

STIBO: Supplier Maintenance



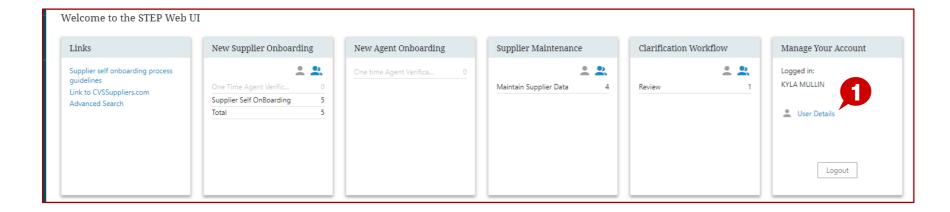
Contents

- Homepage Overview
- User Setup Password change
- Identify new Maintenance vs saved Maintenance
- Initiate New Maintenance CVS/Supplier
- Complete a Maintenance already in the workflow
- Quick Tips for common Maintenance changes



User Setup – Password Change

Maintenance - Change Password

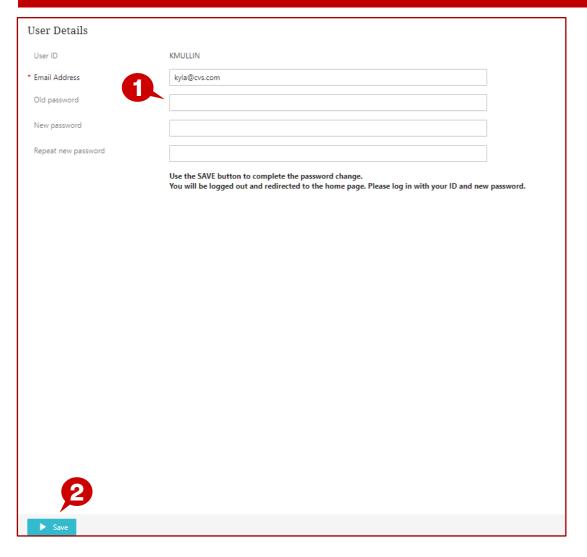


Description / Steps

 Click User Details to manually change your password



Maintenance - Change Password



Description / Steps

- 1. Enter your Old Password
 - Enter a new Password
 - Re-Enter the new Password
- 2. Click Save

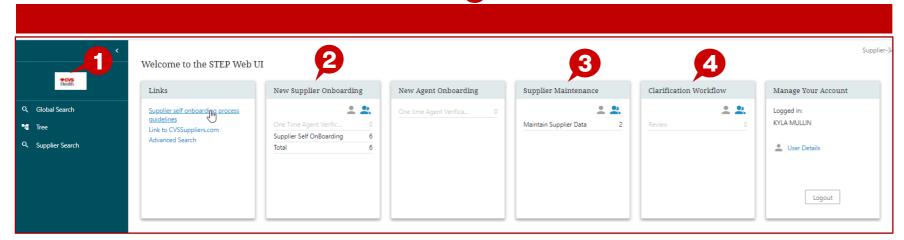
Tips

If you forgot your password, you can click the forgot password button on the login screen



Maintenance - Homepage Overview

Maintenance – Home Page



Description / Steps

- Click on the CVS icon to get to the home page
- **2. New Supplier Onboarding** supplier invitations to be completed
- **3. Supplier Maintenance** maintenance that has been started and not submitted.
- **4. Clarification workflow** CM has made changes to your payment terms or shipment terms for you to approve

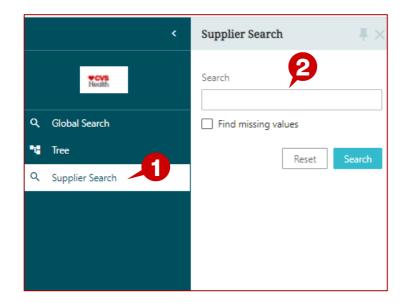
Tips

The next slide will help you determine if there is maintenance to be completed

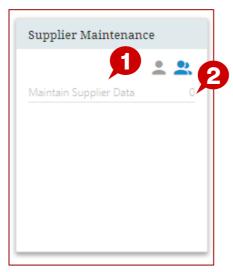


Maintenance - Select New or Saved Maintenance

New maintenance



Maintenance In Progress (Saved but not Submitted)



New Maintenance

Click on the CVS icon to get to the home page

New Maintenance (detailed in pages 9 thru 15)

- 1. Select supplier search
- 2. Begin typing in the supplier number to select the supplier

Saved Supplier Maintenance

Saved Supplier Maintenance (detailed in pages 16 thru 19)

Maintenance has been started and not submitted

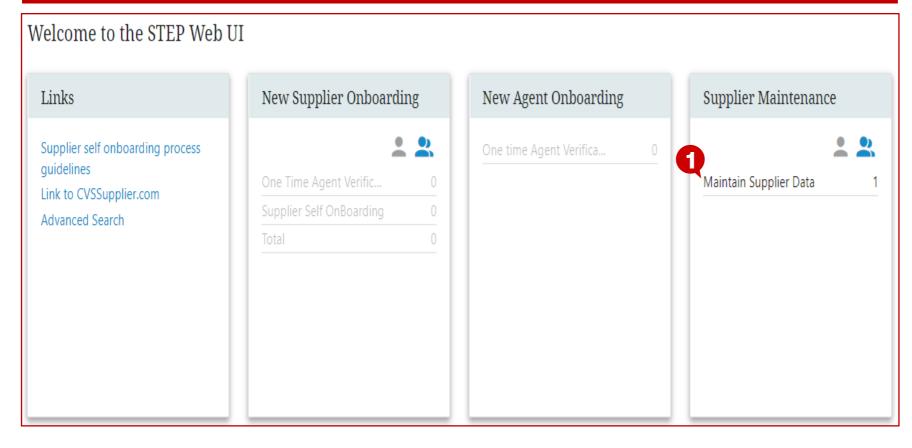
- 1. Hyper link will show if there is maintenance to complete
- 2. If nothing shows, there is no maintenance in your workflow



New Maintenance CVS Initiated

Supplier Data Maintenance

Stibo Home Screen



Description / Steps

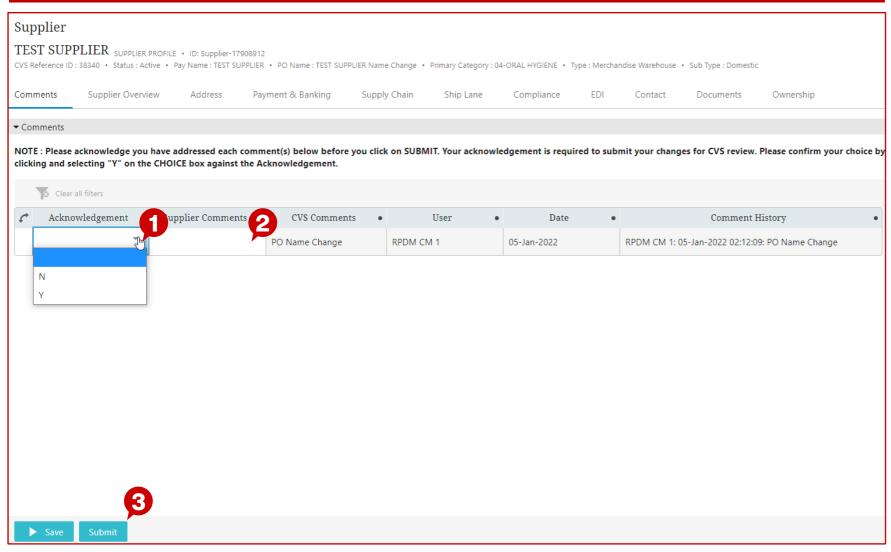
Upon login the user will be in the Stibo home screen. If CVS Health has made a change that requires attention, it will be in the "Supplier Maintenance" workflow

1. Click "Maintain Supplier Data"



Supplier Data Maintenance

Supplier Maintenance Workflow



Description / Steps

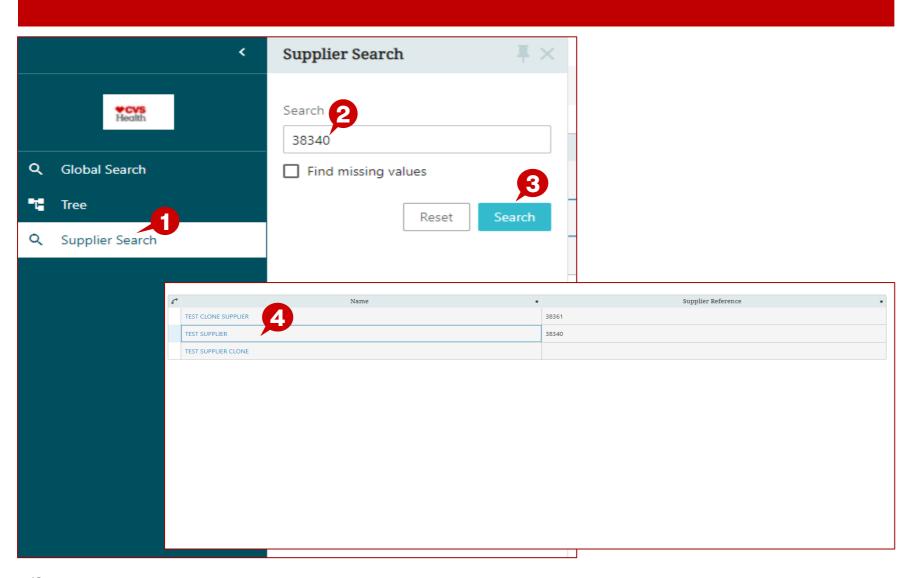
Comments will indicate what has changed and the supplier will be asked to acknowledge the change. Additionally, comments can be sent back to CVS Health

- Based on the comment, supplier can review the change in the appropriate worksheet
- 1. Double click the Acknowledgement and select "Y" or "N"
- 2. Enter supplier comments (optional)
- "Submit" acknowledgement / comments



New Maintenance Supplier Initiated

New Maintenance - Supplier Search

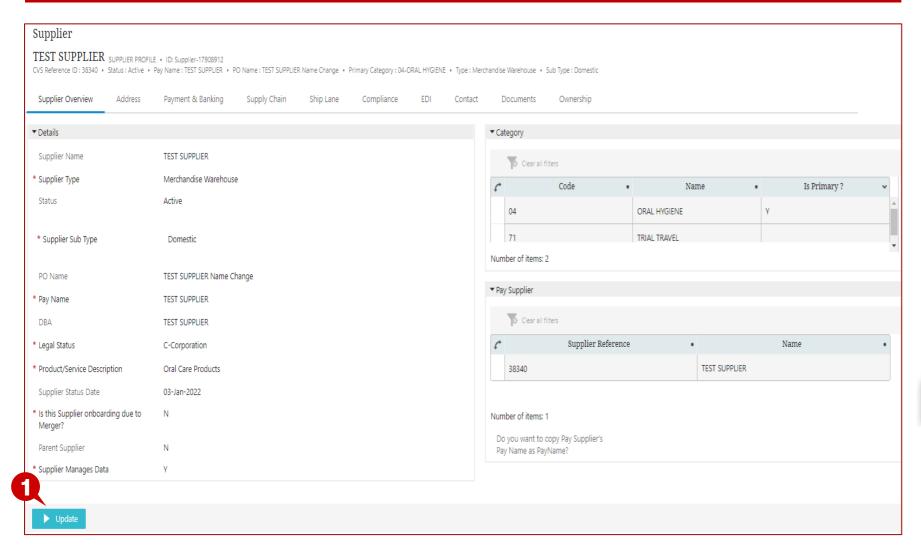


Description / Steps

- 1. Click on 'Supplier Search'
- 2. Enter Supplier Name or reference number in the text box
- 3. Click 'Search'
- 4. Select the Supplier Name



New Maintenance - Begin Update



Description / Steps

1. Once the Supplier record opens, click on 'Update'

Tips

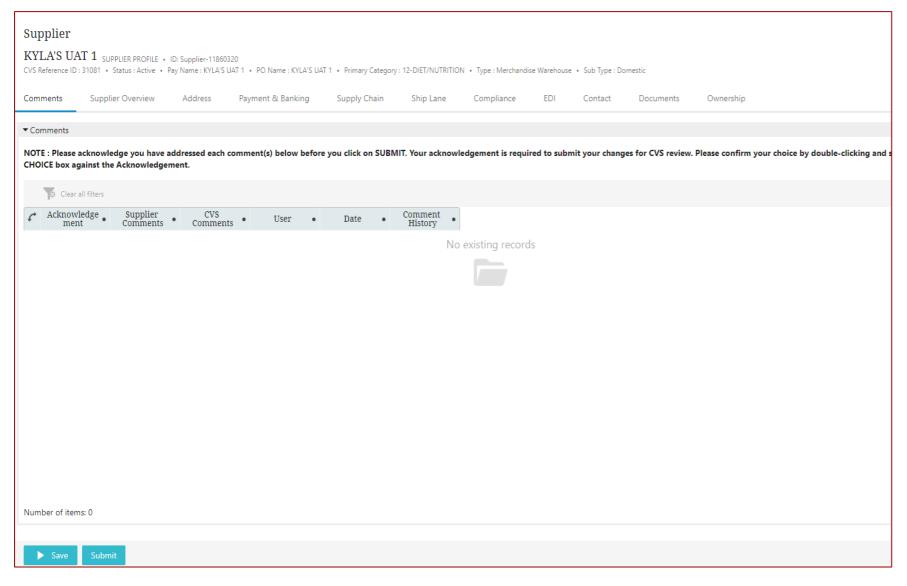
If you get below error message, skip to page 17





New Maintenance – Segments to Edit

Editable Segments



Description / Steps

Each section will contain attributes you can edit.

Attributes not listed are managed by CVS only

Once changes are complete you must click submit

If no changes were made, click submit to release from workflow

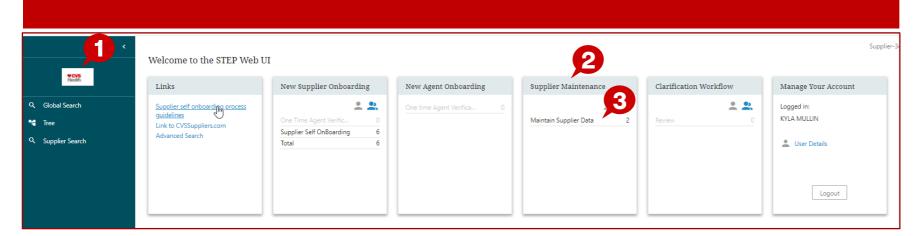
Supplier segment listing to review

- Comments (will be blank when initiating a new maintenance)
- Supplier Overview
- Address
- Payment and Banking
- Supply Chain
- Ship Lane
- Compliance
- EDI
- Contact
- Documents



Supplier already in Maintenance Workflow

Maintenance - Supplier is already in Maintenance Workflow



Description / Steps

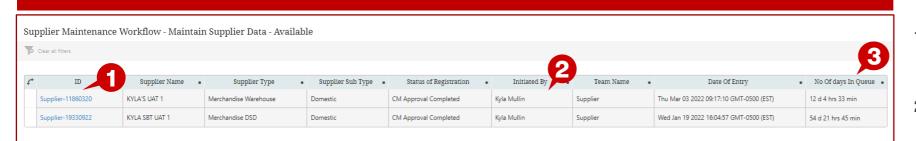
- Click on the CVS icon to get to the home page
- 2. Supplier Maintenance maintenance that has been started and not submitted.
- **3. Maintain Supplier Data** Link identifying how many vendors have open maintenance
 - Click the link to get to the supplier listing

Tips

If no maintenance needs to be completed the link will not be active and the count will be zero



Maintenance - Supplier is already in Maintenance Workflow



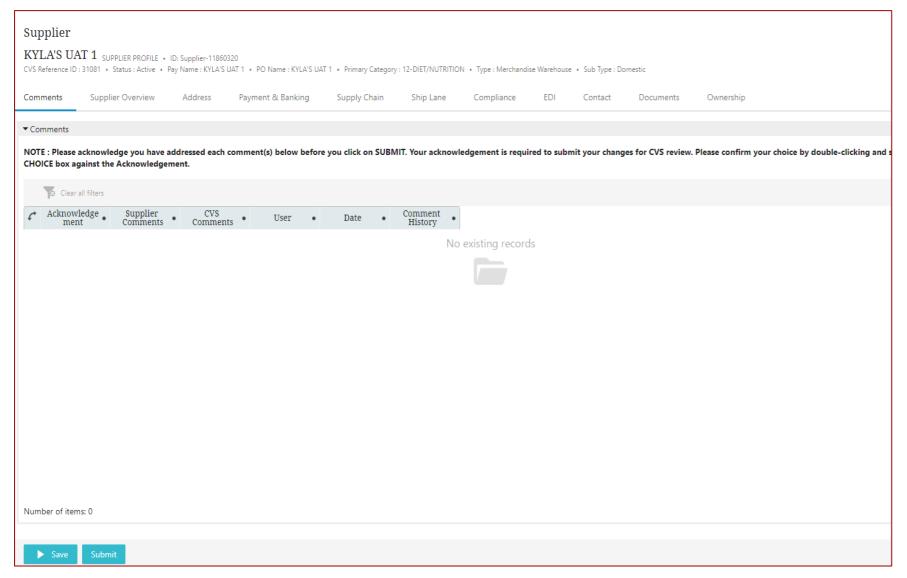
Description / Steps

- Supplier ID link click to continue maintenance that was saved and not submitted
- "Initiated by" identifies who started the workflow
- Number of days it has been in the maintenance workflow



Maintenance - Supplier is already in Maintenance Workflow

Editable Segments



Description / Steps

Each section will contain attributes you can edit.

Attributes not listed are managed by CVS only

Once changes are complete you must click submit

If no changes were made, click submit to release from workflow

Supplier segment listing to review

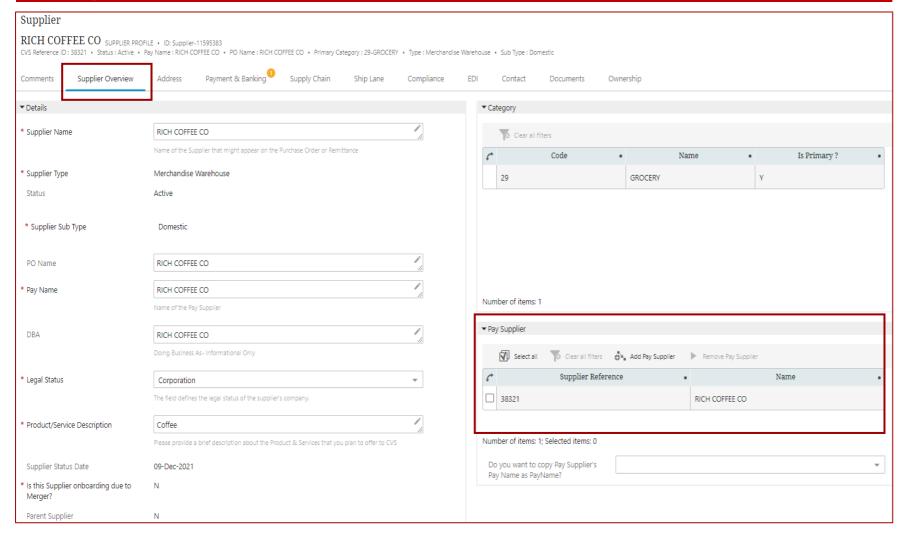
- Comments (will be blank when initiating a new maintenance)
- Supplier Overview
- Address
- Payment and Banking
- Supply Chain
- Ship Lane
- Compliance
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- Contact
- Documents



Quick Tips for Common Maintenance Changes

Supplier Overview - Maintenance

Adding a Pay Supplier



Description / Steps

This field is in 'Supplier Overview'

Tips

Next slide will provide guidelines on adding a Pay Supplier



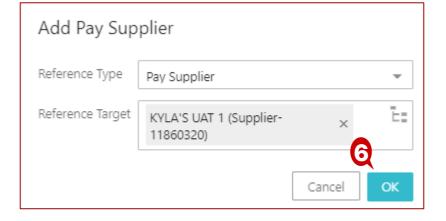
Supplier Overview - Maintenance

Q Search

Supplier Reference

Adding a Pay Supplier





Description / Steps

- 1. Click on 'Add Pay Supplier'
- 2. Click on the tree icon
- 3. In the 'Search' tab, enter the Pay Vendor #, or Supplier Reference# and select the result
- 4. Click 'OK'
- 5. Click 'OK'

Tips

Click 'Save' to save your entries



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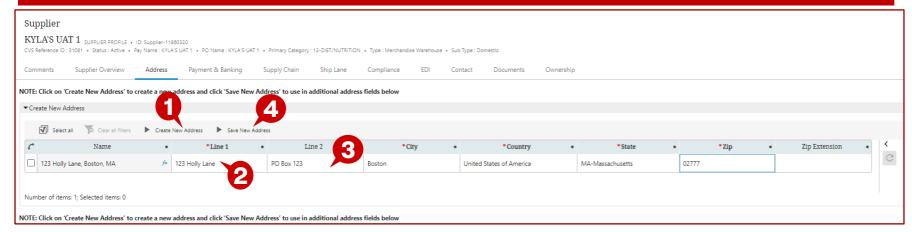
Select Node(s)

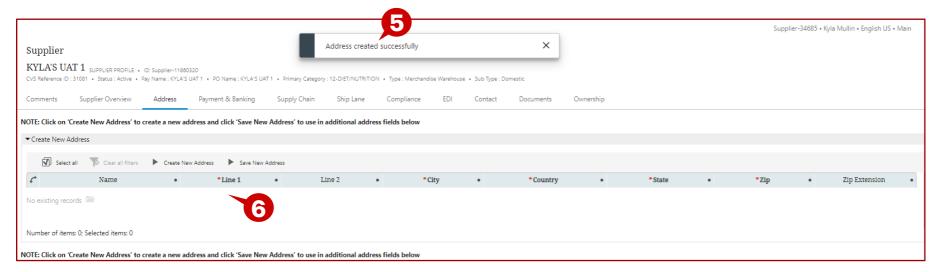
KYLA'S UAT 1 (Supplier-11860320)

Supplier Search Results

Address Maintenance - Create New Address

Create an Address





Description / Steps

- 1. Click Create new Address
- 2. Double click in the line 1 box to begin adding the address
- 3. Line 2 can be used for PO Box information or skipped
 - City, State and Zip Code are required
- 4. Click Save address when done
- 5. Pop-up to indicate that the address was created successfully.
- 6. Address info will then clear out
- Repeat steps 1 thru 6 for each address that is needed to represent your company

Tips

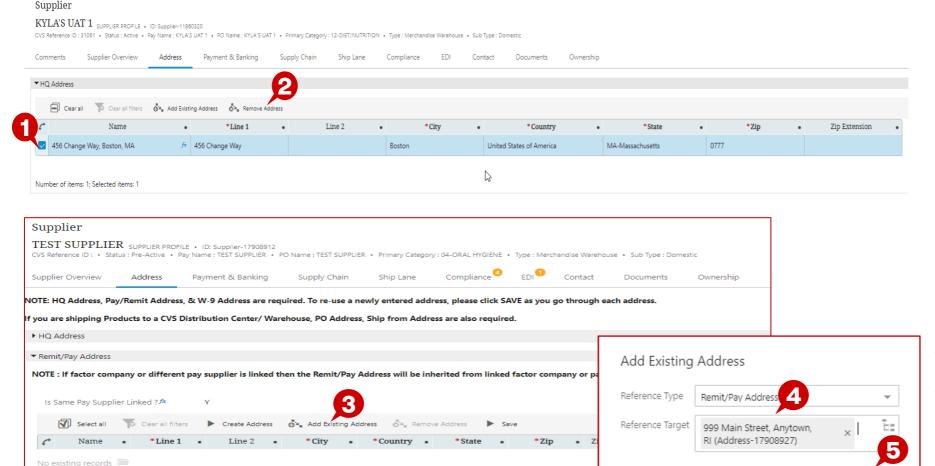
Click 'Save' to save your entries

Once address is saved you are ready to add the new existing address

Upon clicking "Save New Address", the address will disappear from the Create New Address section but will be available to be reused in other address fields on this page CVSHealth.

Address Maintenance - Change an Address

Change Existing Address – Add/Remove



Description / Steps

- 1. Click the box for the address to remove
- 2. Click remove address
- 3. Click Add existing address
- 4. Enter the address that was previously created by typing in the "Reference Target" field.
- 5. Select the address and click "OK"

Tips

Cancel

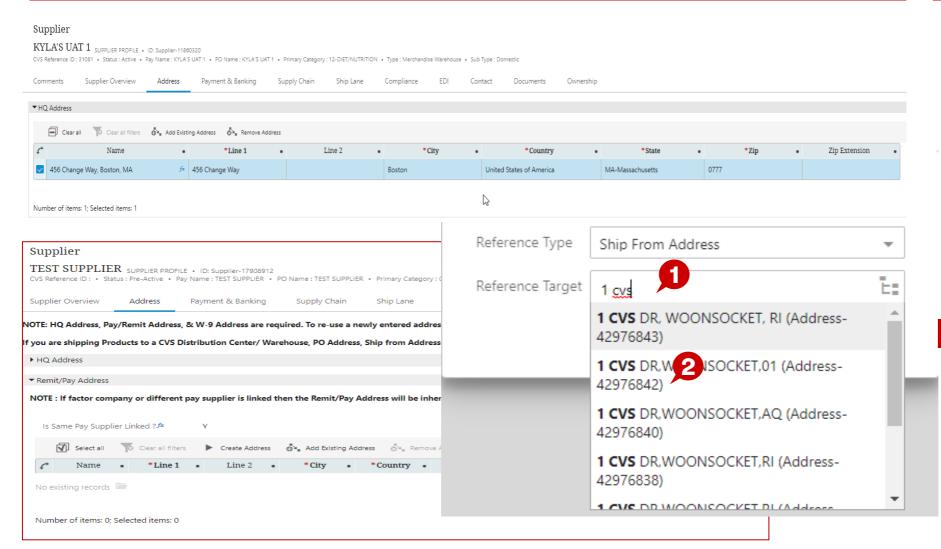
- Click 'Save' to save your entries
- The system will not allow you to modify an address. If its incorrect simply remove from the segment and add a newly created address



Number of items: 0: Selected items: 0

Address Maintenance - Change an Address

Change Existing Address – Add/Remove



Description / Steps

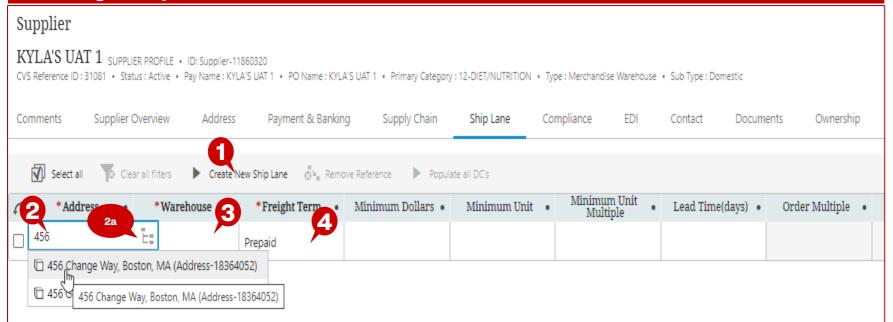
- 1. Click in the box to add existing address
- 2. If there are multiple addresses with the same name take note of the reference number
- This will need to be the same one used on the Ship lane tab

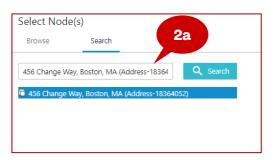
- Click 'Save' to save your entries
- The system will not allow you to modify an address. If its incorrect simply remove from the segment and add a newly created address



Ship Lane Maintenance

Creating a Ship Lane





Description / Steps

- 1. Click 'Create New Ship Lane'
- 2. Double click in 'Address'. Type the address and select it

2a. Alternate option – Click on the 'tree' icon and use the search bar to enter and select the Address

- 3. Double click in "Warehouse" to select a DC from the 'Select Node(s)' dropdown
- 4. Defaulted to Prepaid unless a different Freight Term has been approved
- 5. Double click in "Lead Time(days)" to enter a value between 1 and 999

Tips

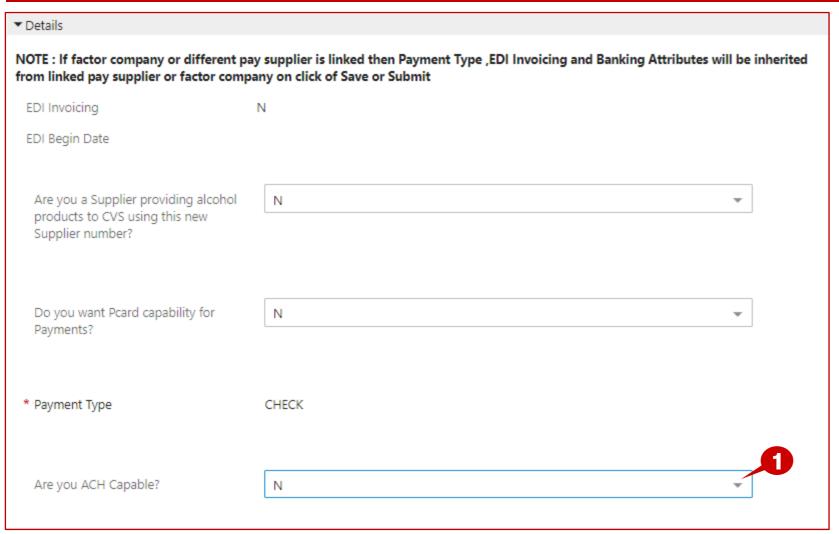
Addresses selected for 'Ship Lane' must be present under 'Ship From Address' for a particular Supplier.

If multiple addresses exist ensure the address added has the same reference # as the address tab

Click "Save" after creating the Ship Lane **♥CVS**Heαlth.

Payment & Banking Maintenance

Updating ACH



Description / Steps

ACH Flag must be set to 'Y' in order to update supplier profile with bank details

1. Use the dropdown to change ACH Capable from "N" to "Y"

Tips

Additional fields will appear on the screen when the flag is changed from "N" to "Y"

'Payment Type' field cannot be updated by supplier.

CVS AP team will update Payment Type to ACH once Bank details and Bank Letter have been reviewed and approved.

Next slide shows additional fields available for maintenance



Payment & Banking Maintenance

Update Bank details

* Payment Type	Bank Open Account		
Are you ACH Capable?	Υ		
	If Wire Payment Type is approved by CVS, an additional 4 days will be added to your current term		
Account Type	CHECKING		
Bank Name	Chase	Ç _₹	•9
Routing Number	123123123		
Account Number	11223344		
Account Owner First Name	John		
Account Owner Last Name	Doe		
	IAT PAYEE AFFIRMATION STATEMENT: I represent that I have all requisite power, authority and capacity to execute this U.S. Jurisdiction Affirmation Statement on behalf of my business. I affirm that, regarding electronic payments that CVS Health Corporation may remit to the financial institution for credit to the account that I have designated, the entire payment amount is not subject to being transferred to a foreign bank account. In addition, I acknowledge that electronic payments to the designated account for my business must comply with the provisions of United States law, as well as, if applicable, the requirements of the Office of Foreign Assets Control (OFAC), and that CVS Health Corporation may elect to remit future payments to my business in any manner that it deems necessary to comply applicable laws, rules and regulations. I agree to notify CVS Health Corporation promptly in the event that any of the representations, affirmation or acknowledgements above is no longer correct. Please Check one of the following:		
IAT Affirmation	l Agree		

Description / Steps

- 1. Enter details into following fields -
 - Account Type
 - o Bank Name
 - Routing Number
 - o Account Number
 - Account Owner First Name
 - Account Owner Last Name
 - Select 'I Agree' after reviewing IAT Affirmation Statement

Tips

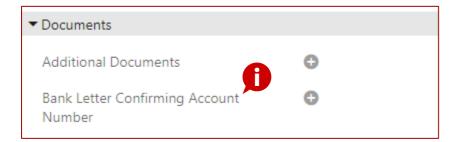
ACH Capable Suppliers are required to upload the document – 'Bank Letter Confirming Account Number'.

Next slide provides guidance on Bank Letter to be uploaded on Documents tab



Documents - Bank Letter

Documents - Bank Letter Confirming Account number



Description / Steps

Suppliers that are ACH Capable are required to upload the document – 'Bank Letter Confirming Account Number'.

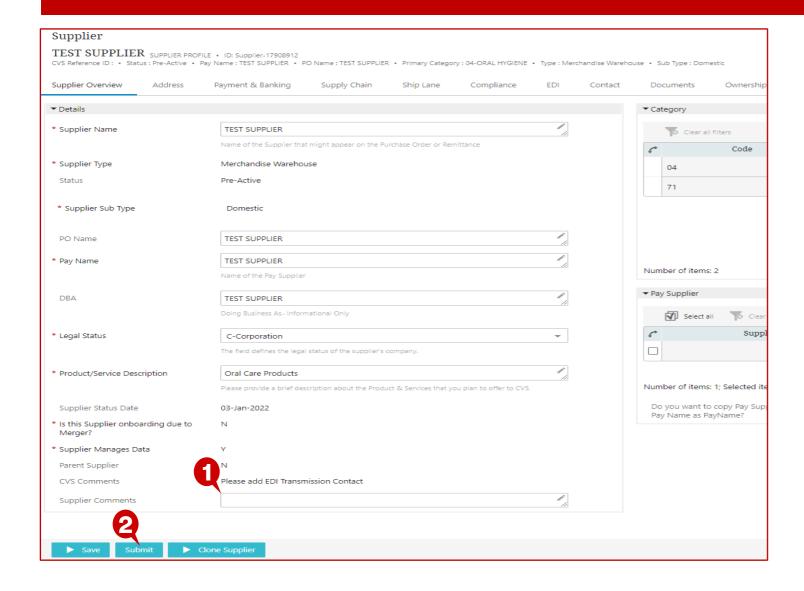
- Bank letter must be:
 - on the bank letter head.
 - dated within 1 year of current date
 - signed by the bank agent
- Bank letter must contain following details:
 - o ABA #
 - Account # (the Account # on the bank letter must match the Account# entered in Stibo)
 - Account holder name

Tips

Non compliance to bank letter requirements will lead to the profile not being approved by CVS AP Team and will delay updates from being published



Submit



Description / Steps

- 1. Scroll to the bottom of the page and enter "Supplier Comments" if needed
- 2. Click "Submit"

Changes made will not be published until 'Submit' button is clicked

