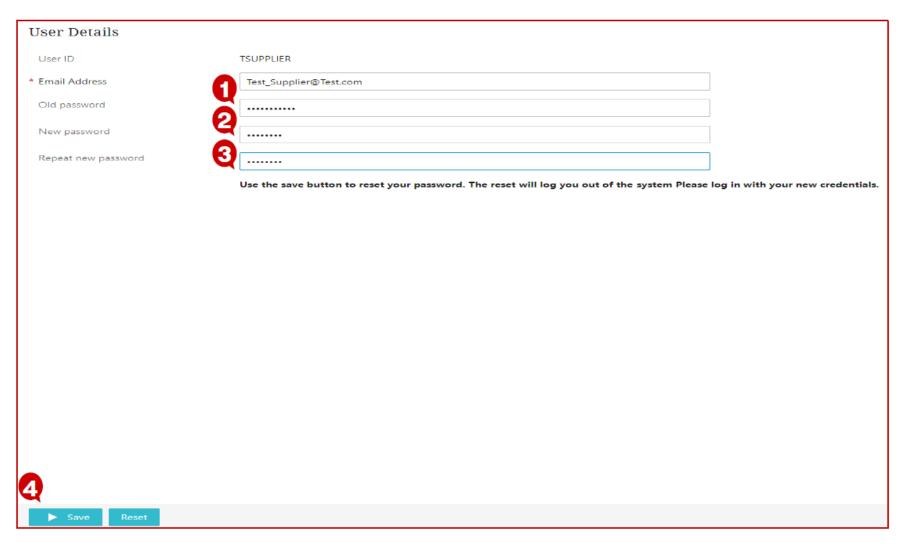
- 1. Enter 'N' against the question "Have you changed your password upon first time login?"
 - Entering 'N' will populate the section to change your password
- 2. Click on "Click here" (a new window will be opened to change your password)
- 3. Leave this field blank

Tips

 Do not enter 'Y' if you have not changed your password. The system will not allow successful one-time verification until the password has been changed



Password change



Description / Steps

- 1. Enter temporary password from email
- 2. Enter new password of your choice
- 3. Re-enter new password
- 4. Click 'Save' (do not click 'Reset')

You will be logged out and redirected to the login screen required to log in with your new password

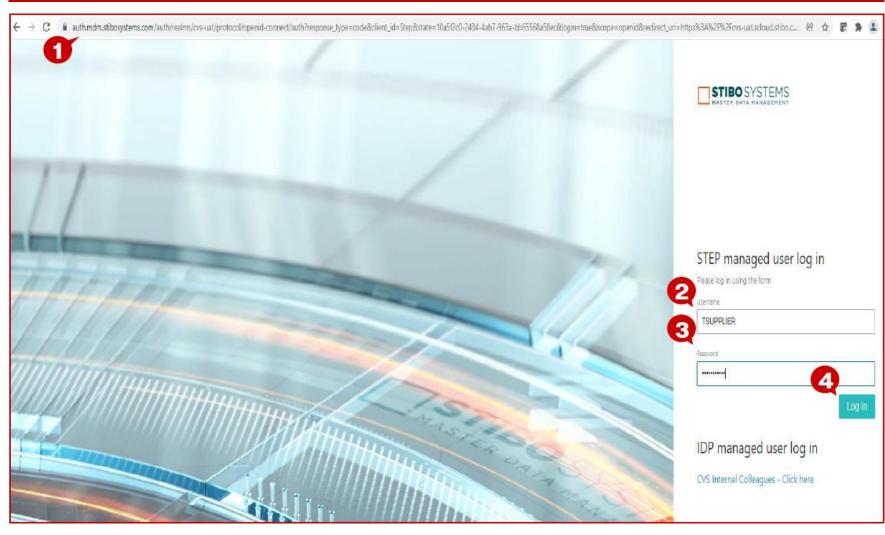
Tips

The next page outlines steps to complete One-time agent verification using the token



User Setup – One-time agent verification

New password login



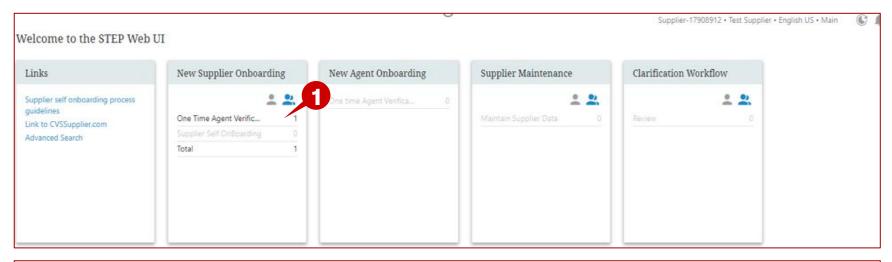
Description / Steps

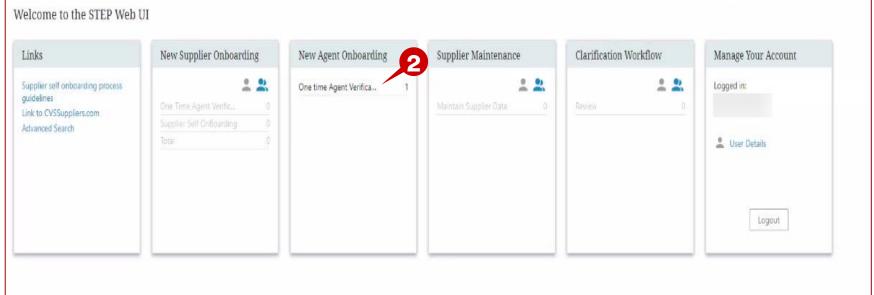
Once the password has been changed and you have been redirected to login screen -

- 1. Enter URL for Stibo
- 2. Enter Username from email
- 3. Enter newly created password
- 4. Click 'Log-in'



Select One-time agent verification link





Description / Steps

One Time Agent Verification link will be enabled in one of two places -

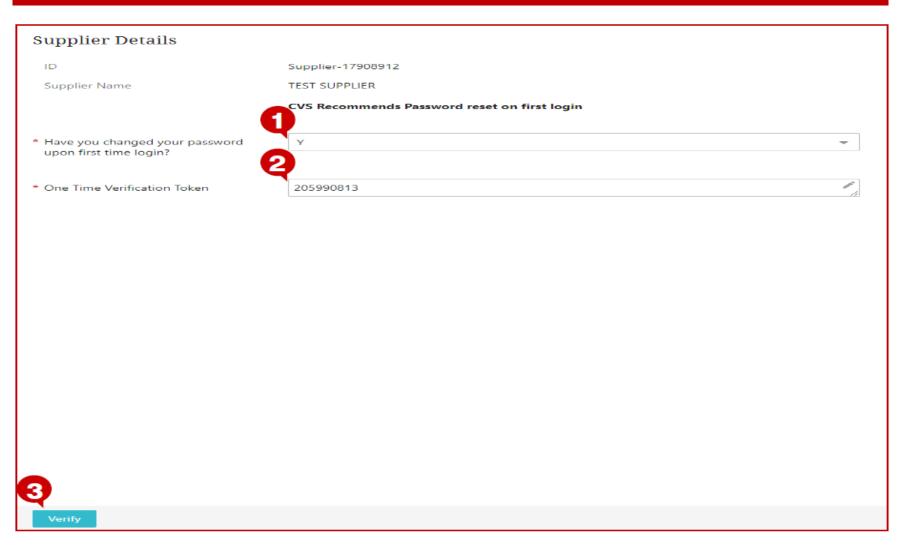
1. New Supplier Onboarding – click One Time Agent Verification

OR

2. New Agent Onboarding – click One Time Agent Verification



Enter One-time verification token



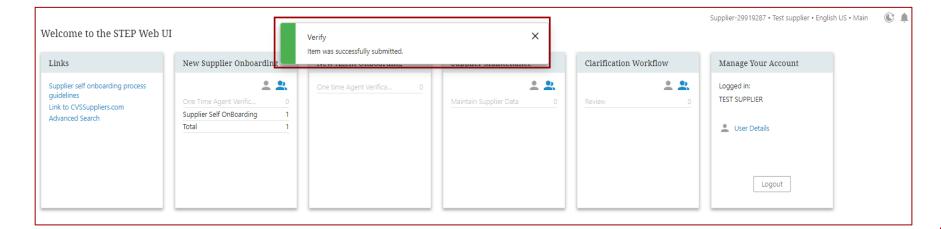
Description / Steps

- 1. Select 'Y' from the dropdown to verify that the password was changed after first login
- 2. Enter the token number provided in the email and click outside the box/anywhere on the page
- 3. Click 'Verify'

- One-time verification token should be typed in to avoid extra spaces being copied in if copied and pasted directly from email
- Supplier data will not be accessible until One-time verification has been completed



One-time verification token – successful



Description / Steps

You will be navigated back to the main screen with a pop-up which indicates that verification was completed successfully.

Tips

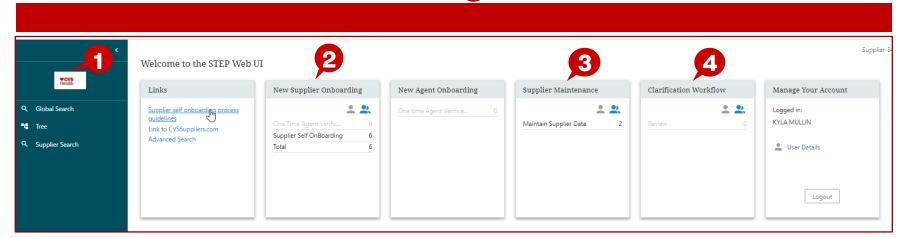
User setup is completed.

Next slides will provide an overview of Stibo Homepage



Maintenance – Homepage Overview

Maintenance - Home Page



Description / Steps

- 1. Click on the CVS icon to get to the home page
- **2. New Supplier Onboarding** supplier invitations to be completed
- **3. Supplier Maintenance** maintenance that has been started and not submitted.
- **4. Clarification workflow** CM has made changes to your payment terms or shipment terms for you to approve

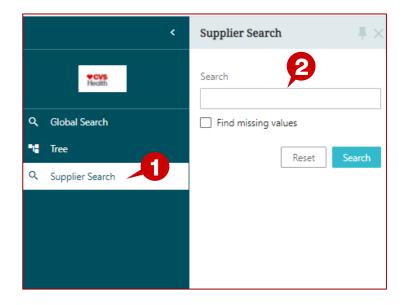
Tips

The next slide will help you determine if there is maintenance to be completed

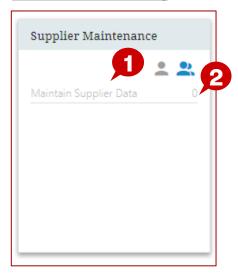


Maintenance - Select New or Saved Maintenance

New maintenance



Maintenance In Progress (Saved but not Submitted)



New Maintenance

Click on the CVS icon to get to the home page

New Maintenance (detailed in Slides 19 thru 22)

- 1. Select supplier search
- 2. Begin typing in the supplier number to select the supplier

Saved Supplier Maintenance

Saved Supplier Maintenance (detailed in Slides 23 thru 26)

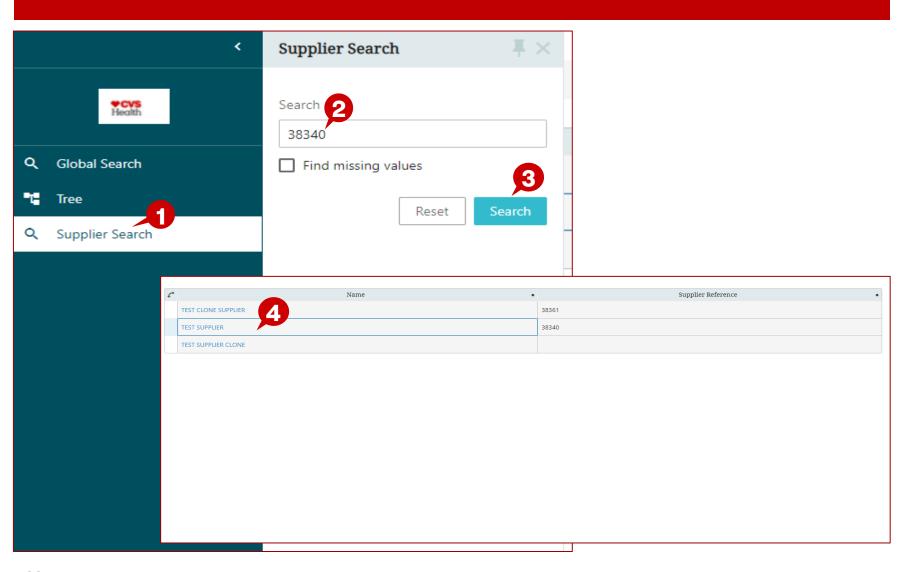
Maintenance has been started and not submitted

- 1. Hyper link will show if there is maintenance to complete
- 2. If nothing shows, there is no maintenance in your workflow



Maintenance – New Maintenance

New Maintenance - Supplier Search

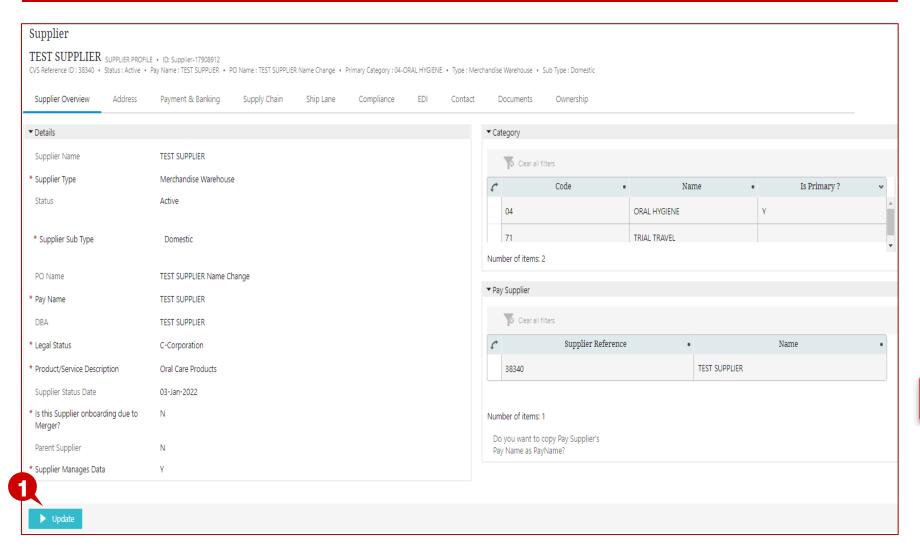


Description / Steps

- 1. Click on 'Supplier Search'
- 2. Enter Supplier Name or reference number in the text box
- 3. Click 'Search'
- 4. Select the Supplier Name



New Maintenance - Begin Update



Description / Steps

1. Once the Supplier record opens, click on 'Update'

Tips

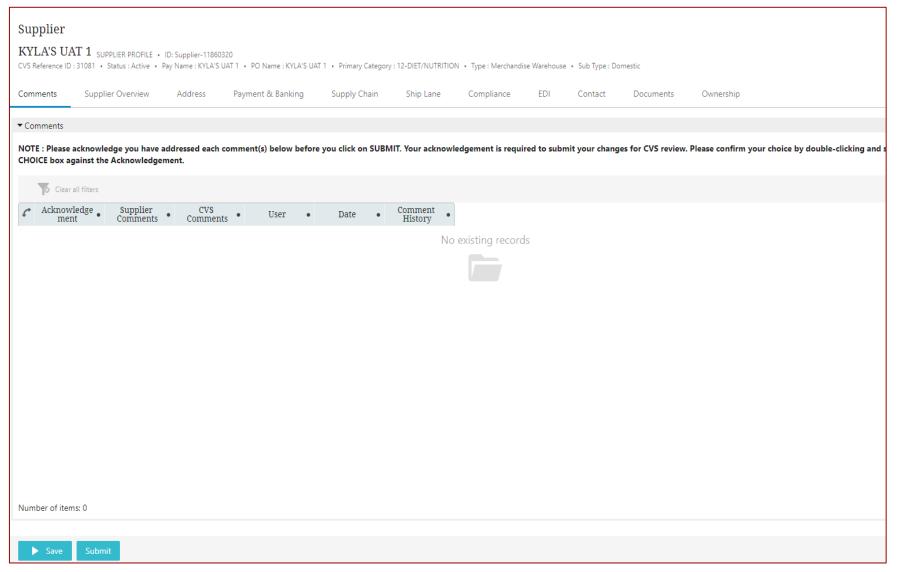
If you get below error message, skip to slide 23





New Maintenance - Segments to Edit

Editable Segments



Description / Steps

Each section will contain attributes you can edit.

Attributes not listed are managed by CVS only

Once changes are complete you must click submit

If no changes were made, click submit to release from workflow

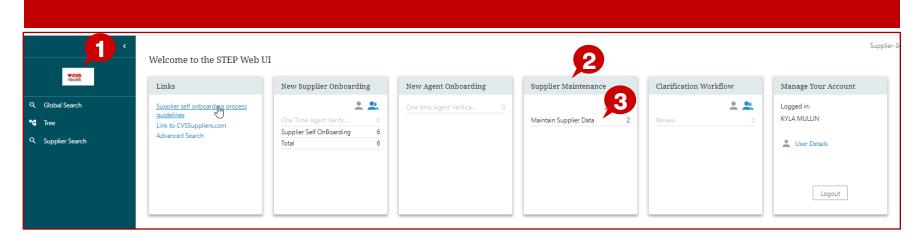
Supplier segment listing to review

- Comments (will be blank when initiating a new maintenance)
- Supplier Overview
- Address
- Payment and Banking
- Supply Chain
- Ship Lane
- Compliance
- EDI
- Contact
- Documents



Maintenance – Supplier already in Maintenance Workflow

Maintenance - Supplier is already in Maintenance Workflow



Description / Steps

- 1. Click on the CVS icon to get to the home page
- 2. Supplier Maintenance maintenance that has been started and not submitted.
- **3. Maintain Supplier Data** Link identifying how many vendors have open maintenance
 - Click the link to get to the supplier listing

Tips

If no maintenance needs to be completed the link will not be active and the count will be zero



Maintenance -Supplier is already in Maintenance Workflow



Description / Steps

- Supplier ID link click to continue maintenance that was saved and not submitted
- "Initiated by" identifies who started the workflow
- Number of days it has been in the maintenance workflow

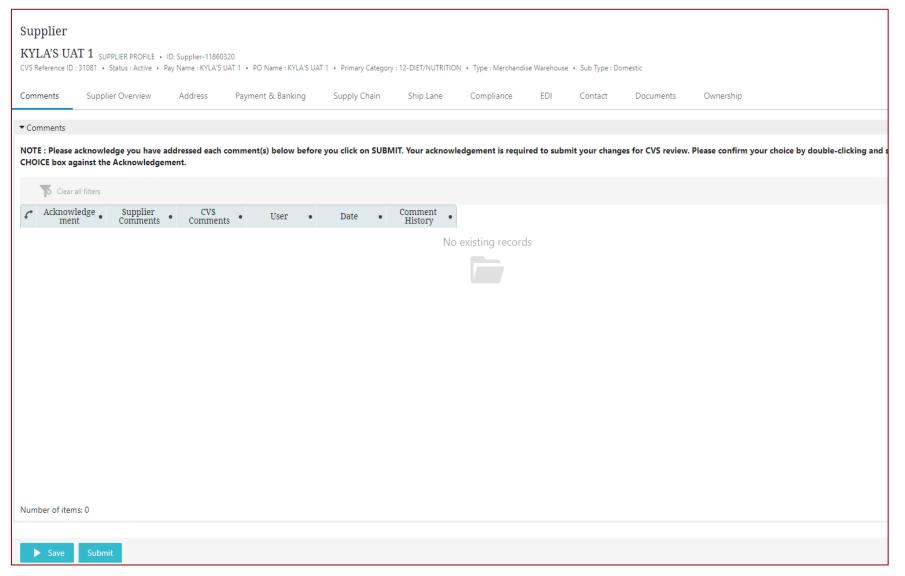
Tips

To start maintenance from the beginning please jump to slide 19



Maintenance - Supplier is already in Maintenance Workflow

Editable Segments



Description / Steps

Each section will contain attributes you can edit.

Attributes not listed are managed by CVS only

Once changes are complete you must click submit

If no changes were made, click submit to release from workflow

Supplier segment listing to review

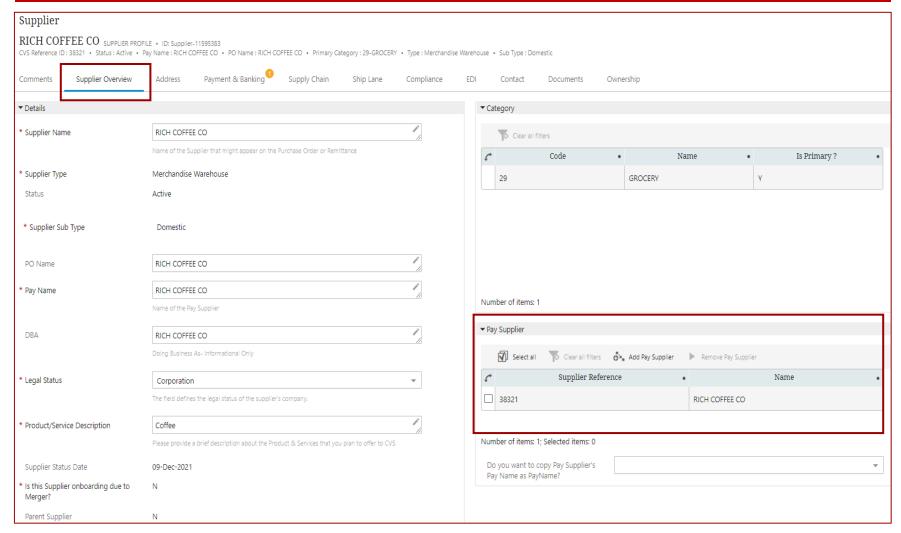
- Comments (will be blank when initiating a new maintenance)
- Supplier Overview
- Address
- Payment and Banking
- Supply Chain
- Ship Lane
- Compliance
- EDI
- Contact
- Documents



Quick Tips for Common Maintenance Changes

Supplier Overview - Maintenance

Adding a Pay Supplier



Description / Steps

This field is in 'Supplier Overview'

Tips

Next slide will provide guidelines on adding a Pay Supplier

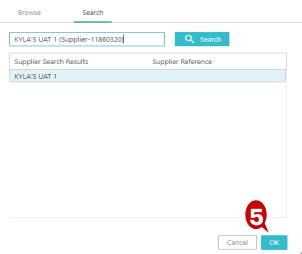


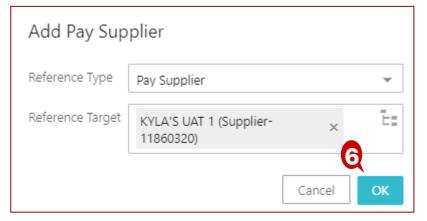
Supplier Overview - Maintenance

Adding a Pay Supplier



Browse Search 31081 C Search Supplier Search Results Supplier Reference Select Node(s)





Description / Steps

- 1. Click on 'Add Pay Supplier'
- 2. Click on the tree icon
- 3. In the 'Search' tab, enter the Pay Vendor #, or Supplier Reference# and select the result
- 4. Click 'OK'
- 5. Click 'OK'

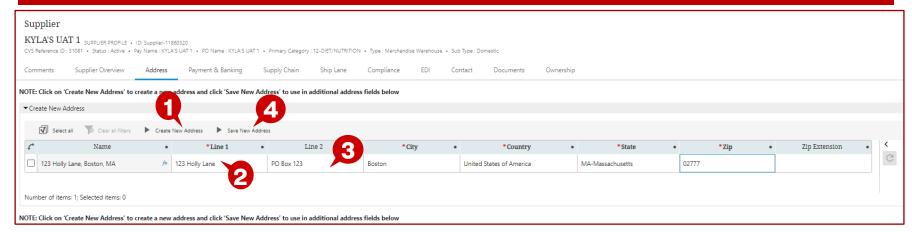
Tips

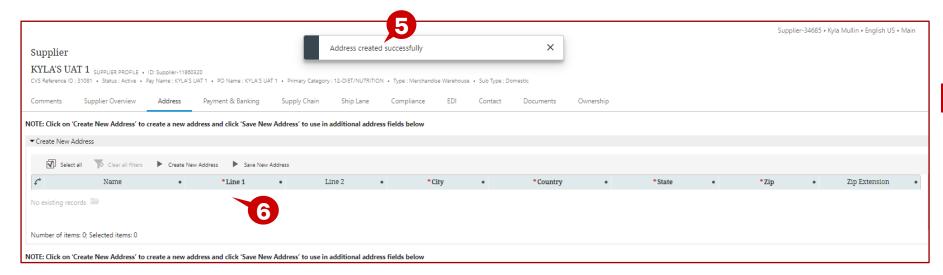
Click 'Save' to save your entries



Address Maintenance - Create New Address

Create an Address





Description / Steps

required

- 1. Click Create new Address
- 2. Double click in the line 1 box to begin adding the address
- Line 2 can be used for PO Box information or skipped
 City, State and Zip Code are
- 4. Click Save address when done
- 5. Pop-up to indicate that the address was created successfully.
- 6. Address info will then clear out
- Repeat steps 1 thru 6 for each address that is needed to represent your company

Tips

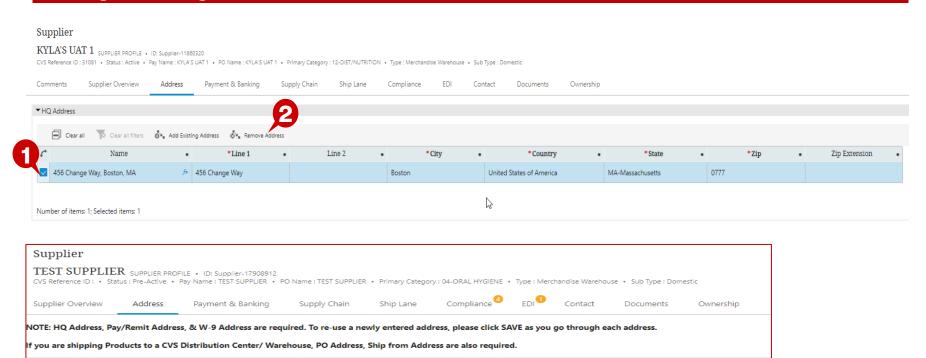
Click 'Save' to save your entries

Once address is saved you are ready to add the new existing address

Upon clicking "Save New Address", the address will disappear from the Create New Address section but will be available to be reused in other address fields on this page CVS Health.

Address Maintenance - Change an Address

Change Existing Address – Add/Remove



Add Existing Address

Remit/Pay Address

999 Main Street, Anytown,

Cancel

RI (Address-17908927)

Reference Type

Reference Target

Description / Steps

- 1. Click the box for the address to remove
- 2. Click remove address
- 3. Click Add existing address
- 4. Enter the address that was previously created by typing in the "Reference Target" field.
- 5. Select the address and click "OK"

Tips

- Click 'Save' to save your entries
- The system will not allow you to modify an address. If its incorrect simply remove from the segment and add a newly created address



▶ HQ Address

▼ Remit/Pay Address

Is Same Pay Supplier Linked ? fx

Number of items: 0: Selected items: 0

No existing records

*Line 1

Create Address

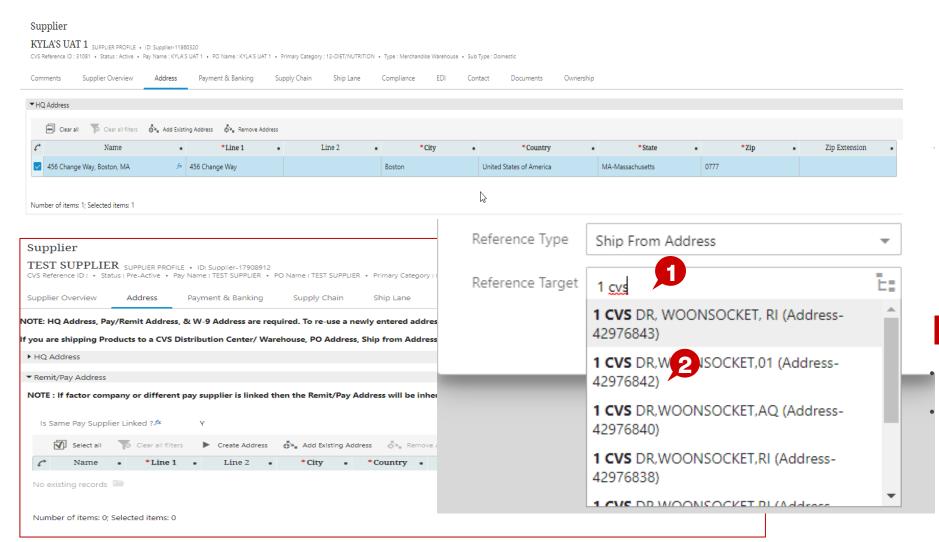
Line 2

NOTE: If factor company or different pay supplier is linked then the Remit/Pay Address will be inherited from linked factor company or pay

Add Existing Address Remove Address

Address Maintenance - Change an Address

Change Existing Address – Add/Remove



Description / Steps

- Click in the box to add existing address
- 2. If there are multiple addresses with the same name take note of the reference number
- This will need to be the same one used on the Ship lane tab

Tips

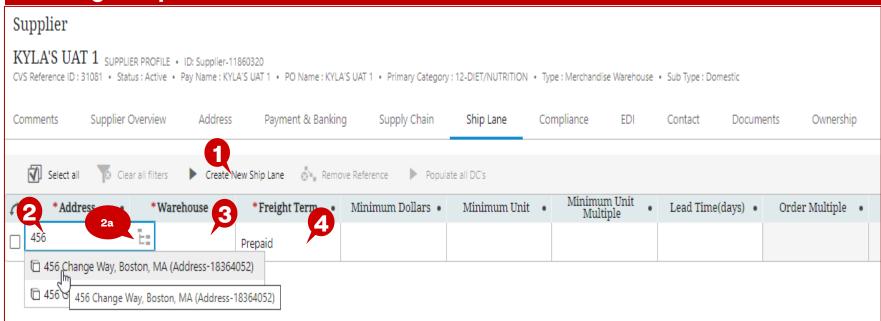
Click 'Save' to save your entries

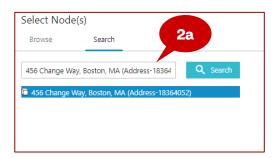
The system will not allow you to modify an address. If its incorrect simply remove from the segment and add a newly created address



Ship Lane Maintenance

Creating a Ship Lane





Description / Steps

- 1. Click 'Create New Ship Lane'
- 2. Double click in 'Address'. Type the address and select it

2a. Alternate option – Click on the 'tree' icon and use the search bar to enter and select the Address

- 3. Double click in "Warehouse" to select a DC from the 'Select Node(s)' dropdown
- 4. Defaulted to Prepaid unless a different Freight Term has been approved
- 5. Double click in "Lead Time(days)" to enter a value between 1 and 999

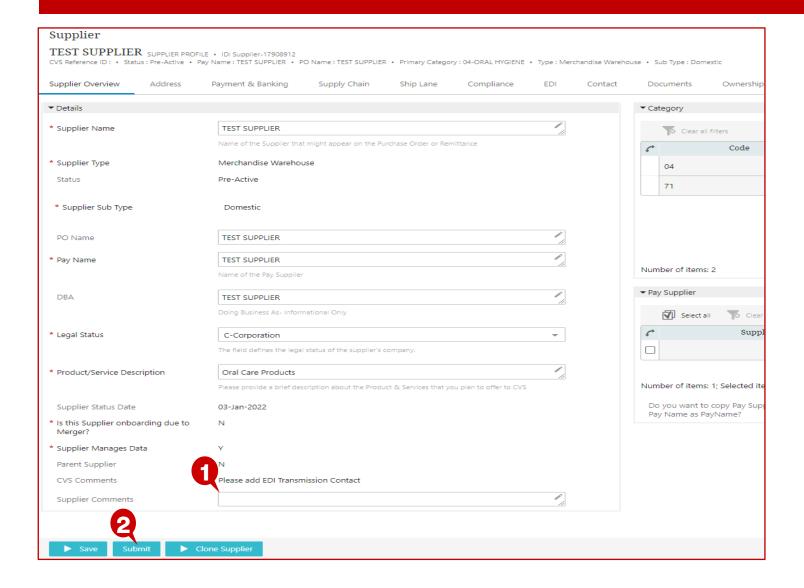
Tips

Addresses selected for 'Ship Lane' must be present under 'Ship From Address' for a particular Supplier.

If multiple addresses exist ensure the address added has the same reference # as the address tab

Click "Save" after creating the Ship Lane **♥ CVS** Heαlth.

Submit



Description / Steps

- 1. Scroll to the bottom of the page and enter "Supplier Comments" if needed
- 2. Click "Submit"

Changes made will not be published until 'Submit' button is clicked

