

SOP – Obtain and Interpret Appointment Data within Traverse Portal

Purpose: New procedure / platform for obtaining historical appointment data

Appointment data has been integrated into Traverse Systems, the same application currently used to manage OTIF, Small Parcel, and ASN compliance.

Traverse Access: If you are an existing CVS Supplier someone from your company may already have access with administrative rights which allows them to create Traverse accounts for other colleagues. If you are a new CVS Supplier or there currently isn't an administrator assigned to Traverse, please forward a request for access to supplychainperformance@cvshealth.com and include the following:

- Supplier Name
- CVS 5-digit Vendor Number(s) – include all applicable vendor numbers
 - A recent PO # is helpful to verify CVS vendor number(s)
- Username (first/last)
- Email Address

Utilization: The following instructions pertain to obtaining appointment data within Traverse for the purpose of researching noncompliant charges related to AI (Appointment Integrity) compliance and OTIF (On Time In Full) compliance. The following Standards Operating Procedures are not applicable for CVS Managed Freight routed through the MercuryGate routing portal.

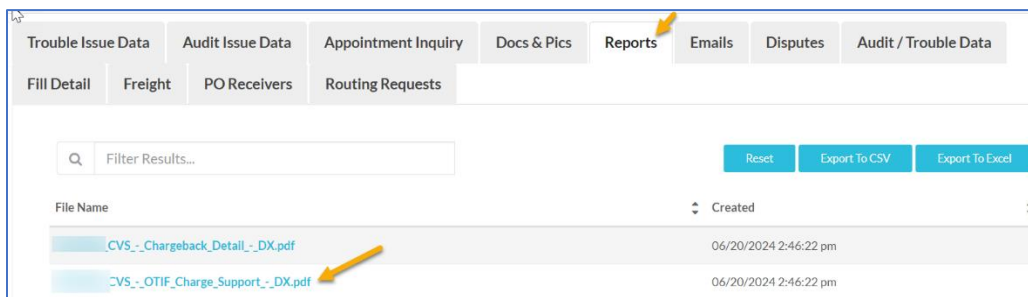
Appointment Transaction Data Fields and Definitions: Refer to the last page of the SOP

Reviewing Appointment Data for OTIF Charge Investigation:


The following instructions are unique to POs that did not meet the On Time portion of OTIF compliance where the ship mode was prepaid TL & LTL, as well as prepaid & collect small parcel/ground.

You have determined the PO did not meet the On Time parameters. To further investigate the charge, make note of the CVS Receiver Number on the OTIF Charge Support report and perform the following steps.

The OTIF Charge Support can be obtained in the Reports tab



The OTIF charge is associated with the On Time portion of OTIF when all lines in the *On Time?* column are blank or contain a *N*.



CVS - OTIF Charge Support for Chargeback: [Redacted]

OTIF Non-Compliance

PO Number: [Redacted] Create Date: [Redacted] PO STA Date: [Redacted] PO Bill Type: Pre-Paid


OTIF % > 95%: EXEMPT OTIF % >=85% & < 95%: 1.5% of Non Compliant OTIF % < 85%: 5.0% of Non Compliant

OTIF % PO: 0% Penalty Tier: < 85% Charge Amt: [Redacted] Received On Time Order Cost: \$0.00 PO Cost: [Redacted]

CVS Receiver Number	SKU	Order Units	Adjusted Recv Units	Order Cost	Received On Time Cost	On Time?	Receiver Status	Non Compliant Cost	Exclude Reason
[Redacted]	[Redacted]	[Redacted]	0	[Redacted]	\$0.00	N	[Redacted]	[Redacted]	OT1 - Prepaid not On Time In Full
[Redacted]	[Redacted]	[Redacted]	0	[Redacted]	\$0.00	N	[Redacted]	[Redacted]	OT1 - Prepaid not On Time In Full
[Redacted]	[Redacted]	[Redacted]	0	[Redacted]	\$0.00	N	[Redacted]	[Redacted]	OT1 - Prepaid not On Time In Full
[Redacted]	[Redacted]	[Redacted]	0	[Redacted]	\$0.00	N	[Redacted]	[Redacted]	OT1 - Prepaid not On Time In Full
Appointment Sub-Total			0	[Redacted]	\$0.00			[Redacted]	

To obtain the appointment details:

- 1) From the Traverse Home page, open Vendor Tools, Find Charges



- Home
- Vendor Tools
- Appointment Inquiry
- Find Charges**

- 2) Enter desired search criteria (most often PO or Charge #)

Search - Date filter is restricted to the past 365 days

Vendor: [Dropdown] Debit Date - Start: [Text] Debit Date - Stop: [Text]

Purchase Order: [Text] Category Desc: [Dropdown] Rule Num: [Dropdown] DC/Store: [Dropdown]

Minimum Charge Amount: \$ 0.01 Enter charge #'s (ex.123456,123457,...): [Text]

Search

3) Click on the Charge Number hyperlink

Results

Filter Results... [Reset] [Export To CSV] [Export To Excel]

Dispute	Charge Number	Charge Type Desc	PO	Amount	Reversed Dollars	Transmitted	Cust. Rule	Rule Description	Rule	Category Desc
View		Violation				4/18/2024 2:00:39 PM	3041	OTIF non-compliance < 85%	3041	On Time in Full

PO STA Date: 04/01/2024; PO Ship To: W1; PO Ord Units: 1440; PO Ord Cost: ; PO 850 Sent: 03/18/2024; PO Fill Std: 01; Audit Date: 04/14/2024 21:02:22

4) Scroll down the Related Information section

5) Open the Appointment Inquiry tab

Related Information

Trouble Issue Data Audit Issue Data Appointment Inquiry Docs & Pics Reports Emails Disputes Audit / Trouble Data

Fill Detail Freight PO Receivers Routing Requests

The following three examples pertain to POs that did not meet On Time parameters and shipped via any one of the following shipping modes:

- ✓ Prepaid TL & LTL – On Time compliance is measured against the requested delivery date entered by the carrier which represents when freight is available to be delivered. This date must fall on the PO STA Date or up 4 business days before PO STA Date.
- ✓ Prepaid & Collect Small Parcel/Ground - On Time compliance is measured against the requested delivery date entered by the CVS DC scheduler which represents actual delivery date. This date must fall on the PO STA Date or up 4 business days before PO STA Date.

In this example the Requested Delivery Date falls after the PO STA date resulting in noncompliance.

Appointment Inquiry tab

Related Information

Trouble Issue Data Audit Issue Data Appointment Inquiry Docs & Pics Reports Emails Disputes Audit / Trouble Data

Fill Detail Freight PO Receivers Routing Requests

Filter Results... [Reset] [Export To CSV] [Export To Excel]

PO Num	PO STA DATE	Request Number	Appointment Number	Requested Delivery Date	Appointment Date	Trailer Arrive Date	Reason Description	Mo
	06/03/2024	4606302	5606302	06/04/2024	6/4/2024 6:00:00 AM	6/4/2024 5:24:00 AM	Received On Time	6/4

Charge Support Report – make note the Appointment Number in the above screen is the same as the CVS Receiver Number on the OTIF Charge Support

CVS - OTIF Charge Support for Chargeback: [REDACTED]										
OTIF Non-Compliance										
PO Number: [REDACTED]		Create Date: 6/14/2024			PO STA Date : 6/3/2024			PO Bill Type: Pre-Paid		
OTIF % > 95%: EXEMPT			OTIF % >=85% & < 95%: 1.5% of Non Compliant				OTIF % < 85%: 5.0% of Non Compliant			
OTIF % PO: 0%		Penalty Tier: < 85%		Charge Amt: [REDACTED]		Received On Time Order Cost: \$0.00		PO Cost: [REDACTED]		
CVS Receiver Number	SKU	Order Units	Adjusted Recv Units	Order Cost	Received On Time Cost	On Time?	Receiver Status	Non Compliant Cost	Exclude Reason	
5606302	[REDACTED]	8	0	[REDACTED]	\$0.00	N	Disqualified	[REDACTED]	OT1 - Prepaid not On Time In Full	
5606302	[REDACTED]	8	0	[REDACTED]	\$0.00	N	Disqualified	[REDACTED]	OT1 - Prepaid not On Time In Full	
5606302	[REDACTED]	864	0	[REDACTED]	\$0.00	N	Disqualified	[REDACTED]	OT1 - Prepaid not On Time In Full	
5606302	[REDACTED]	45	0	[REDACTED]	\$0.00	N	Disqualified	[REDACTED]	OT1 - Prepaid not On Time In Full	
5606302	[REDACTED]	132	0	[REDACTED]	\$0.00	N	Disqualified	[REDACTED]	OT1 - Prepaid not On Time In Full	
5606302	[REDACTED]	306	0	[REDACTED]	\$0.00	N	Disqualified	[REDACTED]	OT1 - Prepaid not On Time In Full	
Appointment Sub-Total		1,363	0	\$11,573.89	\$0.00			\$11,573.89		

In this example the Appointment Inquiry results contain multiple appointment numbers indicating the PO was entered into the scheduling system for multiple appointments.

Refer to the CVS Receiver Number on the Charge Support report (5579079). This represents the Appointment in which the PO was delivered / received against and contains the data utilized for OTIF analysis. Reference this number with the Appointment Number in the Appointment Inquiry tab.

Charge Support Report

CVS Receiver Number	SKU	Order Units	Adjusted Recv Units	Order Cost	Received On Time Cost	On Time?	Receiver Status	Non Compliant Cost	Exclude Reason
5579079	[REDACTED]	336	0	[REDACTED]	\$0.00	N	Disqualified	[REDACTED]	OT1 - Prepaid not On Time In Full
5579079	[REDACTED]	264	0	[REDACTED]	\$0.00	N	Disqualified	[REDACTED]	OT1 - Prepaid not On Time In Full
5579079	[REDACTED]	696	0	[REDACTED]	\$0.00	N	Disqualified	[REDACTED]	OT1 - Prepaid not On Time In Full
5579079	[REDACTED]	144	0	[REDACTED]	\$0.00	N	Disqualified	[REDACTED]	OT1 - Prepaid not On Time In Full

Appointment Inquiry tab (the Requested Delivery Date for Receiver/Appointment # 5579079 falls after the PO STA Date).

Trouble Issue Data		Audit Issue Data		Appointment Inquiry		Docs & Pics	Reports	Emails	Disputes	Audit / Trouble Data
Fill Detail	Freight	PO Receivers		Routing Requests						
PO Num	PO STA DATE	Request Number	Appointment Number	Requested Delivery Date	Appointment Date	Trailer Arrive Date	Reason Description			
[REDACTED]	04/01/2024	4576373	5576373	03/29/2024	3/29/2024 7:00:00 AM	3/29/2024 6:43:00 AM	Received On Time			
[REDACTED]	04/01/2024	4579079	5579079	04/04/2024	4/4/2024 3:00:00 PM	4/4/2024 9:06:00 AM	Received On Time			

In this example the reason for the charge isn't immediately transparent because the Appointment Inquiry tab populates just the last line of the appointment data extracted from the Manhattan Scheduling System. This line of data may not be applicable to the charge reason, prompting the need to research further.

Charge Support Report

CVS Receiver Number	SKU	Order Units	Adjusted Recv Units	Order Cost	Received On Time Cost	On Time?	Receiver Status	Non Compliant Cost	Exclude Reason
5626029		192	0		\$0.00	N	Disqualified		OT1 - Prepaid not On Time In Full
5626029		272	0		\$0.00	N	Disqualified		OT1 - Prepaid not On Time In Full
5626029		576	0		\$0.00	N	Disqualified		OT1 - Prepaid not On Time In Full
5626029		750	0		\$0.00	N	Disqualified		OT1 - Prepaid not On Time In Full

Appointment Inquiry tab – note the Requested Delivery Date on this line is compliant indicating noncompliance was captured before or after

PO Num	PO STA DATE	Request Number	Appointment Number	Requested Delivery Date	Appointment Date	Trailer Arrive Date	Reason Description
	07/12/2024	4626029	5626029	07/12/2024	7/16/2024 6:00:00 AM	7/16/2024 5:12:00 AM	Received On Time

Viewing 1 - 1 of 1 records. Items per page: 100

To obtain the full appointment data:

- Click on the Request Number hyperlink
- Ensure the Modify Date column is in Ascending order (click on Modify Date to change)
- Identify the Requested Delivery Date associated with the *first* Appointment Date that falls *after* the PO STA Date. This is the date used to measure compliance.
 - a. PO STA was **7/12/24**
 - b. First Appointment falling after STA was 7/16/24
 - c. Requested Delivery Date associated with this appointment was **7/14/24** (after STA)
 - d. Two days after the DC approved an appointment date/time, the carrier changed the Requested Delivery Date to 7/12/24. The appointment was already established based on the *first* Requested Delivery Date

Request Number	Appointment Number	Requested Delivery Date	Appointment Date	Trailer Arrive Date	Reason Description	Modify Date
4626029		7/14/2024 11:15:00 PM				7/1/2024 3:02:13 PM
4626029	5626029	7/14/2024 11:15:00 PM	7/16/2024 6:00:00 AM			7/1/2024 4:34:44 PM
4626029		7/14/2024 11:15:00 PM	7/16/2024 6:00:00 AM		Re-Submitted by Carrier/Supplier	7/2/2024 6:28:40 PM
4626029	5626029	7/14/2024 11:15:00 PM	7/16/2024 6:00:00 AM			7/3/2024 9:47:33 AM
4626029		7/12/2024 11:15:00 PM	7/16/2024 6:00:00 AM		Re-Submitted by Carrier/Supplier	7/3/2024 12:23:52 PM
4626029		7/12/2024 11:15:00 PM	7/16/2024 6:00:00 AM		Re-Submitted by Carrier/Supplier	7/3/2024 1:09:05 PM
4626029	5626029	7/12/2024 11:15:00 PM	7/16/2024 6:00:00 AM			7/3/2024 1:09:18 PM

Reviewing Appointment Data for AI Charge Investigation

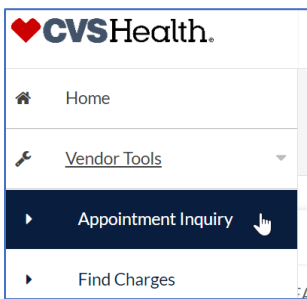
The Traverse Appointment Inquiry data provides visibility to exactly where the AI violation occurred.

Below are data fields extracted from an Appointment Inquiry Monthly Report. These contain the relevant data fields utilized to research AI violations

PO_NBR	APPT_NBR	APPT_DT	CATEGORY
	5607650	6/14/2024	Carrier Late
	5607660	6/14/2024	No Show
	5607917	6/14/2024	Rescheduled After Appt Time
	5621290	6/25/2024	Rescheduled w/less than 24hr notice

The Appointment data can be obtained from the Appointment Inquiry tool as follows:

From the Traverse Home page, open Vendor Tools, Appointment Inquiry



Enter desired search criteria (most often PO #)

Search

Request Number Request Date Begin Request Date End PO

Vendor Appointment Number

Carrier Late violation

Ensure Modify Date column is in Ascending order (click on *Modify Date* to change). The Reason Description column indicates the AI violation.

Appointment Inquiry results

Reason Description	PO Number	Appointment Number	Modified By Name	Modify Date	Requested Delivery Date	Appointment Date	Trailer Arrive I
			JAYLE ENGBERG Midland Transport	5/29/2024 3:22:25 PM	6/14/2024 10:30:00 AM		
		5607650	Priscilla Arteaga La Habra Scheduler	5/30/2024 2:11:23 PM	6/14/2024 10:30:00 AM	6/14/2024 9:30:00 AM	
		5607650	Priscilla Arteaga La Habra Scheduler	6/13/2024 5:33:04 PM	6/14/2024 10:30:00 AM	6/14/2024 9:30:00 AM	
		5607650	LA Guards La Habra	6/14/2024 5:37:30 PM	6/14/2024 10:30:00 AM	6/14/2024 9:30:00 AM	6/14/2024 10:
Received - Carrier Late		5607650	Erik Arrendo LHA	6/14/2024 7:55:45 PM	6/14/2024 10:30:00 AM	6/14/2024 9:30:00 AM	6/14/2024 10:
Received - Carrier Late		5607650	LA Guards La Habra	6/14/2024 8:09:05 PM	6/14/2024 10:30:00 AM	6/14/2024 9:30:00 AM	6/14/2024 10:

The appointment data utilized to measure a Late violation is based on the delivery mode.

- *LTL Drop Trailer* = refer to the Appointment Date time vs the Trailer Arrive Date time (the Check In date/time for drop trailers represents when the unload process was initiated)
- *Live Unload Trailer* = refer to the Appointment Date time vs the Check In Date time (the Check In date/time for live unload delivers represents when the driver checks in at the DC receiving desk and is ready to be offloaded)

Additional Appointment Inquiry results (move scroll bar to the right for additional data depicting Late violation)

Appointment Date	Trailer Arrive Date	Check In Date	Check Out Date	Trailer Depart Date	Status Description	Carrier Party Name	Pro Bill Number
6/14/2024 9:30:00 AM					Submitted	Midland Transport	
6/14/2024 9:30:00 AM					Approved	Midland Transport	
6/14/2024 9:30:00 AM	6/14/2024 10:35:00 AM					Midland Transport	
6/14/2024 9:30:00 AM	6/14/2024 10:35:00 AM	6/14/2024 10:35:00 AM	6/14/2024 12:55:00 PM		Departed	Midland Transport	
6/14/2024 9:30:00 AM	6/14/2024 10:35:00 AM	6/14/2024 10:35:00 AM	6/14/2024 12:55:00 PM	6/14/2024 1:09:00 PM	Departed	Midland Transport	

No Show violation

Ensure Modify Date column is in Ascending order (click on *Modify Date* to change).

A No Show violation does not indicate the freight was not delivered. It indicates the freight was not delivered against the Appointment Number noted.

- The carrier may have submitted a separate appointment request with another Appointment Number and delivered without incident (there may be multiple Appointment Numbers listed in the appt results).
- If there is a single Appointment Number flagged as a No Show, with no other delivery information, this may indicate the PO was delivered on another appointed trailer. This requires contacting the carrier directly for delivery info.

Appointment Inquiry results

Reason Description	PO Number	Appointment Number	Modified By Name	Modify Date	Requested Delivery Date	Appointment Date	Trail
	8332973		JAYLE ENGBERG Midland Transport	5/29/2024 3:26:42 PM	6/14/2024 3:30:00 PM		
	8332973	5607660	Priscilla Arteaga La Habra Scheduler	5/30/2024 3:41:02 PM	6/14/2024 3:30:00 PM	6/14/2024 9:30:00 AM	
Re-Submitted by Carrier/Supplier	8332973		JAYLE ENGBERG Midland Transport	5/30/2024 4:13:19 PM	6/14/2024 12:30:00 PM	6/14/2024 9:30:00 AM	
Re-Submitted by Carrier/Supplier	8332973		Priscilla Arteaga La Habra Scheduler	5/31/2024 2:09:06 PM	6/14/2024 12:30:00 PM	6/14/2024 9:30:00 AM	
	8332973	5607660	Priscilla Arteaga La Habra Scheduler	5/31/2024 2:09:26 PM	6/14/2024 12:30:00 PM	6/14/2024 9:30:00 AM	
	8332973	5607660	Priscilla Arteaga La Habra Scheduler	6/13/2024 5:57:26 PM	6/14/2024 12:30:00 PM	6/14/2024 9:30:00 AM	
	8332973	5607660	Priscilla Arteaga La Habra Scheduler	6/13/2024 6:04:07 PM	6/14/2024 12:30:00 PM	6/14/2024 9:30:00 AM	
No Show	8332973	5607660	Erik Arrendo LHA	6/14/2024 6:50:55 PM	6/14/2024 12:30:00 PM	6/14/2024 9:30:00 AM	

Viewing 1 - 8 of 8 records. Items per page: 100

Indicates there is no additional data lines. Would need to contact carrier for delivery confirmation

Appointment Inquiry results (move scroll bar to the right for additional appt data)

	Modify Date	Requested Delivery Date	Appointment Date	Trailer Arrive Date	Check In Date	Check Out Date	Trailer Depart Date	Status Description
Transport	5/29/2024 3:26:42 PM	6/14/2024 3:30:00 PM						Submitted
Scheduler	5/30/2024 3:41:02 PM	6/14/2024 3:30:00 PM	6/14/2024 9:30:00 AM					Approved
Transport	5/30/2024 4:13:19 PM	6/14/2024 12:30:00 PM	6/14/2024 9:30:00 AM					Submitted
Scheduler	5/31/2024 2:09:06 PM	6/14/2024 12:30:00 PM	6/14/2024 9:30:00 AM					Submitted
Scheduler	5/31/2024 2:09:26 PM	6/14/2024 12:30:00 PM	6/14/2024 9:30:00 AM					Approved
Scheduler	6/13/2024 5:57:26 PM	6/14/2024 12:30:00 PM	6/14/2024 9:30:00 AM					Approved
Scheduler	6/13/2024 6:04:07 PM	6/14/2024 12:30:00 PM	6/14/2024 9:30:00 AM					Approved
	6/14/2024 6:50:55 PM	6/14/2024 12:30:00 PM	6/14/2024 9:30:00 AM					No Show

Viewing 1 - 8 of 8 records. Items per page: 100

Rescheduled After Appt Time violation

Ensure Modify Date column is in Ascending order (click on *Modify Date* to change). Look for the line in which *Submitted by Carrier/Supplier* is noted and the Requested Delivery Date has changed. Note the Appointment Date/time vs the Modify Date/time.

Appointment Inquiry results

Reason Description	PO Number	Appointment Number	Modified By Name	Modify Date	Requested Delivery Date	Appointment Date
			JAYLE ENGBERG Midland Transport	6/10/2024 9:05:55 PM	7/8/2024 3:15:00 PM	
		5620232	Priscilla Arteaga La Habra Scheduler	7/8/2024 3:15:00 PM	7/8/2024 3:15:00 PM	7/9/2024 5:30:00 PM
No Show		5620232	Erik Arrendo LHA	7/9/2024 1:36:20 PM	7/8/2024 3:15:00 PM	7/9/2024 5:30:00 PM
Re-Submitted by Carrier/Supplier			JAYLE ENGBERG Midland Transport	7/9/2024 5:05:35 PM	7/10/2024 3:15:00 PM	7/9/2024 5:30:00 PM
		5620232	Priscilla Arteaga La Habra Scheduler	7/9/2024 5:19:13 PM	7/10/2024 3:15:00 PM	7/16/2024 7:00:00 PM
		5620232	LA Guards La Habra Scheduler			7/16/2024 7:00:00 PM
Received On Time		5620232	Roxanne Nhem La Habra Scheduler			7/16/2024 7:00:00 PM

Rescheduled w/less than 24hr notice violation

Ensure Modify Date column is in Ascending order (click on *Modify Date* to change). Look for the line in which *Submitted by Carrier/Supplier* is noted and the Requested Delivery Date has changed. Note the Appointment Date/time vs the Modify Date/time.

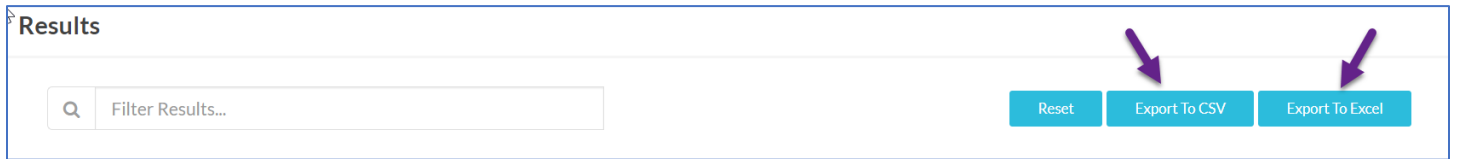
Appointment Inquiry results

Reason Description	PO Number	Appointment Number	Modified By Name	Modify Date	Requested Delivery Date	Appointment Date
	2555683		JAYLE ENGBERG Midland Transport		6/25/2024 8:30:00 AM	
	2555683	5621290	Deborah Gilbert Lumberton		6/25/2024 8:30:00 AM	6/25/2024 8:00:00 AM
Re-Submitted by Carrier/Supplier	2555683		JAYLE ENGBERG Midland Transport	6/24/2024 7:46:33 PM	6/26/2024 8:30:00 AM	6/25/2024 8:00:00 AM
	2555683		JAYLE ENGBERG Midland Transport		6/25/2024 8:30:00 AM	6/25/2024 8:00:00 AM

Extracting Appointment Data

Appointment data is a required when submitting Appointment Integrity disputes (historical appt details must be provided for each disputed PO). Appointment information might also be required when submitting OTIF disputes.

Data search results can be extracted from Traverse anywhere you see the Export Buttons.



For the purpose of submitting historical appointment data for dispute documentation, conduct the following steps:

- Export to Excel
- Sort the *Modify Date* column in *Ascending* order
- Highlight the data relevant to supporting the reason for the dispute
- Save Excel file
 - AI disputes – attach to the email prior to submittal
 - OTIF disputes – attach in Traverse prior to submittal

Manhattan Data Transactions and Field Definitions

Appointment transaction lines

Each line of the appointment data represents a transaction and or change to the appointment. This includes opening an appointment for viewing purposes only, the transaction will be captured and will create a data line.

The following is a list of the appointment inquiry data fields and their definitions

Field Name	Definition
Status Description – varies based on the event	<p>Submitted – initial appt request or rescheduling request</p> <p>Approved - CVS DC approved appt date, appt changes, etc.)</p> <p>Arrived – CVS DC entered a Check In Date</p> <p>Departed – CVS DC enters final departure at yard gate</p>
Reason Description – varies based on the event	<p>Resubmitted by Carrier/Supplier – Carrier or Supplier made a change to the appointment (new delivery date requested, entered a comment, etc.)</p> <p>Cancelled by Carrier/Supplier – Carrier or Supplier canceled appt</p> <p>Received On Time – delivered without incident</p> <p>Received Carrier Late - carrier arrived more than 30 minutes after the approved appt time</p> <p>No Show – CVS DC notification (carrier never arrived or arrived several hours after appt time)</p>
Request Number	Generated within the scheduling system when an appointment request is initially submitted
Appointment Number – auto- <i>re</i> -generation of the Request Number after CVS scheduler approves a submitted appointment	The 1 st digit of the Request Number will change to + 1 (i. e. Req # 4622952 / Appt # 5622952)
Modified By Name	The person responsible for the scheduling event (i. e. DC scheduler or terminal scheduler)
Modify Date	Date & time coinciding with the scheduling event
Requested Delivery Date	Entered by the carrier or supplier, represents when freight is available to deliver
Appointment Date	CVS DC approved appointment date/time
Trailer Arrive Date	carrier’s initial check-in at the CVS facility (yard gate arrival)
Check In Date – definition depends on delivery mode	<ul style="list-style-type: none"> • Live unload - carrier arrives at the DC receiving window to initiate unload process • Drop trailer – trailer pulled into a receiving door, initiates unload process
Check Out Date	CVS DC notification – unload process is complete
Trailer Depart Date	CVS DC notification - carrier’s final departure
Routing Number	CVS generated load # for CVS managed freight (i.e., LD001234567). Schedulers sometimes utilize this field for additional notifications